











HOLMAN Docket: 1367246 - 87723

Postal Regulatory Commission
Submitted 11/2/2011 1:26:13 PM
Filing ID: 77287
Accepted 11/2/2011

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

Page	Document		
1.	Request/approval to study for discontinuance (03/16/2011)	<input checked="" type="checkbox"/>	
2.	Notice (if appropriate) to Headquarters of suspension	<input checked="" type="checkbox"/>	
3.	Notice (if appropriate) to customers/district personnel of suspension	<input checked="" type="checkbox"/>	
4.	Highway map with community highlighted (03/16/2011)	<input checked="" type="checkbox"/>	
5.	Eviction notice (if appropriate) (03/16/2011)	<input checked="" type="checkbox"/>	
6.	Building inspection report and original photos of building deficiencies (if appropriate) (03/16/2011)	<input checked="" type="checkbox"/>	
7.	Post Office and community photos (03/16/2011)	<input checked="" type="checkbox"/>	
8.	PS Form 150, Postmaster Workload Information (03/21/2011)	<input checked="" type="checkbox"/>	
9.	Worksheet for calculating work service credit (03/21/2011)	<input checked="" type="checkbox"/>	
10.	Window transaction record (04/05/2011)	<input checked="" type="checkbox"/>	
11.	Record of incoming mail (04/05/2011)	<input checked="" type="checkbox"/>	
12.	Record of dispatched mail (04/05/2011)	<input checked="" type="checkbox"/>	
13.	Administrative postmaster/OIC comments (03/16/2011)	<input checked="" type="checkbox"/>	
14.	Inspection Service/local law enforcement vandalism reports (03/22/2011)	<input checked="" type="checkbox"/>	
15.	Post Office fact sheet (04/27/2011)	<input checked="" type="checkbox"/>	
16.	Community fact sheet (03/31/2011)	<input checked="" type="checkbox"/>	
17.	Alternate service options/cost analysis (03/29/2011)	<input checked="" type="checkbox"/>	
18.	Form 4920, Post Office Fact Sheet (04/27/2011)	<input checked="" type="checkbox"/>	
19.	Recommendation and Service Replacement Type (04/05/2011)	<input checked="" type="checkbox"/>	
20.	Questionnaire instruction letter to postmaster/OIC (04/20/2011)	<input checked="" type="checkbox"/>	
21.	Cover letter, questionnaire, and enclosures (04/05/2011)	<input checked="" type="checkbox"/>	
22.	Returned customer questionnaires and Postal Service response letters (04/05/2011)	<input checked="" type="checkbox"/>	
23.	Analysis of questionnaires (08/16/2011)	<input checked="" type="checkbox"/>	
24.	Community meeting roster (04/20/2011)	<input checked="" type="checkbox"/>	
25.	Community meeting analysis (04/20/2011)	<input checked="" type="checkbox"/>	
26.	Community meeting letter (Need to set before questionnaire if not held before) (04/06/2011)	<input checked="" type="checkbox"/>	
27.	Petition and Postal Service response letter (if appropriate) (04/19/2011)	<input checked="" type="checkbox"/>	
28.	Congressional inquiry and Postal Service response letter (if appropriate) (06/04/2011)	<input checked="" type="checkbox"/>	
29.	Proposal checklist (04/27/2011)	<input checked="" type="checkbox"/>	
30.	District notification to Government Affairs (05/09/2011)	<input checked="" type="checkbox"/>	
31.	Instructions to postmaster/OIC to post proposal (04/27/2011)	<input checked="" type="checkbox"/>	
32.	Invitation for comments exhibit (05/09/2011)	<input checked="" type="checkbox"/>	
33.	Proposal exhibit	<input checked="" type="checkbox"/>	
34.	Comment form exhibit (04/27/2011)	<input checked="" type="checkbox"/>	
35.	Instructions for postmaster/OIC to remove proposal (07/14/2011)	<input checked="" type="checkbox"/>	
36.	Round-date stamped proposals and invitations for comments from affected offices (08/01/2011)	<input checked="" type="checkbox"/>	
37.	Notification of taking proposal and comments under internal consideration (07/14/2011)	<input checked="" type="checkbox"/>	
38.	Proposal comments and Postal Service response letters (08/04/2011)	<input checked="" type="checkbox"/>	
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	<input checked="" type="checkbox"/>	
40.	Analysis of comments (08/05/2011)	<input checked="" type="checkbox"/>	

Below is the letters that need to go out and forms to complete for Posting the Final Determination for HOLMAN

HOLMAN Docket: 1367246 - 87723				
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review				Return to Flow
Page	Document			
41.	Revised proposal (if appropriate) (04/27/2011)		<input checked="" type="checkbox"/>	
42.	Updated PS Form 4920 (if appropriate) (04/27/2011)		<input checked="" type="checkbox"/>	
43.	Certification of record (08/19/2011)		<input checked="" type="checkbox"/>	
44.	Log of Post Office discontinuance actions (08/19/2011)		<input checked="" type="checkbox"/>	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (08/19/2011)		<input checked="" type="checkbox"/>	
46.	Headquarters' acknowledgment of receipt of record (08/23/2011)		<input checked="" type="checkbox"/>	
47.	Final determination transmittal letter from Headquarters (09/11/2011)		<input checked="" type="checkbox"/>	
48.	Instruction letter to postmaster/OIC on posting (09/26/2011)		<input checked="" type="checkbox"/>	
49.	Round-date stamped final determination cover sheets ()		<input type="checkbox"/>	
50.	Postal Bulletin Post Office Change Announcement ()		<input type="checkbox"/>	
51.	Vice president, Delivery and Retail, instruction letter (09/11/2011)		<input checked="" type="checkbox"/>	

FILE LINK

Back to Flow



03/16/2011

MATTHEW LOPEZ
DISTRICT MANAGER
ALBUQUERQUE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 3rd congressional district.

Post Office Name:	HOLMAN
Zip+4 Code:	87723-1001
EAS Level:	11
Finance Number:	344074
County:	Mora
Proposed Admin Office:	LAS VEGAS PO
ADMIN Miles Away:	37.0
Near Office Name:	CLEVELAND PO
Near Miles Away:	3.3
Number of Customers:	
Post Office Box:	156
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	156
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code

The above office became vacant when the postmaster passed away on 08/26/2010.

The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Effective and regular service may be provided by a highway contract route administered out of Las Vegas Post Office to CBUs erected in Holman.

YASMIN MONTANO
Manager, Post Office Operations

Approval to Study for Discontinuance:

MATTHEW LOPEZ
DISTRICT MANAGER
ALBUQUERQUE PFC

03/16/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1367246
Item Nbr: 2

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: HOLMAN State: NM Zip Code: 87723
Area: SOUTHWEST District: ALBUQUERQUE PFC
Congressional District: 3rd County: Mora
EAS Grade: 11 Finance Number: 344074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Andy Letterhos
Title: ALBUQUERQUE PFC Post Office Review Coordinator
Tele No: (505) 346-8651

Date: 03/16/2011
Fax No: (505) 346-8666



Docket: 1367246 - 87723
Item Nbr: 3

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: HOLMAN State: NM Zip Code: 87723
Area: SOUTHWEST District: ALBUQUERQUE PFC
Congressional District: 3rd County: Mora
EAS Grade: 11 Finance Number: 344074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Andy Letterhos
Title: ALBUQUERQUE PFC Post Office Review Coordinator
Tele No: (505) 346-8651

Date: 03/16/2011
Fax No: (505) 346-8666

Google maps

Address Holman, NM 87723

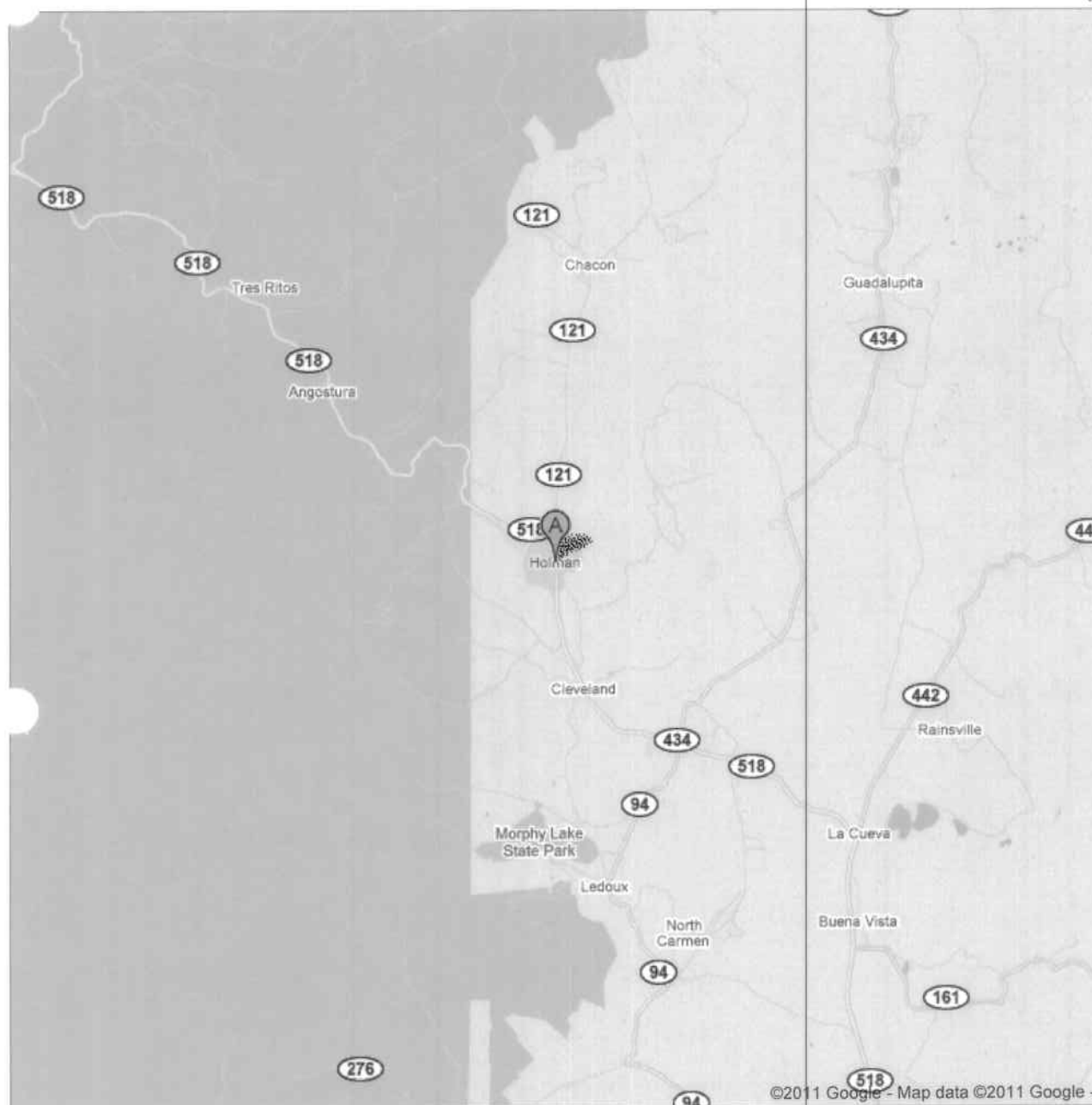
Get Google Maps on your phone

DOCKET NO. 1367246

Text the word "GMAPS" to 466453

ITEM NO.

PAGE 4



USPS NO: 1367246
FLM NO: 5
PAGE: 5



Eviction Notice

A. Office

Name: HOLMAN State: NM Zip Code: 87723
Area: SOUTHWEST District: ALBUQUERQUE PFC
Congressional District: 3rd County: Mora
EAS Grade: 11 Finance Number: 344074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no evection notice for this office

Prepared by: Andy Letterhos
Title: ALBUQUERQUE PFC Post Office Review Coordinator
Tele No: (505) 346-8651

Date: 03/31/2011
Fax No: (505) 346-8666

DOCKET NO 1367246
ITEM NO _____
PAGE 6



Building Inspection Report

A. Office

Name: HOLMAN State: NM Zip Code: 87723
Area: SOUTHWEST District: ALBUQUERQUE PFC
Congressional District: 3rd County: Mora
EAS Grade: 11 Finance Number: 344074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Andy Letterhos
Title: ALBUQUERQUE PFC Post Office Review Coordinator
Tele No: (505) 346-8651

Date: 03/31/2011
Fax No: (505) 346-8666



ALBUQUERQUE DISTRICT
ASSOCIATE OFFICE PROFILE

DOCKET NO

ITEM NO

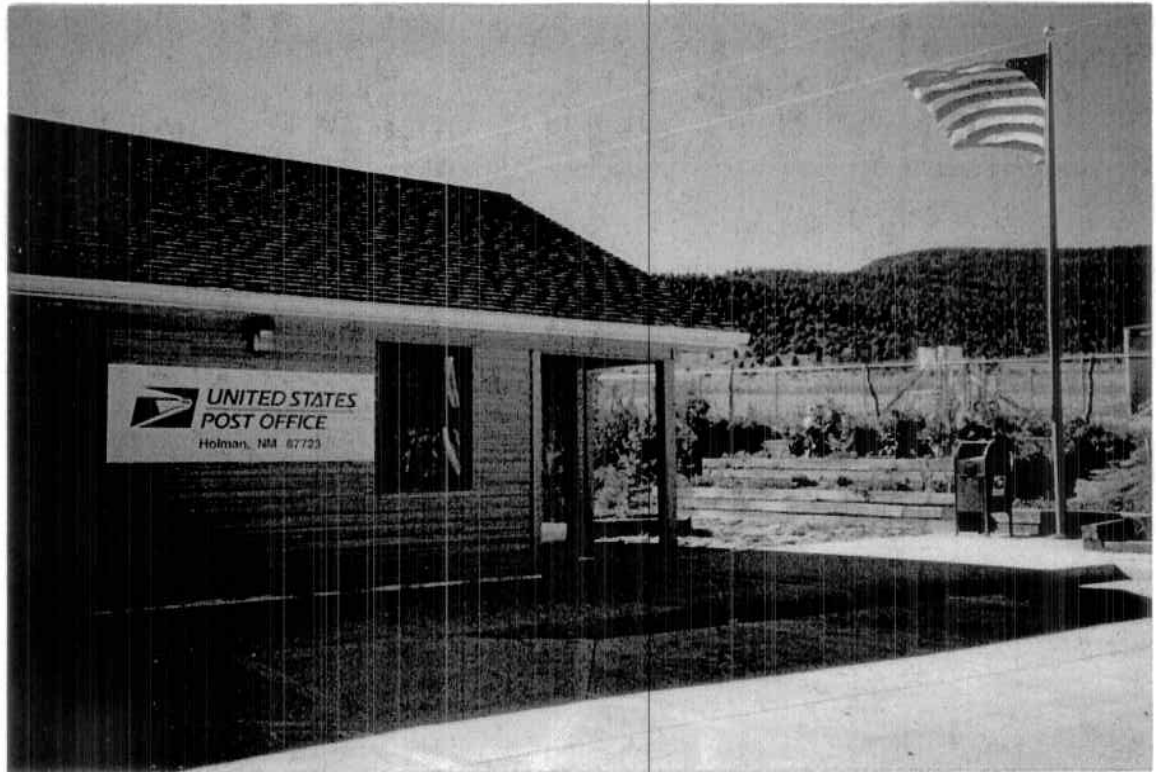
PAGE

1367

Albuquerque

Holman

Dolly Gallegos



POST OFFICE INFORMATION

Post Office Name	Physical Address	State	Zip Code	Office Telephone	Private Number
Holman	Hwy 518	NM	87723-9998	(505) 387-2028	(505) 387-5652
Finance #	Fedstrip#	CAG	County	Office Level	Fax
34-4074	1883R5	L	Mora	11	(505) 387-2028
POSTMASTER	Home Telephone	Mobile/Cell Phone	Population of Delivery Area		
Dolly Gallegos	(505) 387-5652	(505) 980-7698	700		

Hours of Operation

Postmaster's Schedule	Post Office Hours	Window Service	Box Lobby
Mon-Fri	Mon-Fri	Mon-Fri	Mon-Fri
8:00-12:30/1:00-4:30	8:00-12:30/1:00-4:30	8:00-12:30/1:00-4:30	8:00-12:30/1:00-4:30
Saturday	Saturday	Saturday	Saturday
0	9:00-12:00	9:00-12:00	9:00-12:00

Mail Arrival

Mail Arrival Times	Mail Dispatch Times	Number of General	Rented		
Mon-Fri	Mon-Fri	Delivery Customers	156		
10:05	11:30	1			
Saturday	Saturday	Number of Post Office	Fee(s)		
10:05	10:45	Boxes Installed	Fee	124	
		244	No Fee	32	

Route Information

Number of Rural Routes	Number of Boxes Served by Rural Routes	Number of Boxes Served by HCR
0	0	10
Number of City Routes	Number of HCR Administratively Responsible for	
0	0	

Vending

Number of Change Machines
0
Booklet Machines

Vehicles

Total # Vehicles
0
Administrative Vehicles
0

Long Life
0
1/4 Ton
0
1/2 Ton
0
1 Ton
0

Postal Building

Own
X
Rent
0

Contract Station(s) Complement

Number of
Contract Stations
0
Employee Complement
(CAG A-G)
0

Employee Complement
(CAG H-L)
0
Part-Time Flex
0
Telephone#
Telephone#
PMR/LR
Karin Medina
(505) 387-6637

Docket No. A2012-18

Holman, NM 000009

Google maps

Address **New Mexico 518**

Address is approximate

DOCKET NO 1367246

ITEM NO _____

PAGE 7A

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Address **New Mexico 518**

Address is approximate

DOCKET NO 1367244 Page 1 of 1

ITEM NO

PAGE

7B

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Address **New Mexico 518**

Address is approximate

DOCKET NO 1367244

ITEM NO _____

PAGE 7C

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PS Form 150, Postmaster Workload Information

Docket 1367246
Page Nbr 8

Post Office, State & Zip Code HOLMAN, NM 87723		Postmaster's Signature		Date
District Office, State & Zip Code ALBUQUERQUE PFC, NM 87102		District Manager's Signature KKJ4ZP		Date 03/21/2011
(Check Box)				
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse		
1.	Current Office Level			11
2.	Finance Number		(1-6)	344074
3.	General Delivery Families Served		(7-9)	0
4.	Post Office Boxes/Call Boxes Rented		(10-15)	156
5.	Possible City Deliveries		(16-20)	0
6.	Administrative Rural Boxes Served		(21-25)	0
7.	Intermediate Rural Boxes Served		(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices		(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served		(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served		(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices		(44-47)	0
12.	Number of Carrier Stations/Branches		(48-49)	0
13.	Number of Finance Stations/Branches		(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices		(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)		(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)		(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?		(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?		(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?		(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?		(60)	Y
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?		(61)	Y
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?		(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?		(63)	N
23.	Is Postmaster Lessor for Government Owned Building?		(64)	N
24.	Does Office Have MPLSM/SPLSM?		(65)	N
25.	Does Office Distribute Food Stamps?		(65)	N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

 Docket 1367246
 Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	156	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
 2. Enter the 6 digit post office finance number.
 3. Enter number of general delivery families served.
 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
 5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
 8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
 12. Enter the number of classified stations and/or branches that have carrier delivery service.
 13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
 14. Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - (c) A community post office is a contract unit which provides service in a small community.
 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.
- Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)**
16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
 18. Does office separate incoming mail to carrier routes for other associate offices?
 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
 21. Do you have a vehicle maintenance facility under your jurisdiction?
 22. Do you have an air transfer office under your jurisdiction?
 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
 25. Does your office distribute food stamps?

PS Form 150, January 1983 (Reverse)

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Docket 1367246 - 87723
Page Nbr 9

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: HOLMAN
Office Zip+4: 87723 -1001 District: ALBUQUERQUE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>156</u>	X 1.0	=	<u>156</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>156</u>

Revenue WSCs

First	25 revenue units: 1.00	X	<u>25</u>	units	=	<u>25.00</u>
Next	275 revenue units: 0.50	X	<u>42</u>	units	=	<u>21.00</u>
Next	700 revenue units: 0.25	X	<u>0</u>	units	=	<u>0.00</u>
Next	5000 revenue units: 0.10	X	<u>0</u>	units	=	<u>0.00</u>
	Balance of revenue units: 0.01	X	<u>0</u>	units	=	<u>0.00</u>
Total revenue WSCs:						<u>46.00</u>

Activity WSCs 156 + Revenue WSCs = 46.00 Base WSCs 202.00 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

ANDY LETTERHOS

ANDY.LETTERHOS@USPS.GOV

Printed Name

Signature

ALBUQUERQUE PFC District Review Coordinator

03/21/2011

Title

Date



DOCKET NO. 1367246
ITEM NO. _____
PAGE 10

March 16, 2011

OIC/POSTMASTER

SUBJECT: Holman Post Office

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the Holman Post office for a two-week period. The surveys should begin 03/19/2011 and end on 04/01/2011. Just enter amount on top of the zeros on the sheets. Please complete the enclosed forms as accurately as possible.

Return all forms to Michelle Gleason by 04/05/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact Michelle Gleason, Post Office Review Coordinator at 505-346-8533.


Michelle Gleason
Post Office Review Coordinator

cc: Official Record

Enclosures: Window Transaction Survey
Survey of Incoming Mail
Survey of Dispatched Mail
Conversion Sheet

Window Transaction Survey

Window Transaction Survey

MICHELLE GLEASON

PO Name:

HOLMAN

ZIP+4:

87723 - 1001

Completed By:

Survey Period:

03/19/2011

through

04/01/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 03/19	22	1	0	0	1	5	0	15
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	30	2	0	0	0	6	0	12
Tue - 03/22	29	3	0	0	1	3	0	10
Wed - 03/23	36	9	0	0	0	9	1	13
Thu - 03/24	28	3	0	0	0	4	0	14
Fri - 03/25	42	11	0	0	0	10	0	12
Sat - 03/26	18	2	0	0	0	2	0	10
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	27	8	0	0	0	3	0	13
Tue - 03/29	40	9	0	0	0	2	0	16
Wed - 03/30	42	4	0	0	0	5	0	17
Thu - 03/31	43	3	0	0	0	2	0	14
Fri - 04/01	18	16	0	0	1	8	0	13
TOTALS	375	71	0	0	3	59	1	159
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	24.3	6.4	0.0	0.0	0.7	8.8	0.1	15.7
Average Number Daily Transactions:	55.7							
Average Number Daily Transactions:	Average Daily Retail Workload in Minutes:							
	56.0							

Survey of Incoming Mail

Survey of Incoming Mail
 (Record in Pieces)

Post Office Name and Zip+4

HOLMAN 87723 - 1001

Dates Recorded

03/19/2011 through 04/01/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	226	10	24	186	2	8	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	334	15	24	67	11	6	1	0
Tue - 03/22	231	29	4	63	2	2	0	0
Wed - 03/23	274	19	20	39	3	5	0	0
Thu - 03/24	244	4	33	52	3	3	2	0
Fri - 03/25	244	4	32	67	10	5	0	0
Sat - 03/26	250	10	22	57	5	7	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	236	8	33	61	8	13	1	0
Tue - 03/29	179	2	10	102	0	2	0	0
Wed - 03/30	193	5	19	51	3	8	0	0
Thu - 03/31	697	7	6	46	1	5	0	0
Fri - 04/01	286	12	16	134	2	5	0	0
TOTALS	3,394	125	243	925	50	69	4	0
Daily Average	282.8	10.4	20.3	77.1	4.2	5.8	0.3	0.0

Signature of Person Making Count:

MICHELLE GLEASON

Printed Name:

MICHELLE GLEASON

Date:

04/05/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 HOLMAN 87723 - 1001
Dates Recorded 03/19/2011 through 04/01/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	25	0	0	0	1	3	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	31	0	2	0	4	4	0	0
Tue - 03/22	41	0	0	0	1	2	0	0
Wed - 03/23	65	0	6	0	3	0	0	0
Thu - 03/24	42	0	1	0	4	3	0	0
Fri - 03/25	54	0	1	0	5	3	0	0
Sat - 03/26	32	0	0	0	3	8	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	45	0	0	0	4	3	0	0
Tue - 03/29	95	0	2	0	5	4	0	0
Wed - 03/30	43	0	0	0	1	0	0	0
Thu - 03/31	44	0	2	0	4	2	0	0
Fri - 04/01	18	0	0	0	3	0	0	0
TOTALS	535	0	14	0	38	32	0	0
Daily Average	44.6	0.0	1.2	0.0	3.2	2.7	0.0	0.0

Signature of Person Making Count:
Printed Name:
Date:

MICHELLE GLEASON
MICHELLE GLEASON
04/05/11



03/16/2011

OIC/POSTMASTER

SUBJECT: HOLMAN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the HOLMAN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the HOLMAN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to ANDY LETTERHOS by 03/30/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>156</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>156</u>

If you have any comments on alternate means of providing services to the HOLMAN customers, please provide them below:

See attached for businesses, etc.

ANDY LETTERHOS
Post Office Review Coordinator

Comments:

Offering fax and copy services could make additional revenue.

cc: Official Record

Religions Institutions

Solt Sisters Nazareth Formation Center
PO Box 3
Holman NM 87723

Grace Bible Baptist Church
PO Box 126
Holman NM 87723

Civic Organizations

CHET Volunteer Fire Department
PO Box 96
Holman NM 87723

Schools

Mora Colfax Headstart Program
PO Box 180
Holman NM 87723

Businesses

Freedom Machine and Gunworks
PO Box 27
Holman NM 87723

Holman Landscaping
PO Box 36
Holman NM 87723

Sofia's Plumbing
PO Box 38
Holman NM 87723

Mora Valley Real Estate
PO Box 56
Holman NM 87723

Sierra Blanca Outfitters
PO Box 92
Holman NM 87723

Arco Iris Web Design
PO Box 145
Holman, NM 87723

Agua Negra Musica
PO Box 172
Holman NM 87723

Teresa's Tamales
PO Box 175
Holman, NM 87723

J.J. Excavation Inc.
PO Box 190
Holman, NM 87723

Aqua Negra Water Association
PO Box 193
Holman NM 87723

Upper Holman Water Association
PO Box 214
Holman NM 87723

Flat Mountain Marketing
PO Box 276
Holman NM 87723

Businesses

South Holman MDWCA
PO Box 284
Holman NM 87723

Joan's Choke Cherry Jelly
PO Box 129
Holman NM 87723

Jaco Outfitters
HC 34 Box 65
Holman NM 87723

In Home Businesses

Adam Valdez
PO Box 66
Holman NM 87723

Nancy Hurtado
PO Box 144
Holman, NM 87723

Karin's Books
PO Box 227
Holman NM 87723

Postage Meter

Mora Colfax Headstart Program
PO Box 180
Holman NM 87723



03/22/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HOLMAN Post Office, 87723 - 1001, located in Mora County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

ANDY LETTERHOS
Post Office Review Coordinator
ALBUQUERQUE PFC

NBR records of mail theft or vandalism: 5

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name HOLMAN ZIP+4 87723-1001
Congressional District 3rd Date 03/31/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

None

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? Land is leased - Building is postal owned

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
There are no available alternate quarters in Holman.

5. List potential CPO sites.
None available

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No
If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
No career employees will be affected. Non career employees may be separated from the postal service.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
Mail is received via HCR route emanating from Las Vegas traveling to Sapello, Buena Vista, Rainsville, Mora, Cleveland, Holman(10am) and Chacon. Dispatch is in reverse. Mail is picked up at 11:30am from Holman. Mail arrival and dispatch should vary slight due to the HCR delivering Holmans mail. A collection box will not be retained. Outgoing mail can be deposited in the CBUs outgoing slot. A locked pouch will not be utilized.

How Post Office boxes are installed?	<u>221</u>
How Post Office boxes are used?	<u>156</u>
What are the window service hours?	<u>08:00 - 12:30 - 13:00 - 16:30 M-F</u>
	<u>09:00 - 12:00 S</u>
What are the lobby hours?	<u>08:30 - 16:30 M-F</u>
	<u>09:00 - 12:00 S</u>

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
There have been 5 NBR records of mail theft or vandalism.

Post Office Survey Sheet(continued)

Docket: 1367246 - 87723

Page Nbr: 15

Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? All equipment in the building is postal owned.	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. The site the post office is on can be used to erect CBUs	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? The Holman Post Office has one disabled customer. The OIC takes the mail out to this customers car. When CBUs are erected this customer can drive up to the CBU and retrieve their own mail.	
13.	Rural delivery/HCR delivery. a. What is current evaluation? b. Will this change result in the route being overburned? If so, what accommodations will be made to adjust the route? c. How many boxes and miles will be added to the route? d. What would be the additional annual expense if the route is increased? e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? f. At what time of the day does the carrier begin delivery to the community? Will this delivery time be affected if the office is discontinued? (Y or N) If so, how?	HCR <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 156, box 0 Miles 7381 10000 10:05 am <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less The closest office Cleveland has the same fees as Holman.	

DOCKET NO 1367246
ITEM NO _____
PAGE 16

Community Survey Sheet

Community Survey Sheet

Post Office Name HOLMAN ZIP+4 87723-1001
Congressional District 3rd Date 03/31/2011

1. Incorporated? ☐ Yes ☒ No
Local government provided by: a Mora County Commission
Police protection provided by: Mora County Sheriffs Department
Fire protection provided by: CHET Volunteer Fire Department
School location: Mora, NM - Headstart in Holman
2. What population growth is expected? (Please document your source)
The internet shows -0.52% population growth.
3. What residential, commercial, or business growth is expected? (Please document your source)
Internet indicates a negative job growth decreasing by 1.56%
4. History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
None noted
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Retirees, commuters and self employed
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
The Holman Post Office has a public bulletin board that may be relocated to the volunteer fire department or the Headstart school. The post office has one disabled customer. The OIC take their mail to their car when they arrive. When CBUs are installed the customer can drive up to the box and retrieve their mail themselves.



Real Estate | Mortgages | Travel | Compare Schools | Lists | Compare Cities
Compare Climates | Compare Crime Rates | Compare Cost Of Living | Studies

Edit Account | About membership

DOCKET NO

1367246

ITEM NO

PAGE

16A

Search

Search for any place in the USA: Enter a City, Town, Or Zip

Search

ShareThis

Home > United States > New Mexico > No Metro Area > Mora County > No City > Holman (zip 87723)

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[Best Places to Retire](#)

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[Condo Market](#)

Best Places to Live in Holman (zip 87723), New Mexico

Moving Calculator

Compare Moving Companies with a Quick Quote here. Make Moving Easy.

Plant Relocation

Plant Movers & Restructuring Factory Consolidation, Moving

Ads by Google

Overview, [People](#), [Health](#), [Economy](#), [Housing](#), [Crime](#), [Climate](#), [Education](#), [Transportation](#), [Cost of Living](#), [Religion](#), [Voting](#)

Overview

QuickFacts

Population:	3,438
Pop. Change:	~1%
State:	New Mexico
Metro Area:	No Metro Area
County:	Mora County
City:	No City
Zip Code:	Holman (zip 87723)
Mortgage Rates:	Click to Compare
Real Estate:	For Sale
Search:	Find and Compare Realtors

Zip Code Overview

As of 2010, Holman (zip 87723)'s population is 3,438 people. Since 2000, it has had a population growth of -0.52 percent.

The median home cost in Holman (zip 87723) is \$121,370. Home appreciation the last year has been 0.42 percent.

Compared to the rest of the country, Holman (zip 87723)'s cost of living is 12.20% Lower than the U.S. average.

Holman (zip 87723) public schools spend \$6,115 per student. The average school expenditure in the U.S. is \$5,678. There are about 13 students per teacher in Holman (zip 87723).

The unemployment rate in Holman (zip 87723) is 13.40 percent (U.S. avg. is 10.20%). Recent job growth is Negative. Holman (zip 87723) jobs have Decreased by 1.56 percent.

We're looking for comments about Holman.

[Express your opinion](#)

[Map Of Holman](#)

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Wisconsin Protests
Conservative
American? Escape U.S.
Taxes Legally. Free
Report
www.Sovereign-Investor.com

New York Coupons
1 ridiculously huge
coupon a day. It's like
doing NYC at 90% off!
www.Groupon.com/New-York

99 Best Places to Retire
City facts & profiles for
great places to retire
in the U.S.
GreatPlacesToRetire.com

\$799 Move State To State
Save 65% on moving
companies Request
your free moving
quote now!
Getmove.com

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Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: HOLMAN

Office Zip+4: 87723 -1001

District: ALBUQUERQUE PFC

1. Enter the number of additional boxes to be added to the route 156 x 3.64 hours per year 567.84

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 567.84

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 13.00

Total additional compensation (HCR hourly rate x total time added to the route) 7,381.92

DOCKET NO 1367246
ITEM NO _____
PAGE 18

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 04/20/2011																								
2. Post Office Name HOLMAN		3. State and ZIP + 4 Code NM, 87723-1001																										
4. District, Customer Service ALBUQUERQUE PFC	5. Area, Customer Service SOUTHWEST	6. County Mora	7. Congressional District 3rd																									
8. Reason for Proposal to Discontinue The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of ~2.8%. Effective and regular service may be provided by a highway contract route administered out of Las Vegas Post Office to CBUs erected in Holman.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: passed away Occupied 08/26/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:00 - 12:30, 13:00 - 16:30 Sat 09:00 - 12:00 Total Window Hours Per Week a. Lobby Time M-F 08:30 - 16:30 Sat 09:00 - 12:00 43.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 156 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 156 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 55.70		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>293</td> <td>44</td> </tr> <tr> <td>b. Newspaper</td> <td>97</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>9</td> <td>5</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>399</td> <td>50</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	293	44	b. Newspaper	97	1	c. Parcel	9	5	d. Other	0	0	e. Total	399	50	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	293	44																										
b. Newspaper	97	1																										
c. Parcel	9	5																										
d. Other	0	0																										
e. Total	399	50																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 26,880 \$ 25,213 \$ 25,510	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.6% of b.) \$11,111																								
16a. Quarters																												
<input checked="" type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 05/31/2015 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: This property is postal owned. The land it is on is leased.																												
17. Schools, Churches and Organization in Service Area: No: 4 Mora Colfax Headstart, Grace Bible Baptist Church, Solt Sisters Nazareth Formation Center, CHET Volunteer Fire Department		19. Administrative/Emanating Office (Proposed): Name LAS VEGAS PO EAS Level 21 Miles Away 37.0 Window Service Hours: M-F 08:00 to 17:00 SAT 09:00 to 12:00 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 2152																										
18. Businesses in Service Area: No: 15 Freedom Machine and Gunworks, Holman Landscaping, Sofia's Plumbing, Mora Valley Real Estate, Sierra Blanca Outfitters, Arco Iris Web Design, Agua Negra Musica, Teresa's Tamales, J.J. Excavation, Agua Negra Wayer Association, Upper Holman Water Association, Flat Mountain Marketing, South Holman MDWCA, Joan's Choke Cherry Jelly, Jaco Outfitters and 3 home based. Many customers noted on their questionnaires that there are no businesses in Holman.		20. Nearest Post Office (if different from above): Name CLEVELAND PO EAS Level 13 Miles Away 3.3 Window Service Hours: M-F 07:30 to 16:00 SAT 09:00 to 12:00 Lobby Hours: M-F 07:30 to 16:00 SAT 09:00 to 12:00 PO Boxes Available: 406																										
21. Prepared by																												
Printed Name and Title MICHELLE GLEASON		Signature MICHELLE GLEASON		Telephone No. AC () (505) 346-8651																								
PO Discontinuance Coordinator Name ANDY LETTERHOS		Telephone No. AC () (505) 346-8651		Location ALBUQUERQUE, NM																								

PS Form 4920, June 1993

DOCKET NO 1367246
ITEM NO _____
PAGE 19



A. Office

Name: HOLMAN State: NM Zip Code: 87723
Area: SOUTHWEST District: ALBUQUERQUE PFC
Congressional District: 3rd County: Mora
EAS Grade: 11 Finance Number: 344074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Andy Letterhos
Title: ALBUQUERQUE PFC Post Office Review Coordinator
Tele No: (505) 346-8651

Date: 04/20/2011
Fax No: (505) 346-8666

UNITED STATES
POSTAL SERVICE

DOCKET NO 1367246
ITEM NO _____
PAGE 20

April 5, 2011

Postmaster/OIC
Holman, NM 87723

SUBJECT: Holman Post Office

Enclosed are questionnaires addressed to customers of the Holman Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/19/2011 for further review.



Michelle Gleason
A/Customer Service Analyst
Post Office Review Coordinator

Enclosures:
Questionnaires addressed to Holman customers
Postal Customer Questionnaires
Summary of Post Office Change Regulations
Post Office on Wheels
Cluster Box Units
Return envelopes

500 MARQUETTE AVE. NW
SUITE 900
ALBUQUERQUE, NM 87102



DOCKET NO 1367246
ITEM NO _____
PAGE 21

April 5, 2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Holman Post Office passed away on 08/26/2010. The Office is being studied for possible closing or consolidation for the following reasons: The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Additionally, effective and regular service may be provided by a highway contract route administered out of the Las Vegas Post Office to CBUs erected in Holman.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. In addition retail services are also available at the Cleveland Post Office, located 3.3 miles away. Hours of service at this office are 07:30 to 16:00, Monday through Friday, and 09:00 to 12:00 on Saturday. Post Office boxes are available at the same fees.

If a permanent change to carrier service is implemented, customers will continue to use the community name and ZIP Code in the mailing address, and it will continue to be listed in Publication 65, *National Five-Digit ZIP Code and Post Office Directory*. I invite you to think about a permanent change to highway contract route service. Please return the enclosed questionnaire by 04/19/2011, using the pre-addressed envelope provided or bring it to the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Holman Post Office on 04/19/2011 from 11:00 am to 12:00 noon to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

The enclosure entitled "United States Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

If you have any questions, you may call Michelle Gleason at 505-346-8533.

Thank you for your assistance.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette Ave NW Suite 900
Albuquerque, NM 87102

500 MARQUETTE AVE. NW
SUITE 900
ALBUQUERQUE, NM 87102

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☐

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____Personal needs ☐ _____Banking ☐ _____Employment ☐ _____Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☐No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐No ☐Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO _____
PAGE 21C

**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the post office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the post office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

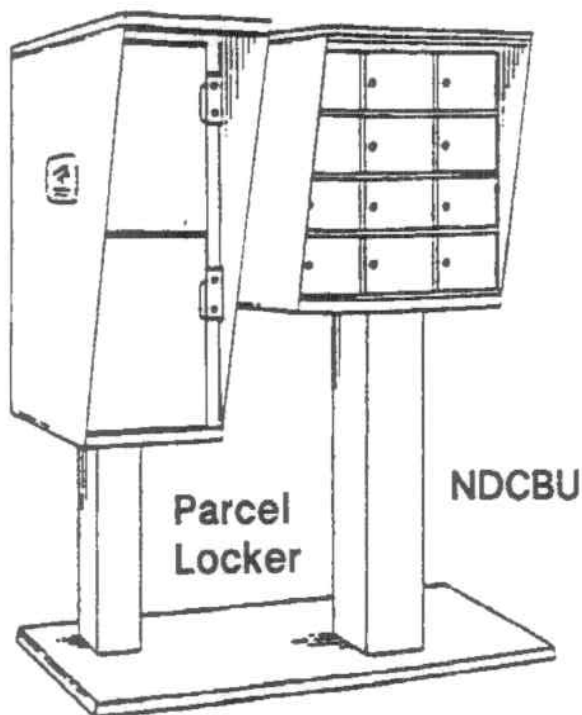
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Cluster Box Units

DOCKET NO. 1367246
ITEM NO. _____
PAGE 210



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the post office during short periods away from home. For longer periods away from home, customers should continue to contact the post office and request their mail to be:

1. held at the post office until they return, or
2. delivered to a specified friend or neighbor, or
3. forwarded to their temporary address.

PARCEL LOCKERS may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one PARCEL LOCKER.

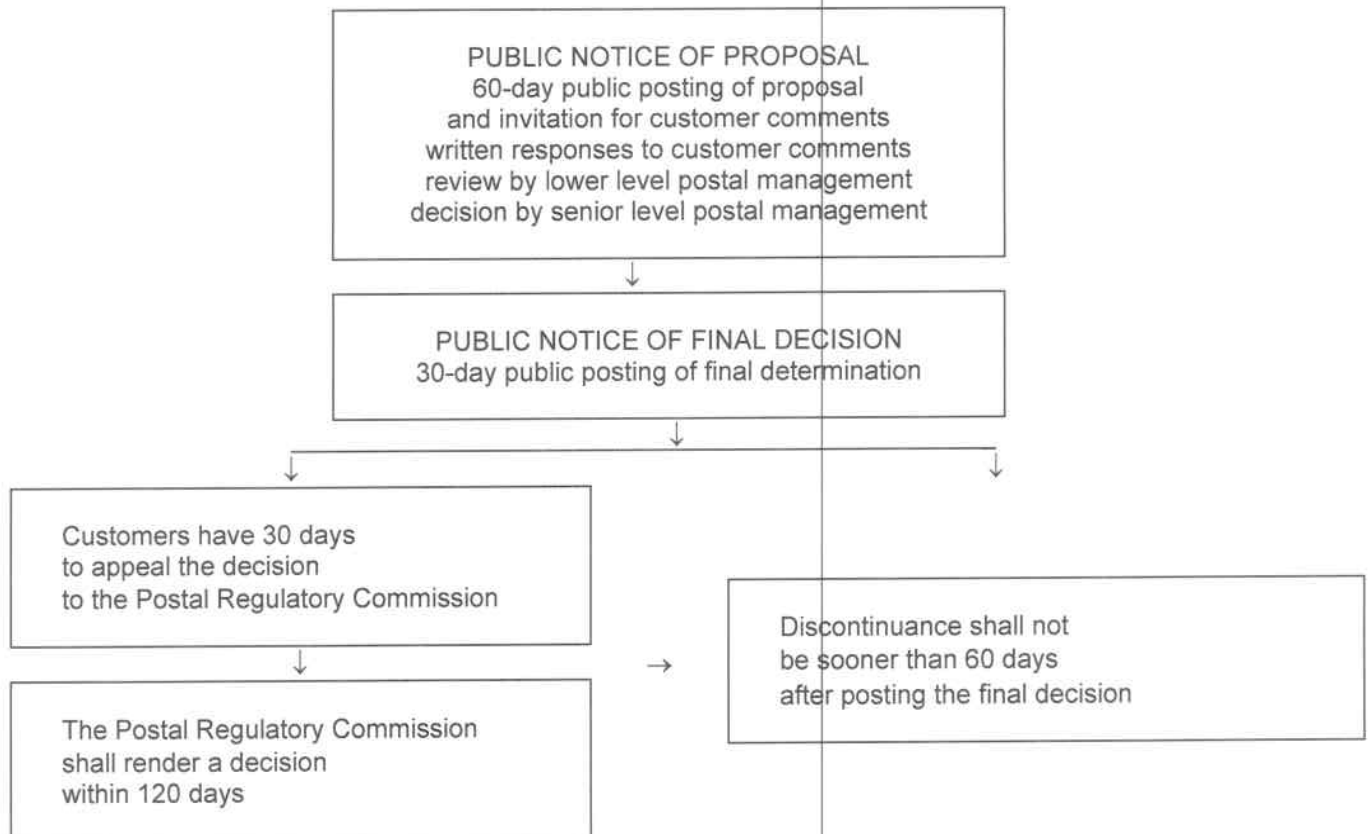
Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. _____
 PAGE 02

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☒ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Maximilian A. Erdely
(please print your name)

Address: PO Box 113 Holman, NM 87505

Telephone number: _____ Date: 4.15.11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22B

04/26/2011

MAXIMILIAN A ERDELY

P O BOX 113
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

A handwritten signature in cursive script, appearing to read "Yasmin Montano".

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: tax forms & meeting for clearing the ditches, this P.O. is very important to the community of Holman!

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: posting for lost animals or the listings for jobs, also community meetings & general info.

Please reconsider closing us down
jk

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☒

If yes, which offices

Cleveland, but I don't care for the people that run that P.O. office, they are very nosy & sometimes open your mail.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

Mora Las Vegas Taos

Personal needs

☐

Mora Las Vegas Taos

Banking

☐

Mora

Employment

☐

Cleveland

Social needs

☐

Mora Las Vegas Taos

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: LOUISE ROSS
(please print your name)

Address: PO BOX 182 HOLMAN

Telephone number: 408 842 7394 Date: 4/13/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 226

04/26/2011

LOUISE ROSS
P O BOX 182
HOLMAN, NM 87723

Dear Postal Service Customer:


Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Cleveland, Ma, Buena Vista -

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

N/A

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Inconvenient, unsafe

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Taos - Vegas -

Personal needs

☒ " "

Banking

☒ Ma

Employment

☒

Social needs

☒

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

Angela Medin
(please print your name)

Address:

P.O. Bx 58 Helen

Telephone number:

367-2348

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. 22 H
PAGE 22 H

04/26/2011

ANGELA MEDINA
P O BOX 58
HOLMAN, NM 87723

Dear Postal Service Customer:


Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM 87102-9999

OUR RECENTLY DEPARTED AND
MUCH BELOVED POSTMASTER
WAS NOT ONLY A DEVOTED
AND LOYAL PUBLIC SERVANT
SHE WAS A SHINING STAR
IN OUR COMMUNITY. WHEN SHE
MOVED INTO THE NEW POST OFFICE
HER FIRST THOUGHTS WERE HOW
TO MAKE IT A PLACE OF BEAUTY
IN THE COMMUNITY, THIS SHE
DID, PLANTING FLOWERING TREES
LANDSCAPING WITH MANY FLOWERS
ALL WHICH SHE TENDED. THESE
ACTS AND INTERACTIONS AS A
POSTMASTER, HER FRIENDLYNESS,
HER CONCERN FOR HER CUSTOMERS,
HER LOVE OF HER JOB, WANTING
THE BEST FOR THE PEOPLE OF
HOLMAN (DOLLY GOT THE LARGEST
AMERICAN FLAG THE POST OFFICE
ALLOWED.) LEADS ME TO MAKE
THIS SUGGESTION:

KEEP THE HOLMAN POST OFFICE OPEN,
AND GIVE IT THE NAME OF ^{THE} DOLLY
GALLEGOS BUILDING, HOLMAN POST
OFFICE, HOLMAN NEW MEXICO 87123



04/26/2011

DOCKET NO 1367246
ITEM NO _____
PAGE 22

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

for Yasmin

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. _____
 PAGE 22 K

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
--------------------------------	------------------------------	--

e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

But Holman Pickups my package and Dose a great time Health Wise Business they go the extra mile for us

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

try to do all at home

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Tapetes De Lana / Laurie Burton

Address:

Po Box 1135 MORA NM 87732

Telephone number:

575-387-2047

Date:

4/14/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

DOCKET NO 1367246
ITEM NO _____
PAGE 22M



04/26/2011

TAPETES DE LANA & LOUISE BURTON

P O BOX 1135
MORA, NM 87732

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service is there to assist customers at all it facilities.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9699

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. _____
 PAGE 22N

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

Can pick up @ any time, no need to worry if open

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Las Vegas

Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Audrey Archuleta
(please print your name)

Address:

PO Box 275 Holman
575

Telephone number:

3875070

Date:

4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

Docket No. A2012-18

Holman, NM 000053



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22P

04/26/2011

AUDREY ARCHULETA

P O BOX 275
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Only when on hold</i>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/> ?

If yes, please explain: my mail carrier is very kind and she delivers my packages when they don't fit in mailbox

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland Post Office

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. My mail Box is Just Outside my home
And being elderly it is very convenient.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☒ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Juanita B. Maestas
(please print your name)

Address: HC 34 Box 64 Holman, NM 87723

Telephone number: 575 387 5017 Date: 4-6-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 225

04/26/2011

JUANITA B MAESTAS

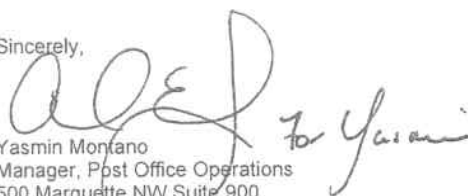
HC 34 BOX 64
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Reading public bulletin board
information on local gatherings, education,
services,

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Parcel keys left in someone else's Box could get lost or stolen and used to pick up packages not belonging to them

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I prefer talking to the postmaster vs drive by's. No community information would be avail. to me.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Taos

Personal needs

☒ Mora

Banking

☒ Mora

Employment

☒ Holman

Social needs

☒ Holman

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Maria Schneider
 (please print your name)

Address: P.O. Box 192 Holman, NM 87723

Telephone number: 505-429-6242 Date: 4/6/11

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 V

04/26/2011

MARIA SCHNEIDER
P O BOX 192
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,



Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO.

1367246

ITEM NO.

PAGE

22W

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Vandalism = Limited security
patrols would open door for vandals

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Anita Laron
(please print your name)

Address: P.O. Box 41 Holman, NM 87723

Telephone number: 575-387-5485 Date: 4/6/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

ANITA LARAN
P O BOX 41
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO 22
PAGE 9

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Notice of community meetings As
per Bylaws

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland - Mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Weather Related Issues -
Safety Issues

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Same As Above

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ LAS Vegas - (Major Shopping)

Personal needs ☒ LAS Vegas

Banking ☐

Employment ☐

Social needs ☒ LAS Vegas

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: ARTHUR S Romero
(please print your name)

Not A fair Question
Not relevant

Address: P.O. Box 12 Holman NM 87723

Telephone number: 575-643-6699 Date: 4-8-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 AB

04/26/2011

ARTHUR S ROMERO
P O BOX 12
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

I now own a small business
and the Post Office in
Holman is efficient. If it were to
be moved it would be harder for
me to subscribe or do business
in other areas. This would force me
to do other business in different
areas, and hold back time and force
me to travel longer and spend more
gas money, it is hard time. Especially
for the Senior citizen Thank you



DOCKET NO. 1367246
ITEM NO. 22
PAGE AD

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Cleveland NM

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain.

N/A Not Sure
Don't Know

Recharging

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain.

N/A

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

one a month

Personal needs

☒

once a week

Banking

☒

once a month

Employment

☒

N/A

Social needs

☒

N/A once a month

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Manuel J Martinez
(please print your name)

Address:

P.O. box 1163 Holman NM 87723

Telephone number:

575-799-4578

Date:

4-8-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO _____
PAGE 22AB

04/26/2011

MANUEL MARTINEZ

P O BOX 163
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. If you prefer to go to the post office, the nearest one is just 3.3 miles away.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. 02-AF
 PAGE 02-AF

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Our water association meetings are posted in this Post Office

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

not

If yes, which offices Cleveland, Mora, Duran
a regular basis.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. There is no comparison, we get
personal service @ our office,
we won't have that personal service at those boxes.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. As I stated above, we'll have
no connection w/ the rural carrier.
esp. if we need a special service.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: David Barbara Kuchl
(please print your name)

Address: P.O. Box 6

Telephone number: 505-429-8125 Date: 4/7/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.
Docket No. A2012-18

Please read my
letter on back
over

Holman, NM 000071

Gosmin to Whomever,
In my opinion the U.S. Postal Service
is one of the few if only branch of
our government that works well, &
serves the people well.

In rural areas esp., it's so important
to have our individual post office.

Here @ the Holman Post Office there
is a personal connection. Our postal
worker is like a part of our family.
I've got excellent service & always
w/ a smile & taking the time to ask
about our day.

For the elderly it'll be especially
difficult to deal w/ those monstrous
cold boxes. In our day & age the post-
mistress is sometimes the only person
who takes an interest in them. I've loved
walking into a nice warm place. Those
boxes are cold & will be a pain to retrieve
mail esp. for the elderly.

How truly sad, that in this promised
so called "Change" as usual the ordinary
citizen will have to pick up the tab.
It's sickening really. Government waste
is worse than ever, but we're the ones
screwed as usual. I'm very angry
about this change. Merging w/ the
Cleveland Post Office would be much
better than those horrible boxes.

Barbara Taylor



04/26/2011

DAVID & BARBARA KUEHL

P O BOX 6
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service is there to assist customers at all it facilities. Customers may also choose to receive their mail at the Cleveland Post Office instead of the CBUs

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO _____
PAGE 22 A

Postal Customer Questionnaire

DOCKET NO

1367246

ITEM NO

PAGE

22 AJ

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/> 2X/yr	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/> occasionally	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/> not often	<input type="checkbox"/> 2-3 times/yr	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain:

2. Do you pass another post office during business hours while traveling to or from ~~work~~ shopping, or for personal needs? Yes ☒ No ☐

If yes, which offices Sapello, Mora, Cleveland

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Las Vegas; Mora rarely

Personal needs ☒ Las Vegas

Banking ☒ Las Vegas, and Mora

Employment ☒ Self employed on our land

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☐

No ☒ No businesses in Holman

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Fenton L. & J. Marie Bagley
(please print your name)

Address: HC 34 Box 1, Holman, NM 87723-9700

Telephone number: 575/447-3883 Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 AL

04/26/2011

FENTON L & J MARIE BAGLEY

HC 34 BOX 1
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland, mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ mora, Las Vegas, TAs

Personal needs ☒ mora, Las Vegas, TAs

Banking ☐ mora, Las Vegas

Employment ☒ Las Vegas, TAs

Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Rosalie Regensberg
(please print your name)

Address: Po box 95 Holman

Telephone number: 575-387-2435 Date: 12-1-08-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 AO

04/26/2011

ROSALIE REGENSBERZ

P O BOX 95
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

cleveland and mora
post offices

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



TAOS / LAS VEGAS NM

Personal needs



TAOS / LAS VEGAS NM

Banking



TAOS / LAS VEGAS NM

Employment



TAOS / LAS VEGAS NM

Social needs



TAOS / LAS VEGAS NM

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

MARK A TRAVIS
(please print your name)

Address:

HC 34 BOX 205 Holman

Telephone number:

Date:

4-9-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO _____
PAGE 221AR

04/26/2011

MARK A TRAVIS
HC 34 BOX 205
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Franc C. Romero
(please print your name)

Address: PO Box 38 Holman, NM 87723

Telephone number: 575 387 5327 Date: 4-13-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. 22
PAGE AV

04/26/2011

FRANK C ROMERO
P O BOX 38
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☒

If yes, which offices Cleveland - Mora
Now on the way to TAOS

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Same as B plus our Post Office is
the only place available to visit with
other community members for those of us who
do not have small children at the local school.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. At this point it's hard to tell, but for
sure the personal interaction would
be gone for the most part. Also making
pkg's & heavy letters would be hard. It's not practical to

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? TAOS, MORAN & LAS VEGAS

Shopping

☒ We are rural, there are no businesses

Personal needs

☒ "

Banking

☒ LAS VEGAS

Employment

☒ MORA

Social needs

☒ TAOS, MORAN - LAS VEGAS

large money
etc. If you
under, the letter
or pkg work
not be taken

5. Do you currently use local businesses in the community? If you mean Holman,
No, there aren't any, it's rural.

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Name: I NEZ ABEYTA
(please print your name)

Address: PO Box 99 Holman, N.M. 87723

Telephone number: 387-5959 Date: 4/9/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 AW

04/26/2011

INEZ ABEYTA
P O BOX 99
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the inability to weigh and rate letters and packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

 Yes ☐

 No ☒

 If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

 Better ☐

 Just as Good ☐

 No Opinion ☐

 Worse ☒

Please explain. Current Post Office assists us with bulk mailings - weighing of daily letters and daily deliveries.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

 Better ☐

 Just as Good ☐

 No Opinion ☐

 Worse ☒

 Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Las Vegas

Personal needs

☐

Banking

☒ Las Vegas

Employment

☐

Social needs

☐

5. Do you currently use local businesses in the community?

 Yes ☒

 No ☐

If yes, would you continue to use them if the post office is discontinued?

 Yes ☒

 No ☐

 Name: Beverly Dobson-Montoya
(please print your name)

 Address: PO Box 180 Holman NM 87723

 Telephone number: 505 387-3146 Date: 4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland and Mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Las Vegas

Personal needs ☒ Mora

Banking ☒ Las Vegas

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Sr. Mary Peter Roos
(please print your name)

Address: P.O. Box 3, Holman, NM 87723

Telephone number: 575 387-5411 Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

1367246

22 BC



04/26/2011

SR. MARY PETER ROOS

P O BOX 3
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

A handwritten signature in cursive script that reads "Yasmin Montano".

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: they can't drive so I go pick Senior Citizens up for Church + post office

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

1367246
22 BE

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Too many traps going around & they would damage the boxes to see if they find money.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Too close to highway right away & when it snows & they clear the road they would break the boxes.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Juanita Romero

(please print your name)

Address:

P.O. Box 245 Holman, N.M. 87723

Telephone number:

575-387-2796

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

Docket No. A2012-18

Holman, NM 000094



DOCKET NO 1367246
ITEM NO _____
PAGE 22 BF

04/26/2011

JUANITA ROMERO
P O BOX 245
HOLMAN, NM 87723

Dear Postal Service Customer:


Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: We pick up mail & prescriptions for mother & shots for my husband.

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: we read when water & other important meetings are held.

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Shawland sometimes

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

gas prices are up, you are going to have to pay for mail to get to every house now we all go & get our mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

Taos

Personal needs

☒

"

Banking

☒

"

Employment

☐

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☐

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Julian & Helen Olivas
(please print your name)

Address:

PO Box 82

Telephone number:

575-387-2439

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Dear Michelle,

Just a few words to say,
we all here in Holman took it real
hard when we heard about Daddy's
death. we all took it real hard. She
was loved by all of us. She always
had flowers out front & plants in side
made it nice for everyone, now Karen
care's for what Daddy had & keep it up
for use all. Daddy picture up & we
all keep here in our prayers. My husband
get shots from V.A. weekly, so the call
us to let us know when there in. Please
don't close our post office we have alot
of early people who can drive that far
to get there mail, please keep Karen &
our post office open. Thank you
Los Olivas
Julius Helen



04/26/2011

JULIAN & HELEN OLIVAS

P O BOX 82
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school. Also the Postal Service is there to assist customers at all it facilities.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO

1367246

ITEM NO

PAGE

22-BJ

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices MORA - BUT NOT NORMALLY - THE HOLMAN PO IS THE FIRST I COME TO AND I DON'T PASS ANOTHER UNLESS I DRIVE SEVERAL MILES.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. MUCH OF MY MAIL SERVICE IS SENDING & RECEIVING PARTS - MANY TIMES THESE ARE TIME SENSITIVE - I COULD NOT USE THE LOCKBOXES

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. INSURING AND WEIGHING PACKAGES NEED TO BE HANDLED BY POSTAL PERSONNEL AT THE TIME THEY ARE TAKEN - NOT DAYS LATER

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ LAS VEGAS - MORA
Personal needs ☐
Banking ☒ MORA
Employment ☐
Social needs ☒ CHURCH - MORA

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: LARRY HENSON - FREEDOM MACHINES AND GUNWORKS LLC
(please print your name)

Address: P.O. BOX 27

Telephone number: 575-447-0875 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.
Docket No. A2012-18

Holman, NM 000101

DOCKET NO 1367246
ITEM NO 20
PAGE BM

To: Michelle Gleason
Postal Service manager

From: Larry Henson
Freedom Machine and Gunworks LLC

Michelle, I operate a business in this area and depend on the local Post Office a great deal to both ship and receive time sensitive parts. I have been very satisfied with the service I have received over the years. Much of the time I send and receive items that would not fit into a roadside box, nor would I be able to "guess" the postage, nor obtain tracking information. If the Holman Post Office were to close it would be easier for me to switch to UPS or Fed-Ex and stop using the USPS. This is an action that I do not want to take, our local Post Office has been and should remain a location where neighbors see each other and keep up with things that concern the health of our community.

Sincerely,

Larry Henson



DOCKET NO 1367246
ITEM NO _____
PAGE 02BN



04/26/2011

LARRY HENSON
P O BOX 27
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the inability to weigh and rate packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. For greater convenience you can weigh, rate and apply postage yourself by using 'Click n Ship' at USPS.COM

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Use the USPS for many packages. If I were to have to use cluster (not likely), it would delay the service even more. I would be forced to use the UPS where a person is - knowing it is more secure.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. We live on County Rd B24 - which is a dirt road. It is 4 1/2 miles straight up the mountain, property borders Carson National Forest. Four wheel drive is necessary, most will not even try this road even with 4 wheel drive in the winter when its snowing. Mail would not be delivered to me

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Occasionally - Russells in Mora

Personal needs

☒ Monthly - Walmart - Las Vegas

Banking

☒ Monthly - only Mora

Employment

☐ disabled (wife) Pastor - husband

Social needs

☒ By mail

maybe even for weeks - This is not an option for us.

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Rev. Larry & Teresa Henson
(please print your name)

Address: P.O. Box 155, Holman, NM 87723

Telephone number: 575-387-6095

Date: April 11, 2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

REV LARRY & TERESA HENSON

P O BOX 155
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers. CBUs will be erect in Holman for box customers to receive their mail in. The carrier will not have to drive off their line of travel.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO _____
PAGE 22 BQ

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

We do our shopping and personal needs in TOS.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ TOS

Personal needs

☒ TOS

Banking

☐

Employment

☐

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Roger and Gloria Romero
(please print your name)

Address: PO Box 33 Holman N.M. 87723

Telephone number: 387-2081

Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

ROGER & GLORIA ROMERO

P O BOX 33
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO _____
PAGE 22 BT

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. NA

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Las Vegas N.M.

Personal needs ☒ Las Vegas N.M.

Banking ☒ main

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: PAT MARTINEZ
(please print your name)

Address: PO Box 62 Holman N.M.

Telephone number: (575) 387-2323 Date: 4

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.
Docket No. A2012-18

Holman, NM 000111



04/26/2011

PAT MARTINEZ

P O BOX 62
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO.

1367246

ITEM NO.

PAGE

22 BW

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: I get information about whats going on in my community

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☐

Social needs ☒

Personal

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

Vicki Harvey

(please print your name)

Address:

PO Box 187 Holman NM 87123

Telephone number:

505-387-6593

Date:

5-7-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

Docket No. A2012-18

Holman, NM 000114



04/26/2011

VICKI HARVEY

P O BOX 187
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices CLEVELAND - MORA

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. WOULD HAVE ACCESS AT ALL TIMES.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ MORA

Personal needs

☒ MORA

Banking

☒ MORA

Employment

☒ N/A Retired

Social needs

☒ MORA

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: DALE SCHUIER
(please print your name)

Address: P.O. BOX 242 HOLMAN, NM 87723

Telephone number: 575-387-5629 Date: 04-06-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

DALE SCHNIER

P O BOX 242
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO. 1367246
ITEM NO. _____
PAGE 22-CC

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain:

Current postmasters - Larin & Donna accommodate me as I am seriously handicapped - will bring mail outside for me

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Taos

Personal needs ☐ _____

Banking ☒ Taos

Employment ☐ _____

Social needs ☒ Taos

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Emily Vigil
(please print your name)

Address: P.O. Box 34

Telephone number: (575) 387-2847 Date: 04-06-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

EMILY VIGIL

P O BOX 34
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service is there to assist customers at all its facilities. Also customers may drive right up to CBUs to retrieve their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO.

1367246

ITEM NO.

22 CP

PAGE

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. _____
 PAGE 22 CG

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I see as hell don't want to walk 305 ft
on bad weather to get my mail

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Las Vegas N.M.

Personal needs



Las Vegas

Banking



Las Vegas

Employment



Social needs



Las Vegas

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☒

Name:

JOSE M. Cruz
(please print your name)

Address:

P.O. Box 5 Holman N.M. 87723

Telephone number:

575-387-6435

Date:

4-6-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 CI

04/26/2011

JOSE M CRUZ
P O BOX 5
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. 22
 PAGE CJ

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☐

Employment ☐

Social needs ☒

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Jerónimo Cruz
(please print your name)

Address: P.O. Box 196 Holman, NM.

Telephone number: 575-387-6107 Date: 04-12-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

JERONIMO CRUZ
P O BOX 196
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

A handwritten signature in cursive script that reads "Yasmin Montano".

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: I go to the Holman Post Office to
read the community postings so I know
when the meetings are.

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

 Yes ☐

 No ☒

 If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

 Better ☐

 Just as Good ☐

 No Opinion ☐

 Worse ☐

 Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

 Better ☐

 Just as Good ☐

 No Opinion ☐

 Worse ☐

 Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment


relieved

Social needs



5. Do you currently use local businesses in the community?

 Yes ☐

 No ☐

If yes, would you continue to use them if the post office is discontinued?

 Yes ☒

 No ☐

 Name: Paciano Trujillo
 (please print your name)

 Address: HC 34 Box 204, Holman, NM 87723

 Telephone number: 575-387-6118 Date: 4-7-11

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.
 Docket No. A2012-18

Holman, NM 000129



DOCKET NO. 1367246
ITEM NO. 22
PAGE CO

04/26/2011

PACIANO TRUJILLO
HC 34 BOX 204
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. 22 CP
 PAGE 22 CP

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Connie Gair
(please print your name)

Address: P.O. Box 4 Holman N.M. 87723

Telephone number: 604-5244 Date: 4-6-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 CR

04/26/2011

CONNIE GUINT
P O BOX 4
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. _____
 PAGE 02 CS

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland & Mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Las Vegas & Taos

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Claudio Duran
(please print your name)

Address: P.O. Box 173 Holman NM 87723

Telephone number: _____ Date: 4-6-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

CLAUDIO DURAN
P O BOX 173
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO _____
PAGE 22 CU

Postal Customer Questionnaire

DOCKET NO 1367246
ITEM NO _____
PAGE 22 CV

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: assistance for disabled customers with packages -
some receive mail out in their vehicles if unable to
ambulate

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Buying stamps - Priority boxes -
Noisy orders -

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

vandalism - handicapped people
unable to gather their mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



1 x month

Personal needs



1 x month

Banking



1 x month

Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

Fabiola R Vigil
(please print your name)

Address:

PO Box 162

Telephone number:

417 5283

Date:

04-15-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

CVERC



04/26/2011

FABIOLA R VIGIL
P O BOX 162
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize. In most cases the disabled can drive right up to the CBUs to retrieve their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 CY

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: observed mail being handed to people with disability outside

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

1367246
02 C2

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Absolutely not - purchase stamps / no orders / etc.
Complicates matters for me.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Acquiring stamps - priority boxes - money orders -

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Once a month

Personal needs

☒ " " "

Banking

☒ " " "

Employment

☐

Social needs

☒ " " "

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Samuel A. Viall
(please print your name)

Address: PO Box 311

Telephone number: 617 5847

Date: 04-10-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 DA

04/26/2011

PHILLIP A VIGIL
P O BOX 311
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

1367246

22 DC

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Not Secure! Our P.O. offers us
the security we need and the service is
the best compared to any other post office!

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Not Secure! Our P.O. offers us
the security we need

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐ Personal

Personal needs

☐ Personal

Banking

☐ Personal

Employment

☐ Personal

Social needs

☐ Personal

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:

Donna L. Maynes
(please print your name)

Address:

P.O. Box 14 Holman

Telephone number:

505-635-1452

Date:

4-8-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO. 1367246
ITEM NO. 22
PAGE DD

04/26/2011

DONNA L MAYNES
P O BOX 14
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

for Yasmin

Postal Customer Questionnaire

TICKET NO. 1367246
 ITEM NO. _____
 PAGE 22 DE

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland and Mora post office

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. WON'T it's A County Rd. and they won't come here to put mail boxes

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. HAVE TO GO Buy STAMPS, MAKE Money ORDERS and won't do it HERE NEAR my home BECAUSE it's A County Rd.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ MORA OR LAS VEGAS

Personal needs

☒ LAS VEGAS

Banking

☒ MORA Community Bank or Credit union LAS VEGAS

Employment

☒ RETIRED, NONE

Social needs

☒ MORA & LAS VEGAS

5. Do you currently use local businesses in the community?

NO. THERE ARENT ANY

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

GEORGE ABEYTA
(please print your name)

Address:

P.O. BOX 99 HOLMAN, NEW MEXICO 87723

Telephone number

(575) 387-2706

Date: 4-8-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

GEORGE ABEYTA
P O BOX 99
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A HCR carrier will deliver mail to CBUs erected in Holman.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

A handwritten signature in cursive script that reads "Yasmin Montano".

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999



Postal Customer Questionnaire

DOCKET NO

1367246

ITEM NO

PAGE

22 DH

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

	Daily	Weekly	Monthly	Never
Postal Services				
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Help w/ mail

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? Yes ☒ No ☐

If yes, which offices Cleveland, Mora, (Rarely)

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ taos

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☒

Name: Robert Vigil
(please print your name)

Address: P.O. Box 143 Holman, NM 87723

Telephone number: 505-387-6226 Date: 4.11.11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

ROBERT VIGIL
P O BOX 143
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO 22
PAGE DS

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland + mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. JA

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. NA

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☐

Employment ☐

Social needs ☒

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Eva Martinez
(please print your name)

Address: PO Box 11 Holman N.M.

Telephone number: (505) 617-0278 Date: 4/11/11

87723

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

EVA MARTINEZ
P O BOX 11
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	As Needed
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> rolls
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/> as needed	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> AS Needed
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	AS Needed
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	As needed
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	AS Needed
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	AS Needed
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	as Needed

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: We definitely need a Post Office in Holman To meet our needs

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: It's not out of the way To You Still have To go To Chacon To take mail To Post office To Put mail (Postal Service)

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

A Lot Worse I Sometimes Need help
With Weighing Packages, Sending & Receiving Certified, or Registered mail

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

it would not be convenient to
wait for mail carrier

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☒

Social needs ☐

AS Needed
Not Every day

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Maybe, Maybe Not.

Name: _____
(please print your name)

Address: P.O. Box 35 Holman

Telephone number: 387-5847 Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

HOLMAN CUSTOMER

P O BOX 35
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. _____
 PAGE 22 DC

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. It would get vandalized. Others in town have been vandalized. Don't wanna risk my mail getting stolen

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Mail would get stolen

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Taos

Personal needs

☐

Banking

☒ Mora

Employment

☐

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

Jolie Baca
(please print your name)

Address:

PO Box 134 Holman, NM 87723

Telephone number:

(575) 387-2776

Date:

4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

JULIE BACA
P O BOX 134
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

A handwritten signature in cursive script that reads "Yasmin Montano".

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. _____
 PAGE 02 DT

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

We would have to go out of our way to buy money orders & stamps, etc. elsewhere and would have to re-plan our schedules to conform to their hours.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Have to worry about vandals!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

Catherine Armijo

(please print your name)

Address:

PO Box 134 Holman

Telephone number:

Date:

4/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

CATHERINE ARMIJO

P O BOX 134
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO

1367246

ITEM NO

22

PAGE

DV

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. 22DW
 PAGE 22DW

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: obtaining Special Services

Offering Special Services

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Bartolo Vallejos
(please print your name)

Address: P.O. Box 111 Holman, N.M. 87723

Telephone number (575) 3876681 Date: 4/9/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.
Docket No. A2012-18

Holman, NM 000165



04/26/2011

BARTOLO VALLEJOS

P O BOX 111
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

A handwritten signature in cursive script, appearing to read "Yasmin", written over the printed name and address.

DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 DY

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: we need the post office because I am elderly and don't like to drive far, especially in the snow.

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Other boxes in the area have been vandalized and don't want to risk my mail to be stolen

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Anybody can steal the mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Española

Personal needs ☐

"

Banking ☐

none

Employment ☐

N/A

Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

Eldisa Olivas

(please print your name)

Address:

P.O. Box 134, Holman

Telephone number:

505-387-2776

Date: 4-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

ELOISA OLIVAS

P O BOX 134
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 EB

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices RETIRED - MOSTLY SHOP IN TAOS.

SOMETIMES GO TO MORA

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. POST OFFICE WARM AND DRY IN WINTER,
AND IN SUMMER RAINS.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. SOMETIMES MY CHILDREN ARE AWAY
FOR A WHILE, THEIR MAIL IS SAFE IN THE POST
OFFICE

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ TAOS, MORA, LAS VEGAS

Personal needs

☐

Banking

☒ MORA

Employment

☐ RETIRED

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

DON'T UNDERSTAND
QUESTION.

Name: ROTH G. VALENCIA
(please print your name)

Address: P.O. BOX 42, HOLMAN

Telephone number: _____

Date: 4/12/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

RUTH VALENCIA
P O BOX 42
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. Also, in most cases customers can drive right up to the CBUs to retrieve their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO _____
PAGE 22 EE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Do my shopping in toas

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



toas mora las Vegas

Personal needs



Banking



mora

Employment



unemployment

Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Gilbert Valencia
(please print your name)

Address: P.O. Box 225 Holman new mex.

Telephone number: _____ Date: 4-12-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.
Docket No. A2012-18

Holman, NM 000174



DOCKET NO 1367246
ITEM NO _____
PAGE 22 BH

04/26/2011

GILBERT VALENCIA
P O BOX 225
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: AS NEEDED ONLY

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain: 14.9 MILES FROM HOME AND 9300 FT UP HILL
FROM 518

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: EDWARD C. COSSIN
(please print your name)

Address: PO Box 56

Telephone number: 1575-307-6009

Date: 4-7-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 BK

04/26/2011

EDWARD C COSSIN
P O BOX 56
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999



Postal Customer Questionnaire

DOCKET NO.

1367246

ITEM NO.

PAGE

22 EL

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? Yes ☐ No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐ Just as Good ☐ No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐ Just as Good ☐ No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Delfina Valencia
(please print your name)

Address: Box 215 Holman N.M.

Telephone number: 575 387-6735

Date: 4-13-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

DELFINA VALENCIA

P O BOX 225
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO

1367246

ITEM NO

PAGE

02 EN

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☒

CHURCH MORA

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: GRACE BIBLE BAPTIST CHURCH
 (please print your name)

Address: BOX 126

Telephone number: 575-387-6095 Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.
 Docket No. A2012-18

Holman, NM 000183



DOCKET NO. 1367246
ITEM NO. 22
PAGE EQ

04/26/2011

GRACE BIBLE BAPTIST CHURCH
P O BOX 126
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. 22 ER
 PAGE 22 ER

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. This is not secure

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. This is not secure

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Lupita J. Olivas
(please print your name)

Address: P.O. 201 Holman, NM

Telephone number: 387-2351 Date: 4/11/11

87423

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO 22
PAGE 51

04/26/2011

LUPITA OLIVAS
P O BOX 201
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. The Postal Employees in Holman got out of their way to help. The units will not be secure.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. A mailbox would not be secure.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:

Antonio J. Olivas
(please print your name)

Address:

P.O. 201 Holman NM

Telephone number:

387-2351

Date:

4/11/11

87723

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 EW

04/26/2011

ANTONIO J OLIVAS
P O BOX 201
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Check for postings regarding meetings, sales, etc. on a daily basis

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Once a month I Shop at Taos, Las Vegas, Santa Fe or Alamosa

Personal needs



Banking



(Direct Dep.)

Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Connie Cruz
(please print your name)

Address: PO Box 94 Holman, NM 87723

Telephone number: (575) 387-2683 Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO 22
PAGE 52

04/26/2011

CONNIE CRUZ
P O BOX 94
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. _____
 PAGE 22 FA

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: meetings for acquaintances

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland - Mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. It is much easier to pick up mail or packages at the post office

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I prefer picking up mail at the post office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☐

Social needs ☒

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Sara L. Hurtado
(please print your name)

Address:

P.O. Box 205

Telephone number:

575-387-5379

Date:

4-8-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. 22
PAGE FC

04/26/2011

SARA L HURTADO
P O BOX 205
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland, Mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☒ _____

Employment ☒ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Alex Medina
(please print your name)

Address: P.O. Box 25 Holman, NM 87723

Telephone number: 575-387-2671 Date: 4/9/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 FF

04/26/2011

ALEX MEDINA

P O BOX 25
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐ Personal

Personal needs

☐ Personal

Banking

☐ Personal

Employment

☐ Personal

Social needs

☐ Personal

5. Do you currently use local businesses in the community?

Yes ☐

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

Martina Bartlett
(please print your name)

Address:

PO. Box 98 Holman NM 87723

Telephone number:

575-387-6788

Date:

4-8-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

MARTINA BARTLETT

P O BOX 98
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Andy Letterhos for Yasmin

DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 of 55



Postal Customer Questionnaire

DOCKET NO 1367246
ITEM NO 02
PAGE FJ

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: Help Seniors open Doors

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: To sell or Buy

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? Yes ☒ No ☐

If yes, which offices Cleveland, Mora,

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Mora
Personal needs ☒ Mora
Banking ☒ Mora
Employment ☒ Lucero
Social needs ☒ Mora & P.O. NM

5. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒ No ☐

Name: Prudencio Arellano
(please print your name)

Address: P.O. Box 104 Holman, NM 87723

Telephone number: 505 234-9153 Date: 4-16-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

PRUDENCIO ARELLANEZ

P O BOX 104
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

A handwritten signature in cursive script that reads "Yasmin Montano".

DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 AL

Postal Customer Questionnaire

DOCKET NO 1367246
ITEM NO _____
PAGE 22 FM

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: I am a senior but do not require special assistance yet, however observing special needs support in community to help future.

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices

Occasionally, once or twice a week
I use the Holman P.O. six days a week.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Much

Worse ☒

Please explain.

weather, vulnerability to damage
vandalism and theft. Also feedback from
customers who do have cluster boxes

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Much Worse

Worse ☒

Please explain.

awkward, lack of certain services
such as registered letters and confirmed delivery
plus more.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

(once in 7 weeks)
Taos, Las Vegas, Albuquerque

Personal needs

☒

(once in 5 or 6 weeks)
Medical in Taos - 4 or 5 times/year

Banking

☐

occasional - mostly by mail

Employment

☒

Home office

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

JACK A RAINS
(please print your name)

Address:

PO Box 145, HOLMAN, NM 87723

Telephone number:

575-387-6301

Date:

18 April 2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 FO

04/26/2011

JACK A RAINS
P O BOX 145
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. 22
 PAGE FP

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: (Help people get in/out Post office, sometimes.

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: Selling books

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Cleveland, Mo.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Mom

Personal needs



1000

Banking



1000

Employment



Lucero

Social needs



Mom, 20, n.a.

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Rudy Chavez
(please print your name)

Address:

RD-Box 104 Holman, NM 87723

Telephone number:

905-234-9133

Date:

4-16-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 FR

04/26/2011

RUDY CHAVEZ
P O BOX 104
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|-----------------------------|
| a. Making permit mailings | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: Tax forms

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

out of town

Personal needs

☒

ATB, Wm.

Banking

☒

ATB, New or

Employment

☐

N/A

Social needs

☒

ATB N/A

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: BER MAES
(please print your name)

Address: P.O. Box 203 Holman New Mex. 87723-0203

Telephone number: 1-575-447-5372 Date: 4-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 FU

04/26/2011

BEN MAES

P O BOX 203
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

A handwritten signature in cursive script that reads "Yasmin" followed by "for Yasmin".

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☒ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Marco Otthosen
(please print your name)

Address: Box 181 Holman NM 87723

Telephone number: 387 6277 Date: 4/17/11

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.



04/26/2011

MARCO OTTOSCH
P O BOX 181
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO _____
PAGE 22 FX

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes ☐ No ☒
- b. Using postage meter Yes ☐ No ☒

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes ☒ No ☐
- b. Using for school bus stop Yes ☐ No ☒
- c. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: Both self & husband are disabled - due to where we live our box is free of charge. and we do shopping in T.O.S.

- d. Using public bulletin board Yes ☒ No ☐
- e. Other Yes ☒ No ☐

If yes, please explain: Post master is so helpfull she will even will bring mail to car when weather is bad so I don't have to get Avoiding possiability of me falling down and causing injury to me. -Thank you

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I would be force to get out of car
when weather is bad. possibility of injuries to me
no more personal assistance

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. No personal assistance, more
isolation for customers.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Town

Personal needs

☒ ..

Banking

☒ ..

Employment

☐

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Dorcas Gloria E. Medina
(please print your name)

Address: P.O. Box 255 Holman N.M. Since 1996

Telephone number: 525 387 5499 Date: 4-5-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

on back →

When I moved back to North
Aret I chose Holman P.O. due
to spiritual reasons. In the
1930's my grandmother Lourdes Ortiz
was P.M. for 30 yrs. all through
my childhood. my memories are
imissled in Holman P.O. and grandma.

I have lived in 23 states
Always knowing all the laws of P.O. And
Laws of hanging U.S. flag which
Grandma taught me. But never
was there ever a P.O. so special
None of ^{them} had the aroma of cooking
beans like grandma's P.O.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 GB

04/26/2011

DORCAS GLORIA E MEDINA

P O BOX 255
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service is there to assist customers at all it facilities.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

A handwritten signature in cursive script that reads "Yasmin".

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Seldom</i>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: when available

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Selling fireworks, reading etc.



DOCKET NO. 1367246
ITEM NO.
PAGE 27 GP

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland, Mora, Burea Vista

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. you can't beat the convenience of our post office and the service

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. See above
Very concerned about vandalism -

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Mora - La Vegas, Santa Fe etc

Personal needs ☐ Same

Banking ☐ Mora

Employment ☐ La Vegas - retired -

Social needs ☐ Mora

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Duane & Nona Freeman
(please print your name)

Address: mile 1 on Highway 121 - Holman P.O. 156

Telephone number: 575-387-2800 Date: 4/16/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

DUANE & NANCY FREEMAN

P O BOX 156
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO _____
PAGE 22 GE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasional</i>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board Yes ☒ No ☐

e. Other Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland & Mera

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I do not trust this type of service due to risk of theft & destruction by others in community. Concerned re current crime problems.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Same as above!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Food - local;

Personal needs ☒ Las Vegas.

Banking ☐ local

Employment ☒

Social needs ☒ Taos, L.V., Española, Alb., SF

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Beatrice Hurtado
(please print your name)

Address: P.O. Box 158 Holman, NM. 87723

Telephone number: 575-643-5182 Date: 4-6-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. 22
PAGE GH

04/26/2011

BEATRICE HURTADO
P O BOX 158
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

A handwritten signature in cursive script that reads "Yasmin Montano".

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: it has my small dog, so I put a sign on the bulletin board.

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. I rather get my mail in the post office

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. I rather not get my mail in the Road. I don't feel its very safe

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Mona & Las Vegas.

Personal needs ☒ mona & las Vegas

Banking ☒ mona

Employment ☒ Retire

Social needs ☒ mona or Las Vegas

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Susie A Maestas
(please print your name)

Address: PO Box 152 Holman

Telephone number: _____

Date: 4/10/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

SUSIE A MAESTAS

P O BOX 152
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO 22
PAGE GK

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: This post office to me is very convenient. other post offices are out of my way.

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☒

If yes, which offices

Cleveland mora but not everyday
only once a week if that here I check
my mail daily Cleveland & mora would be out of my way

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Other post Offices would be way
out of my way especially cause I check
my mail daily

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

because I am always buying
money orders, stamps, etc and I would
have to go to a post office to do that

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Taos

Personal needs



Taos

Banking



Employment



Taos

Social needs



5. Do you currently use local businesses in the community?

Yes ☒ Sometimes

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

ADAM VALDEZ

(please print your name)

Address:

P.O. Box 66 Holman, NM 87723

Telephone number:

575-387-6613

Date:

4-16-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

ADAM VALDEZ

P O BOX 66
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 GN

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? Yes ☐ No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☐

Please explain. I would not know till I had to deal with it. But im satisfied with my P.O. Box currently

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ clothes domestics
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐ No ☒

Name: René R. Arellano
(please print your name)

Address: P.O. Box 116 Holman N.M. 87723

Telephone number: 505 603 0160 Date: 4/16/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

RENE R ARELLANO
P O BOX 116
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

A handwritten signature in cursive script that reads "Yasmin".

DOCKET NO 1367246
ITEM NO _____
PAGE 22 GO

Postal Customer Questionnaire

DOCKET NO 1367246
ITEM NO _____
PAGE 22 GR

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: Using this post Office is very
Convenient to me other postoffices are
Out of my way

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Sometimes maybe once every other week post offices are Cleveland, & more if I had to check my mail somewhere else it would be very inconvenient to me

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Mail Compartments don't sell envelopes Money orders, Stamps etc

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. wouldn't be any good cause I am always sending out priority, express mail compartment boxes would not be a good idea

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ TOAS

Personal needs

☒ TOAS

Banking

☒ TOAS

Employment

☐

Social needs

☒ TOAS

5. Do you currently use local businesses in the community?

Yes ☒ very little

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒ very little

No ☐

Name: Tara Bartlett
(please print your name)

Address: P.O. Box 66 Holman, NM 87723

Telephone number: 575-387-6613

Date: 4-16-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 1367246
ITEM NO. 22
PAGE GT

04/26/2011

TARA BARTLETT
P O BOX 66
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: ASSISTING SENIOR CITIZENS.

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: YES, FOR ADVERTISING

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Cleveland, Mora.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Mora.

Personal needs



Mora.

Banking



Mora.

Employment



Lucero.

Social needs



Mora, & Las Vegas.

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Doris Arellano
(please print your name)

Address:

P.O. Box 104 Holman, NM 87723

Telephone number:

575-387-5283

Date:

4-14-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 GW

04/26/2011

DORIS ARELLANEZ
P O BOX 104
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999



Postal Customer Questionnaire

DOCKET NO.

1367246

ITEM NO.

PAGE

22 GX

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: *I do not need assistance, but the staff at this Post Office has always been most helpful to their senior & disabled customers.*

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: *Making neighbors, catching up on news.*

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. STANDING IN THE SNOW OR RAIN TO PICK UP MAIL, BOXES OFFER MAJ OPPORTUNITY FOR GRAFFITI & VANDALISM

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. WHAT HAPPENS WITH LARGER PACKAGES? REFRIGERATED MEDICINES?

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

TACS, ALBUQUERQUE

Personal needs

☐

WHICH PERSONAL NEEDS?

Banking

☐

Employment

☐

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: SHELLEY RAINS
(please print your name)

Address: P.O. Box 145, HOLMAN

Telephone number: 387-6301

Date: 4/18/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO 1367246
ITEM NO 22
PAGE 62

04/26/2011

SHELLEY RAINS
P O BOX 145
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box. If the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/> <i>mc</i>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. can't mail certified, receive large packages,
not available to purchase stamps

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Michelle Cruz
(please print your name)

Address: PO Box 224 Holman NM 87723

Telephone number: (575) 387-2683 Date: 4-13-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

I donot think that the United Postal department should close down due to the tragic loss of the Post master.

This Post office serves a large number of citizens in the Holman Community replacing the Post office with cluster Box units would not be as effective for providing Services & the nearest Post office From where I live is 10 miles. Keeping this Postoffice open is the proper thing to do. The USPS needs to look at other offices or ways to cut costs.



DOCKET NO

1367246

ITEM NO

PAGE

82 HD

04/26/2011

MICHELLE CRUZ

P O BOX 224
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Met elders there and help them with various task.

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☐

If yes, which offices Tam returned and do not need to travel much.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Would be consider this a dangerous task as it would bring the highway.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. as explained and commented on

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Gilbert Arntsen
(please print your name)

Address: P.O. Box 51 Holman, NM 87723

Telephone number: 505-387-1669 Date: 4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO 22
PAGE HG

04/26/2011

GILBERT QUINTANA
P O BOX 51
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 908
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. 02
 PAGE HH

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: d. FOR SELLING - FOR ACTIVITY ANNOUNCEMENTS
R - FOR HOMEY ATMOSPHERE, VISITING WITH NEIGHBORS

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices CLEVELAND - MOBA

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. DOGS AROUND MAIL BOXES + ROAMING IN AREA

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. DOGS AROUND MAILBOXES + ROAMING IN AREA

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping


LAS VEGAS - TAOS

Personal needs


LAS VEGAS - TAOS

Banking


MOBA

Employment



Social needs


MOBA

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: JO SALTER
(please print your name)

Address: HC 34 BOX 6

Telephone number: 387-6368

Date: 4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

April 19, 2011

Yasmin Montano
Manager, Post Office Operations
500 Marquette Ave NW Suite 900
Albuquerque, NM 87102

Dear Ms Montano,

I understand your concern regarding the postal service these days.
Perhaps you would look at another point of view.

Even though Dolly Gallegos our Postmaster died seven months ago, Karin Medina has been running the Holman Post Office since that time at less pay and no benefits. She had been working with the Dolly for about 15 years and knows all the people in the area. She gives the people in Holman the PERSONAL TOUCH that the world is fast losing. Since we live in the country our Post Office is a place where we see friends, catch up on the news of the area, do our business and gives us personal pride in the garden around the Post Office that Karen Medina has kept up during the summer months.

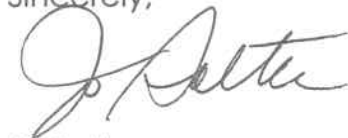
The Chacon Post Office is about 10 miles north of Holman at the end of Highway 121. The Postmaster there is in a trailer and the people from Chacon pass three post offices (including Holman) to get to Mora to do their business. It makes more sense to close that Post Office than the one in Holman.

Is there a way the Chacon Postmaster can work with Karin Medina at the Holman Post Office? Each working two weeks a month or some other configuration? It is something to consider.

Another thought, since the Post Office is in need to reduce expenses and things are not looking up in the near future, why not close Chacon and Cleveland and keep open the one in Holman? Please give thought to these ideas as I think they will work better for you than the existing plan.

Thank you for the chance to voice my opinion.

Sincerely,



Jo Salter



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 HK

04/26/2011

JO SALTER

HC34 BOX 6
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

*This close post office, personal
contact needed by many.*

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Not private & possible thievery.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Donato
(please print your name)

Address: 153

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

Holman, NM 000258



04/26/2011

LOVATO

P O BOX 153
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

A handwritten signature in cursive script that reads "Yasmin Montano".

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: P.O. is the primary location for local meeting notices

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐ about once a week

No ☐

If yes, which offices

Cleveland, mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

I get 1 or more packages per week. I order on line or from catalogues and will be ~~doing~~ ordering more often now that gas prices are so high. My prescriptions arrive via USmail. Some require special handling and are mailed in coolers.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

I live on a back road. ~~There is~~ Delivery to a box would not be close to my house. This option would be much worse than a cluster box.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Taos or Las Vegas (50/50) about once a week

Personal needs

☐

Banking

☒ once a month - mora or Las Vegas

Employment

☐

Retired.

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

Susan Johnson
(please print your name)

Address:

P.O. Box 60 Holman NM 87723

Telephone number:

575-387-2402

Date:

4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

I am
opposed
to the closing
of the Holman
Post Office



DOCKET NO. 1367246
ITEM NO. 22
PAGE HQ

04/26/2011

SUSAN JOHNSON
P O BOX 60
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DON'T HAVE

MEET 1367240
ITEM NO 1083
PAGE 22 HR
PARKING LOTS

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: TAX FORMS

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain:

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. DROP OFF, PICK UP PACKAGES
STAMPS, SPECIAL SERVICES, PRESCRIPTIONS BY
MAIL ON REGULAR BASIS - MANY ARE HEAVY / OLD SENSITIVE ★

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: John Gilson
(please print your name)

Address: PO Box 60 HOLMAN NM 87723

Telephone number: 575 387 2402 Date: 4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

I think it
would be
wrong to close
our post office.



DOCKET NO. 1367246
ITEM NO. 22
PAGE HT

04/26/2011

JOHN GILSON
P O BOX 60
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your sensitive parcels at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999



DOCKET NO. 1367246
ITEM NO. 22
PAGE 170

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____



DOCKET NO 1367246

ITEM NO

PAGE 22 IV

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☒Please explain. No personal service

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐Just as Good ☐No Opinion ☐Worse ☒Please explain. No comparison. No post master to provide service.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐Personal needs ☐Banking ☐Employment ☒Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐Name: Pet Sanchez
(please print your name)

Address: _____

Telephone number: 575-387-5353 Date: 4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Docket No. A2012-18

Please return your questionnaire by 04/19/2011 in the envelope provided.

Holman, NM 000267



DOCKET NO 1367246
ITEM NO _____
PAGE 22 HW

04/26/2011

PAT SANCHEZ

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service is there to assist customers at all it facilities.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland, Ma, Buena Vista

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ TAOS

Personal needs ☒ Las Vegas, Santa Fe, Taos

Banking ☒ Las Vegas, Santa Fe

Employment ☒ Las Vegas

Social needs ☒ Las Vegas, Taos, Santa Fe, Alb.

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Jimmy Sanchez
(please print your name)

Address: P O BOX 127 Holman NM 87723

Telephone number: 575-387-6487 Date: 4/14/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

JIMMY SANCHEZ
P O BOX 127
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

A handwritten signature in cursive script, appearing to read "Yasmin", written over the typed name and address.

DOCKET NO 1367246
ITEM NO _____
PAGE 2712

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland, Mora, Buena Vista

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Taos

Personal needs ☒ Taos

Banking ☒ Santa Fe

Employment ☒ _____

Social needs ☒ Santa Fe, Las Vegas, Taos, AIB

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Margaret Sanchez
(please print your name)

Address: P.O. Box 127

Telephone number: 575-387-6487 Date: 4-14-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO 1367246
ITEM NO _____
PAGE 22 IC

04/26/2011

MARGARET SANCHEZ
P O BOX 127
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: USE IT TO POST WATER ASSOCIATION
NOTICES

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Person can break into units - not as secure in my opinion.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I receive package quite abit and it is nice not to have to go to further post office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

2000

Personal needs

☐

Banking

☒

Anyplace

Employment

☒

Anyplace

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Don Everett
(please print your name)

Address:

P.O. Box 214 Holman

Telephone number:

575-447-1374

Date:

4/13/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

EVERETT

P.O. BOX 214
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO. 1367246
ITEM NO. 22
PAGE 79

Postal Customer Questionnaire

DOCKET NO

ITEM NO

PAGE

1367246

22 16

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: Public Notices

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Cleveland - More
leave to work early and usually get home somewhat late.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. more accessible to being broken into. Than
Post Office

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. IF Packages are delivered will have to travel
longer way to retrieve.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

Toas - Angel fire - Vegas

Personal needs

☐

Banking

☒

Toas - Angel fire

Employment

☒

Toas - Angel fire

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Mabel Medina
(please print your name)

Address: P.O. Box 296 Holman

Telephone number: 505-447-1274

Date: 4/13/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 *IT*

04/26/2011

MABEL MEDINA
P O BOX 296
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 ~~1~~

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: I use it to post notices

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices I do pass 2 post offices on my way to work only & leave very early & arrive somewhat late most days.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Leaves it more open to vandalism

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. With gas as high as it's getting when having to pick packages up is an inconvenience

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

Tooe - Angel Fire - Vegas

Personal needs

☐

Banking

☒

Angel Fire - Tooe

Employment

☒

Angel Fire - Tooe

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Uppa Holman (Measar)
(please print your name)

Address:

P.O. Box 214 Holman

Telephone number:

Date:

7/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 TL

04/26/2011

HOLMAN
P O BOX 214
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. _____
 PAGE 22 IM

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: I myself have a disability and my mail carrier and postal employee are very helpful

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: We, the Community use the bulletin board to advertise or post notices. It is very beneficial and the people going in daily read them.

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs? Yes ☒ No ☐

If yes, which offices If I travel south but if I travel North There is not another post office for NO miles

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. It would be difficult for some of us to access these boxes - also there is vandalism to consider - I don't think it is a change for the better

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I already have a mailbox next to my home but many others don't and they feel very safe going to the post office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☒ _____
Banking ☒ _____
Employment ☐ _____
Social needs ☒ _____

5. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒ No ☐

Name: That has nothing to do with postal needs
(please print your name)

Address: PO mailbox HC 34 Box 64 Holman, NM 87723

Telephone number: _____ Date: 4-21-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

To Whom it May Concern -

DOCKET NO. 1367246
ITEM NO.
PAGE 22 TO

Our Post Office is very important to me and Our Citizens of this Community. A lot of us are elderly and set in Our ways, Any new Changes will not be a positive thing.

Our Post Office in Holman is Centralized and very convenient for Our needs.

Our current employee is very efficient and very caring for the needs of Our community. She knows each one of us personally and we interact with her that way.

We appreciate your consideration in leaving things as they are and let us continue to do our local postal business in Our local Post office. Thank you.

Sincerely
JB Maestas
Holman, NM 87723



04/26/2011

J B MAESTAS

HC34 BOX 64
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO. 1367246

ITEM NO. _____

PAGE 22 JP

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Connecting with my community; somewhere to
taken walk to

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices occasionally Mora + Cleveland

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I appreciate having the connection to my community + post office worker. In this community, meetings are always posted at the P.O. - important notices.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. More of a challenge for me to get to. I don't have my own car, so I frequently walk to the current post office.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒
occasional trips to Taos, Las Vegas, or Santa Fe (monthly)

Personal needs

☒
same as above

Banking

☐

Employment

☐

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Rebekah Albert
(please print your name)

Address: P.O. Box 63, Holman, NM 87723

Telephone number: 224 4020 324

Date: 4/19/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

REBEKAH ALBERT

P O BOX 63
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO 1367246
ITEM NO _____
PAGE 22 15

Postal Customer Questionnaire

DOCKET NO. 1367246
 ITEM NO. _____
 PAGE 22 11

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> X	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> X	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> X	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: As a community resource

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland and Mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Boxes are what, I like people! A human can do more, care more, be more precise than a box. Why replace people with boxes?

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I don't understand. Is a rural mailbox near my home another post office? or my own mailbox?

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ food coop, Las Vegas, Santa Fe, Taos

Personal needs

☐ _____

Banking

☐ _____

Employment

☐ _____

Social needs

☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒ There are no other businesses in Holman

No ☐

Name: Daniel Escuta
(please print your name)

Address: P.O. Box 63, Holman, NM 87723

Telephone number: 224-392-6670 Date: 04/20/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



04/26/2011

DANIEL ESCUTIA
P O BOX 63
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service is there to assist customers at all it facilities.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

A handwritten signature in cursive script, appearing to read "Yasmin Montano".

DOCKET NO 1367246
ITEM NO _____
PAGE 22 JV

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain:

We mail out Box at Packages
to Business all Around the WORLD

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
--------------------------------	---	-----------------------------

e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain:

Read and post events in our
Local Community

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

We own a publishing company
we mail and receive package constantly
We need our post office we have this box since 1999

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

We receive a lots of books and
D. gger packages
NO WAY They fit in my MAIL BOX

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐

Personal needs ☐

Banking ☒

Employment ☒

Social needs ☐

Mora / Las Vegas
Las Vegas ALTA VISTA hospital
Las Vegas / Santa Fe

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:

EVA GASPAR

(please print your name)

Address: 392 E 121 Chaco

NM 87713

/ PO Box 241

Holman NM 87723

Telephone number:

(575) 387-5740

Date:

4/22/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO. 1367246
ITEM NO. 22
PAGE 85

04/26/2011

EVA GASPAR
P O BOX 121
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM. 87102-9999

Postal Customer Questionnaire

DOCKET NO 1367246
 ITEM NO _____
 PAGE 212

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland + Mora

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I receive good service here in Holman Post Office. I have a Publishing Company (Adam & Eve Publishing) and receive and send books, parcels, spec. delivery

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. This Post Office serves my needs better and is safer for my mails.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☒

Social needs ☒

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: William A. Gaspar, MD
(please print your name)

Address: P.O. Box 241, Holman, N.M. 87723

Telephone number: 1-575-387-5740 Date: 4-22-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



DOCKET NO. 1367246
ITEM NO. _____
PAGE 22 JB

04/26/2011

WILLIAM A GASPAR, MD
P O BOX 241
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,

Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

To whom it Concerns,

Our Holman office is is has been
 a very benefite for our family. The
 wonderful employess are wonderful
 Perhaps More wonderful than many I
 can say. Our Culture and our
 wonderful relationship to our people
 is God given. We enjoy having
 the bilingual and the Logic;
 understanding that our
 Postal Service including ~~the~~
 Dolly; Karen. We love them
 & they are the ~~best~~ best example

The
 SALAS
 Family



04/26/2011

SALAS FAMILY

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO. 136724b
ITEM NO.
PAGE 22 J D

Postal Customer Questionnaire

DOCKET NO 1367246
ITEM NO _____
PAGE 22 JE

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____



2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
- Yes ☒ No ☐

If yes, which offices CLEVELAND, MO. 87715 - MORA PO 87732

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



LAS VEGAS, NM 87701

Personal needs



Banking



Employment



Social needs



MORA, NM 87732

N/A RETIRED

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

GEORGE D. / ETHEL DEARINGER

(please print your name)

Address:

HER 34 - Box 117

Telephone number:

1-575-387-5708

Date:

4-14-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



04/26/2011

GEORGE D & ETHEL DEARINGER

HC34 BOX 117
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

DOCKET NO. 1367246
ITEM NO. _____
PAGE 2213



08/01/2011

EVANGELINE MAESTAS

P O BOX 37
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO. 136724687723
ITEM NO. 22
PAGE 89 A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: I'm a senior - and will sometimes pick up seniors who are walking up who need call for a ride -

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

You said at the meeting the Post Office owned the property - Wrong - They lease the land and are paying the least amount \$ - It is the best kept P.O. from the ground to the inside

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Cleveland / Macon

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

We know our community! The drug problem is worse. It won't be long until we start having problems. Already, some homes are being broken into - and they

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

will take anything that is not built down - including aluminum cans - You really think our mail is safe -

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Evangelina Macetas
(please print your name)

Address:

PO Box 37 Holman NM

Telephone number:

575-387-2975

Date:

4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

According to the letter we have 60 days to respond -



08/01/2011

CLARA MAES

P O BOX 242
MORA, NM 87732

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Retail services are also available at the Mora Post Office where you already receive your mail

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script that reads "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998



Postal Customer Questionnaire

DOCKET NO. 13672468773
ITEM NO. 22
PAGE 90#

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices

Cleveland P.O., but I don't stop there. I have had problems with the post master & her assistant.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

I live on a dirt road off of the highway. It is not on a regular route.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

No stamp sales. I get my mail at Mora P.O. but I do my other business in Holman especially money orders.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Las Vegas - Mora - Las

Personal needs



Las Vegas - Mora - Las

Banking



Mora - Las Vegas

Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

CLARA MAES

(please print your name)

Address:

P.O. Box 242

MORA

Telephone number:

575-387-2693

Date:

4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



08/01/2011

LORINDA MANUEL

P O BOX 157
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers should report mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO. 1367246 87703
ITEM NO. 22
PAGE 91A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

don't carry them

pm doesn't allow it

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland / Nman

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. It won't take long for them to get vandalized - There is no parcel protection here

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Same as above applies. We know our mail is safe whether we pick up daily, weekly or monthly should we leave town

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☐

Employment ☐

Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: LORINDA MANUEL
(please print your name)

Address: PO BOX 157 HOLMAN, NM. 87723

Telephone number: 5056034113 Date: 4.11.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

of course we do admit to travel 4 miles for our groceries as gas - costs yes -



08/01/2011

JOAQUIN MAESTAS-MANUEL

P O BOX 157
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers should report mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO 1367246 87723
 ITEM NO 02
 PAGE 92A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Mora (Cleveland)

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. There is a vandalism problem in Mora County.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Mail is safe in post office. Business cards are printed with Holman 87723 address

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☐

Employment ☐

Social needs ☐

Vegas / Santa Fe, Albuquerque / Tros

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Joaquin Morales-Mammal
(please print your name)

Address:

PO Box 157 Holman, NM 87723

Telephone number:

505-381-6169

Date:

4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



08/01/2011

MARIA S SENA
P O BOX 102
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Centralized Box Units. Customers do not have to make a special trip to the Post Office for service.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script that reads "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO. 1367246
ITEM NO. 22
PAGE 93A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: I read the Bulletin on a regular basis

RECEIVED
MAY 03 2011
OPERATIONS
PROGRAMS SUPPORT

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

It is cold + windy a lot and
old people will struggle a lot

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

I do not think it is a
good idea to change or close
post office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment


Las Vegas

Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Maria S. Sene
(please print your name)

Address: PO Box 102 Holman, NM 87723

Telephone number: 575-447-4576 Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



08/01/2011

SYRIA ROMERO

P O BOX 13
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script that reads "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998



Postal Customer Questionnaire

DOCKET NO. 13672468723
ITEM NO. 82
PAGE 94A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: We all help each other in this community

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Our Bulletin is the only means of finding out what is happening in the community. Also the service is out standing at the Holman Post Office

RECEIVED
MAY 03 2011
HOPE
PROGRAM



DOCKET NO 136724687723
ITEM NO 22
PAGE 94B

-2-

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. They are unsafe and will be graffiti.
They will make our Valley look ugly.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Nobody can replace the service our Post Office
is giving us.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

Personal

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

probably

No ☐

Name: Syria Romero
(please print your name)

Address: Po Box 13

Telephone number: 387-5468 Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



08/01/2011

PETER ROMERO
P O BOX 71
CHACON, NM 87713

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers should report mailbox vandalism to the county sheriff.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO 136724687723
ITEM NO 22
PAGE 95A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: WE HELP OUT DONATING FOOD TO THE OLD FOLKS HOME AND SHOWING THEM PICTURES OF OUR HUNTS FOR THE YEAR.

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. THIS TOWN IS BROKE, VANDALISM WOULD HAPPEN TO THESE BOXES AND RENDER THEM USELESS!

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. IT IS NICE TO GO TO THE POST OFFICE TO GET MAIL, SEE YOUR FRIENDS, TALK ABOUT THINGS LIKE THIS, DON'T FORGET WE ARE AN OLD TOWN, WE WANT TO KEEP IT THAT WAY!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ LAS VEGAS, MORA

Personal needs ☐ LAS VEGAS, MORA

Banking ☐ MORA

Employment ☐ MORA

Social needs ☐ MORA

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: PETER RUMERO
(please print your name)

Address: PO BOX 71, CHALCO, N.M. 87213

Telephone number: 505-429-2887 Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



08/01/2011

NATASHA GOMEZ
P O BOX 226
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO

136724687723

ITEM NO

82

PAGE

96A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services

Daily

Weekly

Monthly

Never

- | | | | | |
|---|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Picking up post office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Picking up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain:

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices MORA - Cleveland

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ TOOS

Personal needs

☐

Banking

☒ MORA

Employment

☒ MORA

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Nalashia Gomez
(please print your name)

Address: PO Box 226

Telephone number:

Date: 5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



08/01/2011

LISA VIGIL
P O BOX 226
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script that reads "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board Yes ☒ No ☐

e. Other Yes ☐ No ☐

If yes, please explain: _____

DOCKET NO. 136724687723
ITEM NO. 22
PAGE 97B

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices MORA - Cleveland

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. DONT FEEL SAFE OFF HIGHWAY -

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ LAS VEGAS

Personal needs

☐

Banking

☒ LAS VEGAS

Employment

☒ MORA

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: LISA VIGIL
(please print your name)

Address: PO Box 226

Telephone number: 575-312-2891

Date: 5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



08/01/2011

JJ EXCAVATION, INC.

P O BOX 190
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland or Mora Post Office. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO. 136724687723
ITEM NO. 22
PAGE 98A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
--------------------------------	---	-----------------------------

e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
----------	---	-----------------------------

If yes, please explain: Constant direction for Business

deliveries.

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Not practical for a Business owner -!
Will not work.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. A Business needs constant personal
help. May have to resort to online business
in stead.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Move - weekly

Personal needs



Banking



Move - weekly

Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

D Excavation, Inc.

(please print your name)

Address:

PO Box 190, Holman, Nm. 87723

Telephone number:

575-387-6161

Date:

4/14/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.



08/01/2011

HANNAH LOVATO
P O BOX 190
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script that reads "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO 136724687723
ITEM NO 22
PAGE 99A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Holman PO is the only local, safe stopping point for any business, personal, medical, UPS, FEDEX, Directions etc etc etc.

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Helpful PO personal that provides customer service that is excellent & goes beyond just the postal service duties.

DOCKET NO 136224687723
ITEM NO 22
PAGE 99B

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices But NOT on a daily basis.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Not a reliable, safe service.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. No comparison at all

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Mora

Personal needs

☒ Mora

Banking

☒ Mora

Employment

☐

Social needs

☐ ??

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

But will

No ☐

not use Mora PO.
No customer service !!

Name: Hannah Lovich
(please print your name)

Address: PO Box 190, Holman, NM 87723

Telephone number: 505-387-6701

Date: 4/19/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



08/01/2011

JAKE LOVATO TRUCKING CO

P O BOX 190
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Many businesses receive their mail in CBUs. Post office boxes are also available at the Cleveland Post Office located 3.3 miles away. Friendly customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board Yes ☒ No ☐

e. Other Yes ☒ No ☐

If yes, please explain: Stopping point for deliveries.

DOCKET NO 13672468723
ITEM NO 22
PAGE 100B

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?
Yes ☐ No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Not business practical !!

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. No comparison - I am a Business owner.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ weekly
Personal needs ☐
Banking ☒ weekly
Employment ☐
Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒ No ☐

Name: Jake Lovato Trucking Co
(please print your name)

Address: PO Box 140, Holman, NM 87723

Telephone number: 575-387-6161 Date: 4/19/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

I support local
Business, especial
my Holman
PO !!

Postal Customer Questionnaire

DOCKET NO. 136246 87723
 ITEM NO. 22
 PAGE 100RE

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: Handicapped Family member with a lot of mail + packages (medical)

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: Karen has been a great asset to not only our post office but to our Holman community. She has on numerous occasions gone beyond her duty to help with our disabled daughter's medical needs with directing medical personal to our home + assuring UPS + FED EX delivers critical medical supplies for her. Also for the numerous business deliveries also.

DOCKET NO. 136724687723
ITEM NO. 22
PAGE POO D

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☒

If yes, which offices Mora - Cleveland but not on a daily basis.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. My business cannot be effectively run without personal daily service of an office. Karen provides excellent friendly service. Mora office very rude!! My business cannot run on a mail carriers schedule!! It runs on my schedule

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. There is no way the carrier will service needs with cash, money order and personal service. This is a joke

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Mora

Personal needs

☒ Mora

Banking

☒ Mora

Employment

☒ Residence

Social needs

☐ ??

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

But this has NOTHING to do with my post office

Name: Jake Lovato
(please print your name)

Address: PO Box 190, Holman, NM 87723

Telephone number: 575-387-6701 Date: 4/19/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



08/01/2011

ANITA C LOVATO
P O BOX 190
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customer service is being provided at the Mora Post Office by the employee who also works at the Holamn Post Office

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO. 136724687723

ITEM NO. 22

PAGE 101A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Almost always Medical staff + deliveries need directions to the home. Holman PO is the only business period, in Holman.

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Stopping point for Disabled daughter
medi.

DOCKET NO 136724687223
ITEM NO 22
PAGE 101B

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland, Mora, but not on a daily basis. I can not believe you would close the only business in Holman.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I need quick same day turnaround service. Will not work w/ carrier

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. No Comparison at all!!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☐

Social needs ☐ 77

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Anita C. Lovato
(please print your name)

Address:

PO Box 190, Holman, NM 87723

Telephone number:

575-307-6701

Date:

4/19/2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



08/01/2011

ESTHER A LOVATO

P O BOX 190
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Retail services are also available at the Mora or Cleveland Post Offices. Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script that reads "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO 13672468723
ITEM NO 32
PAGE 102A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Karen, and Dolly (Before she passed away), both display excellent customer service in any way they can, both women go beyond the regular duties as Postmaster and PMR. to help their customers.

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: It is allowed to put posters up for important community meetings— it is helpful because we all make frequent trips to the Post Office.

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Carriers are very limited as to what they can do, not only that, but they are on a timely schedule and I do not believe they could effectively provide additional services - besides delivering mail. Furthermore, I would not trust leaving my money with the carrier.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

With my current mail schedule I am able to pick up mail, mail packages or make money orders (when I desire to do so) on my own schedule. If a carrier takes over I will have to conform to his/her schedule, and the end result would be late mailings, and penalties on my end.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐ n/a

Personal needs

☐ n/a

Banking

☐ n/a

Employment

☐ n/a

Social needs

☐ n/a

- I remain in my community for all of these needs

- my schedule is already busy as it and I cannot afford to change it if the Postal Service.

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

But, I will not use Mora Post Office for services because they have horrible personnel.

Name: Esther A. Lorato
(please print your name)

Address: PO Box 190 - Holman, NM 87723-0190

Telephone number: 505-699-8039 Date: 04-19-2011

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.
Docket No. A2012-18

Holman, NM 000348



08/01/2011

JACOB LOVATO
P O BOX 190
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Retail services are also available at the Mora or Cleveland (3.3 miles away) Post Offices. Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3130.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

MICHAEL FLORES
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Postal Customer Questionnaire

DOCKET NO. 136724687723
 ITEM NO. 22
 PAGE 103 A

1. Please check the appropriate box to indicate whether you use the Holman Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Disabled sister, Post office is a critical, information center for many services to her.

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

DOCKET NO 13672468723
ITEM NO 22
PAGE 103B

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Cleveland, Mora but NOT on a daily basis.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. No personal service when I need it!!

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. My schedule becomes the USPS schedule, not my own. If I miss the carrier I will be stuck traveling 10 miles for service.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Mora

Personal needs

☒ Mora

Banking

☒ Mora

Employment

☐

Social needs

☒ ??

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒ To local businesses

No ☐

Name:

Jacob Lovato
(please print your name)

Address:

190

Telephone number:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by 04/19/2011 in the envelope provided.

Holman, NM 000351

I will not utilize Mora P.O. very rude personal!!

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the HOLMAN Post Office on 04/05/2011. Additionally, during the survey period, questionnaires were available at the HOLMAN Post Office to walk-in retail customers.

1.	Number of Questionnaires	
	Total Questionnaires distributed	161
	Favorable to proposal	6
	Unfavorable to proposal	71
	Expressing no opinion	25
	Total questionnaires received	102

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

No Concern

Response:

2. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

3. Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.

Response:

The Postal Service is there to assist customers at all it facilities.

4. Concern (No Opinion):

Customers were concerned about mail security.

Response:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

5. Concern (No Opinion):

No Concern

Response:

6. Concern (No Opinion):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. If you prefer to go to the post office, the nearest one is just 3.3 miles away.

7. Concern (Unfavorable):

Customer expressed a concern about mailbox vandalism.

Response:

This is a problem that is experienced in many communities. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers should report mailbox vandalism to the county sheriff.

8. Concern (Unfavorable):

Customer expressed a concern about package delivery to CBUs.

Response:

You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers.

9. Concern (Unfavorable):

Customer expressed a concern about package delivery to CBUs.

Response:

You expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

10. Concern (UnFavorable):
Customer expressed a concern about the inability to weigh and rate letters and packages
Response:
You expressed a concern about the inability to weigh and rate letters and packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
11. Concern (UnFavorable):
Customer expressed a concern about the inability to weigh and rate packages.
Response:
You expressed a concern about the inability to weigh and rate packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. For greater convenience you can weigh, rate and apply postage yourself by using 'Click n Ship' at USPS.COM
12. Concern (UnFavorable):
Customers felt inclement weather and poor road conditions might impede delivery
Response:
You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
13. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.
Response:
The Postal Service is there to assist customers at all it facilities.
14. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. They like people
Response:
The Postal Service is there to assist customers at all it facilities.
15. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response:
Courteous and helpful service will be provided by personnel at the Cleveland or Mora Post Office. Special assistance will be provided as needed.
16. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response:
Courteous and helpful service will be provided by personnel at the Cleveland Post Office and from the carrier. Special assistance will be provided as needed.
17. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.
Response:
Retail services are also available at the Mora Post Office where you already receive your mail
18. Concern (UnFavorable):
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.
19. Concern (UnFavorable):

Customers were concerned about mail security.

Response:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

20. Concern (UnFavorable):

Customers were concerned about mail security.

Response:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. Also, in most cases customers can drive right up to the CBUs to retrieve their mail.

21. Concern (UnFavorable):

Customers were concerned about mail security and parcel pick up.

Response:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

22. Concern (UnFavorable):

Customers were concerned about mail security.

Response:

CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

23. Concern (UnFavorable):

Customers were concerned about mail security.

Response:

You expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

24. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

25. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

26. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier and delivery of large packages.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some

services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

27. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier and delivery of sensitive packages.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your sensitive parcels at the Post Office designated for pick up in your area.

28. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

29. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism and the disabled getting their mail.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize. In most cases the disabled can drive right up to the CBUs to retrieve their mail.

30. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize.

31. Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Centralized Box Units. Customers do not have to make a special trip to the Post Office for service.

32. Concern (UnFavorable):

Customers were concerned about vandalism of their mail box.

Response:

CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

33. Concern (UnFavorable):

No Concern

Response:

34. Concern (UnFavorable):

You expressed concern about carriers delivering on a county road.

Response:

A HCR carrier will deliver mail to CBUs erected in Holman.

35. Concern (UnFavorable):

You expressed concern about having to walk 325 feet in bad weather to get your mail.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

36. Concern (UnFavorable):

You expressed concern about package delivery to CBUs and mail delivery to your rural road.

Response:

HCR carriers will deliver packages that fit in your mail box. If the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers. CBUs will be erect in Holman for box customers to receive their mail in. The carrier will not have to drive off their line of travel.

37. Concern (UnFavorable):

You stated it was not business practical to receive mail in a cluster box unit and Mora office was rude.

Response:

Many businesses receive their mail in CBUs. Post office boxes are also available at the Cleveland Post Office located 3.3 miles away. Friendly customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

38. Concern (UnFavorable):

You stated it wouldn't feel safe to have delivery off the highway.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail

39. Concern (UnFavorable):

You stated you will not patronize the Mora Post Office because they are rude.

Response:

Customer service is being provided at the Mora Post Office by the employee who also works at the Holamn Post Office

40. Concern (UnFavorable):

You stated you would not use the Mora Post Office. There was no customer service there.

Response:

Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

41. Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

42. Concern (UnFavorable):

You were concerned about receiving retail services on your schedule and not the carriers. Also that the personnel at the Mora Post Office are horrible

Response:

Retail services are also available at the Mora or Cleveland Post Offices. Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

43. Concern (UnFavorable):

You were concerned about receiving retail services on your schedule and not the carriers. Also that the personnel at the Mora Post Office are rude.

Response:

Retail services are also available at the Mora or Cleveland (3.3 miles away) Post Offices. Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.

44. Concern (UnFavorable):

You were concerned about senior citizens and the disabled. You also showed concern about vandalism to CBUs.

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

45. Concern (UnFavorable):

You were concerned about senior citizens. You also showed concern about vandalism to CBUs.

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

Concern (UnFavorable):

46. You were concerned customers would miss the special attention and assistance provided by the personnel at the Holman Post Office. You also showed concern for senior citizens picking up mail from CBUs.

Response:

The Postal Service is there to assist customers at all its facilities. Customers may also choose to receive their mail at the Cleveland Post Office instead of the CBUs.

Concern (UnFavorable):

47. You were concerned that delivery by a carrier would be more of a challenge.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

Concern (UnFavorable):

48. You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

Concern (UnFavorable):

49. You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.

2. Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.

Response:

The Postal Service is there to assist customers at all its facilities. Also customers may drive right up to CBUs to retrieve their mail.

3. Concern (No Opinion):
No Concern
Response:
4. Concern (No Opinion):
No Concern
Response:
Thank you for your thoughts on Dolly.
5. Concern (Unfavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.
Response:
The Postal Service is there to assist customers at all it facilities.
6. Concern (Unfavorable):
No Concern
Response:
7. Concern (Unfavorable):
You expressed a concern about the loss of the community bulletin board at the PostOffice. You also stated you would miss the special attention and assistance provided by the personnel at the Holman Post Office.
Response:
It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school. Also the Postal Service is there to assist customers at all it facilities.

Date: 04/19/2011

Darrell Garcia - Postmaster San Jon

Place:	Mora Post Office
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Names of Customers Present:

Holman, NM 000360

Exhibits

Exhibit 264b

Community Meeting Roster

DOCKET NO. 1367246
ITEM NO. 24A
PAGE 24A

Community Meeting Roster

Postal Service Representatives (Names and Titles):

Albenta Ellis Room 2 (A)
Barbara Wood - Customer Service Analyst
Antonio Renon - OIC Las Vegas
Darrell Garcia - PM San Jose

Date: 4/19/11
Time: 1730-1830

Total Number of Customers Present: 116 Place: Mora Post Office
counted

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present: not all signed in

Name	Mailing Address (optional)	ZIP Code	Phone Number
JACK KAINS	PO Box 145, Holman	87723	575-387-6301
Juanita & Maestas	He 34 BOX 64	87723	575 387 5017
LARRY HENSON	P.O. BOX 155	87723	575-387-6095
Vicki HARVEY	PO Box 187 Holman	87723	575-387-6593
Catherine Armijo	PO Box 134 Holman	87723	382-2776
Bart & Stella Vallejos	P.O. Box 111 Holman	87723	387 66 81
Richard & Socia Medina	P.O. Box 255 Holman	87723	387-5499
Jo Salta	He 34 Box 6 Holman	87723	387-6368
Lenton & Bagley	Rural Box 1	87723	575/447-3883
M. Bagley	"	"	"
Likardo	PO 153 Holman	87723	575 387 5260
Juanita Roman	P.O. Box 245 Holman	87723	575.387-2796
Maria Schmid	P.O. Box 192 Holman	87723	505-429-6242
Antonio J. Dues	P.O. 201 Holman	87723	575-387-255

Exhibits

Exhibit 264b

Community Meeting Roster

DOCKET NO.

1367246

ITEM NO.

PAGE

24B

Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: _____

Time: _____

Total Number of Customers Present: _____ Place: _____

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Evangelina Maestas	PO Box 37 Holman	87723	387-2975
Julian Olivas	PO Box 82 Holman	87723	387-2439
Helen Olivas	" "	" "	" "
Lara Sanchez	" "	" "	" "
Stacy M. Hartz	" "		387-5710
Jesus Olivas	PO Box 175 Holman	87723	387-2754
Frank Leyba	PO Box 54 Holman	87723	
Rosio Lucero	P.O. Box 36 Holman	87723	387-2381
Ricky Lucero	P.O. Box 36 Holman	87723	
Victoria Lucero	" "	" "	" "
Loretta Lucero	"P.O. Box 36 Holman"	87723	387-2381
Michelle Cruz	PO Box 224 Holman	87723	387-2683
Jolie Baca	P.O. Box 134 Holman, NM	87723	387-2776
Ariella Baca	PO Box 134 Holman, NM	87723	387-2776

Exhibits

Exhibit 264b
Community Meeting Roster

DOCKET NO 1367246
ITEM NO 8
PAGE 24c

Community Meeting

Postal Service Representatives (Names and Titles):

Date: _____

Time: _____

Total Number of Customers Present: _____ Place: _____

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
<i>John H. De...</i>	<i>P.O. 201 Holman</i>	<i>87723</i>	<i>475-387-235</i>
<i>Barbara R. Krell</i>	<i>P.O. Box 6</i>	<i>87723</i>	<i>505-429-8125</i>
<i>Maies Maestas</i>	<i>PO Box 132</i>	<i>87723</i>	
<i>Susan Maestas</i>	<i>PO Box 132</i>	<i>87723</i>	
<i>Clara Olivas</i>	<i>PO Box 134-Holman</i>	<i>(505)</i>	<i>387-2776</i>
<i>Inez Abeyta</i>	<i>Holman</i>		<i>387-</i>
<i>LORINDA MANUEL</i>	<i>PO BOX 157 HOLMAN</i>	<i>87723</i>	<i>(505) 603-4113</i>
<i>Jaquelin Maestas-Manuel</i>	<i>PO Box 157 Holman</i>	<i>87723</i>	<i>(505) 603-4114</i>
<i>William Martinez</i>	<i>POB 164 Holman</i>	<i>87723</i>	<i>387-387-2776</i>
<i>Gary Martinez</i>	<i>PO Box 216 Holman</i>	<i>87732</i>	<i>387-</i>
<i>Cathy Barca</i>	<i>P.O. Box 134 Holman</i>	<i>87723</i>	<i>387-2776</i>
<i>Connie Cruz</i>	<i>PO Box 94 Holman</i>	<i>87723</i>	<i>387-2683</i>

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. **Concern (UnFavorable):**
Customers asked why their post office was being discontinued while others were retained
Response:
You asked why the Holman post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2. **Concern (UnFavorable):**
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
Response:
You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3. **Concern (UnFavorable):**
Customers questioned the economic savings of the proposed discontinuance
Response:
You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
4. **Concern (UnFavorable):**
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. CBU's are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBU's, which they currently can not do.
5. **Concern (UnFavorable):**
Customers expressed concern for loss of community identity
Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
6. **Concern (UnFavorable):**
Even though we may not generate a lot of revenue, we order a lot of products by mail. Does that revenue factor into the formula?
Response:
The USPS recognizes that most, if not all, rural post office customers receive more mail than they generate; however when we discuss revenue we only include revenue generated at the post office under review. In fact, we pay equal if not more attention to "earned workload" which is how long it takes to sell and deliver that package. As an example, the earned workload for selling one stamp is basically the same as for a coil of 100 stamps. The one stamp earns 44 cents while the coil earns 44 dollars. One of our indicators is to identify those offices that earn less than two hours a day of earned workload.
7. **Concern (UnFavorable):**
If we end up with cluster boxes with parcel lockers attached to them, do I have to accept my packages in the cluster box or can I arrange for my oversized packages to be kept at the nearest post office for pick up?
Response:
Yes, you can establish a process where all packages that do not fit in the letter box be held at the post office for pick up rather than being placed in the parcel locker attached to the letter boxes.
8. **Concern (UnFavorable):**
I don't like delivery by street boxes whether they are individual boxes affixed to a post or a cluster box with multiple locked boxes. Vandalism will be a problem and my experience in cluster box delivery in Santa Fe tells me that carriers don't take the time to deliver accurately.
Response:
I apologize for the poor service you received in Santa Fe; however the process to place mail in a PO Box or cluster box is the same. Our expectation is that the individual responsible for placing mail in either box, whether carrier or clerk, deliver the mail accurately. Although we deliver to millions of mailboxes placed on a post around the country every day,

we understand that the threat of vandalism may increase. That is why we will consider centralized locked cluster boxes that are significantly more difficult to break in to and allow a customer to not feel compelled to pick up their mail everyday.

Concern (UnFavorable):

9. Right now you are talking about closing Holman and having us go to the Cleveland Post Office. What stops you from closing Cleveland next year and making us drive even further for retail services in the years to come? The Las Vegas Post Office is too far away and nobody likes their service. We love our local post office and have been supporting it for dozens of years.

Response:

We love to hear customers tell us they love their post office. That's the way it should be. The USPS understands and accepts our responsibility towards Universal Service where everyone is entitled to one free form of delivery and access to retail services. Unfortunately, due to dramatic revenue losses we are being forced to more aggressively consider closing some post offices and stations where we can continue to provide Universal Service just not at the current post office. If the postmaster at the Cleveland Post Office leaves the position, we will conduct a similar review; however that does not mean we will automatically try to close the office.

10. Concern (UnFavorable):

You tell us we are being reviewed because our postmaster position is vacant. We lost a postmaster, not a town.

Response:

First of all, this decision is not final. In fact, nobody in this room will be making the final decision. That will be done at the corporate level in Washington DC. At the time of this meeting, only post offices with vacant postmaster positions were being reviewed. Since that time, the rules have been modified and the USPS is now looking at all post offices for possible review whether the postmaster position is staffed or not.

11. Concern (UnFavorable):

Will you consider a part time post office?

Response:

Yes, we can and we will. Another option is to establish a Village Post Office which allows for stamp and flat rate package services to be sold.

12. Concern (UnFavorable):

Is it being discussed to having a national tax to keep post offices open?

Response:

That is how the Post Office Department operated for more than 100 years. The price of a letter was three cents for years because when the Post Office Department needed more money they went to the Treasury Department for the difference. Once the United States Postal Service was established in the 1970's, our mandate was to break even and operate like a business. If we needed more revenues we raised prices to make up the difference. Taxpayers no longer pay for postal operations. I am not aware of any specific discussions regarding the Postal Service being funded once again by taxpayers.

13. Concern (UnFavorable):

I hear that delivery employees are not efficient and are getting paid OT for work others are doing timely.

Response:

We do have two delivery craft positions that are paid differently. Rural carriers are paid based upon "earned workload". City carriers are paid by the hour. I can understand why the perception could be that one carrier might work faster than the other; however we do reviews of both to ensure that the Postal Service receives a full day's work for a full day's pay.

14. Concern (UnFavorable):

If you can't deliver a mailpiece to me and leave a notice for pick up, where will I go to pick up that mail?

Response:

It will normally be at the post office responsible for delivery.

15. Concern (UnFavorable):

Isn't it more efficient to deliver to one place than a bunch of cluster boxes?

Response:

Yes it is. Cluster box delivery requires more gas to be used adding to the cost. However, you must keep in mind that there is a cost of the building housing the PO Boxes as well as other affiliated costs like utilities, etc. Those costs will generally outweigh an increase in gas expenses.

Nonpostal Concerns

Concern (Favorable):

1. Per Pamela Garcia of Congressman Lujan's office.....I have listed the concerns expressed by the community and will share them with the Congressman. He recognizes the financial situation the USPS is currently in and appreciates that a second community meeting was held to answer questions and listen to the community.

Response:

Thank you. We appreciate his interest.

Concern (UnFavorable):

2. Customers did not think the recent death of the Postmaster should be a reason to discontinue their post office. Customers wanted to change the name to the Dolly Gallegos Building and keep it open for 3 years when she would have retired.

Response:

It is not up to the Postal Service to change the name of a post office. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.



COMMUNITY MEETING

HOLMAN POST OFFICE

DISCONTINUANCE

WEDNESDAY, JULY 20, 2011

DOCKET NO. 1367246 87723
ITEM NO. 23
PAGE 4



COMMUNITY MEETING – HOLMAN POST OFFICE

BRIAN MCCOY
MANAGER, RETAIL

KEN OHMAN
MANAGER, OPERATINOS PROGRAMS SUPPORT

MIKE FLORES
MANAGER, POST OFFICE OPERATIONS
875, 877, 881, 884

DOCKET NO. 136724687723
ITEM NO. 5
PAGE 25



COMMUNITY MEETING – HOLMAN POST OFFICE

KEY ISSUES

- * The USPS has lost \$2.2 Billion the first six months of our fiscal year and is projected to lose \$8+ Billion by year end.
- * USPS is reviewing opportunities to reduce operational costs throughout the USA.
- * Can we continue to provide Universal Service to Holman residents if the Holman Post Office is discontinued?

DOCKET NO. 136724687723
ITEM NO. 25
PAGE 6



COMMUNITY MEETING – HOLMAN POST OFFICE

PROPOSAL

P O BOX DELIVERY

- * ZIP Code does not change – mail delivered to neighborhood cluster boxes
- * PO BOX Numbers will convert to street delivery
- * What if my PO Box is bigger than the cluster box assigned to me?

RETAIL – Cleveland Post Office

- * Cleveland Post Office is open:
 - 7:30am–1:30pm, 2-4pm weekdays & 9am–12pm on Sat
 - Holman is open one hour less on weekdays

VILLAGE POST OFFICE OPTION

- * Delivery is made via cluster box or NPU
- * Retailer sells postage stamps and accepts outgoing mail
- * Holman keeps delivery City and ZIP Code

DOCKET NO. 13672468723
ITEM NO. 25
PAGE 7



COMMUNITY MEETING – HOLMAN POST OFFICE

NEXT STEPS

- 1) Give us your feedback via survey and/or letter no later than Saturday, July 23rd. Mailing address on next slide.....
- 2) Any formal plans to discontinue will be posted at the Holman and Cleveland Post Offices available for public review and comment.
- 3) Entire process can take up to six - nine months.

DOCKET NO 136724687723
ITEM NO 25
PAGE 8



COMMUNITY MEETING – HOLMAN POST OFFICE

RETURN QUESTIONNAIRES TO:

**MICHELLE GLEASON
UNITED STATES POSTAL SERVICE
500 MARQUETTE AVE NW
ALBUQUERQUE NM 87102-9511**

MUST BE POSTMARKED BY SATURDAY, JULY 23rd

DOCKET NO 136724687723
ITEM NO 25
PAGE 9

DOCKET NO 1367246
ITEM NO _____
PAGE 26



04/06/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

Postmaster passed away 8/26/2010. Workload has declined. Effective and regular service may be provided by a highway contract route administered out of the Las Vegas NM Post Office.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Mora Post Office on 04/19/2011 from 5:30 p.m. to 6:30 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact Andy Letterhos at (505) 346-8651.

Thank you for your assistance.

Sincerely,

Sent in questionnaire

Yasmin Montano
Manager, Post Office Operations

MAY 26 2011

4/7/2011

MGR. OPERATIONS PROGRAMS SUPPORT
PHOENIX AZ 85026-8003

Mr. Lawrence James, District Manager
4949 E. Van Buren St
Phoenix, AZ 85026

We, senior citizens and disabled customers of the Holman Post Office, OUR Post Office, hereby protest any change in the present status of OUR post office.

Most of us were born in this community, and will die in this community, and OUR Post Office is an important part of our lives. A gentle walk to OUR Post Office is just what the doctor orders for many of us, to keep us healthier in our sunset years.

As a group we do not have internet, we do not have the option of buying stamps online, and we do not want to stand out in the freezing weather, or summer thunderstorms, to retrieve our mail. Nor do we wish to drive elsewhere, for the sole purposes of retrieving our mail. OUR Post Office offers a warm, dry location to get our mail, catch our breath, and meet our neighbors. Some of us like to spend a while in the lobby, meeting neighbors and catching up on the news. OUR Post Office has been an important part of our community and our lives for all of our lives, and we do not want to see this taken away because the baby boomers in the cities have changed their habits, and in the suburbs community does not exist.

Holman is a self-sustaining community with a complete demographic from babies to great grandparents. Our children and grandchildren and great grandchildren also live here, but many must work out of town and so cannot retrieve our mail for us.

Some others of us have physical problems, arthritis or injuries sustained over the course of life in accidents and mishaps, and other problems such as cancer. Karen Medina will bring our mail to us to save having to dismount and climb back in to our vehicles, just as our much missed Postmaster did. The staff of this Post Office have always cared and taken care of the more vulnerable members of the community.

This community does not feel that the recent death of Postmaster Dolly Gallegos should be seized upon as a convenient pretext for depriving this community of OUR Post Office. Lack of a Postmaster does not reflect a lack of need by the community. Our need is as great as it ever was, especially in these days when it seems that everything that served and symbolized the proud America we grew up in is being done away with, and gotten rid of in the name of expediency and cutting costs.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post office are not financially self-sustaining.
We need OUR Post Office

With blessings in these difficult times,
Customers of OUR Holman Post office

Print Name Signature Address

[REDACTED] Holman, NM 87723

Antonio J. Oliver Antonio J. Oliver 87723
Holman, NM 87723

Eva Martinez Eva Martinez 87723
Holman, NM 87723

Alex L. Sanchez Alex L. SANCHEZ 87723
Holman, NM 87723

Bartolo Valles Bart Valles 87723
Holman, NM 87723

Anna Mayanna POB 215 87723
Holman, NM 87723

DANIEL SZPAKOWSKI
Daniel Szpakowski POB 215 87723
Holman, NM 87723

C - Vicki L. Hardy PO Box 187 87723
Holman, NM 87723

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Holman, NM 87723

Elderly Handicap

DOCKET NO 1367246
ITEM NO 27
PAGE 3

Print Name	Signature	Address
JACK A RAINS		PO Box 145 Holman, NM 87723
CONNIE GUINN	Connie Guinn	PO Box 4 Holman, NM 87723
Matias Maestas	Matias Maestas	P.O. Box 129 Holman, NM 87723
Duane Freeman	Duane Freeman	Box 156 Holman, NM 87723
JOSEPH	JAFOYA	Box 1 Holman, NM 87723
LARRY	HENSON	Box 155 Holman, NM 87723
Juanita S. Maestas	Juanda S Maestas	HC 34 Box 64 Holman, NM 87723
Moses Maestas	Moses Maestas	Box 132 Holman, NM 87723
Susie Maestas	Susie Maestas	Box 132 Holman, NM 87723
INEZ Abeyta	Inez Abeyta	Box 99 Holman, NM 87723
Sara L. Hurtado	Sara L. Hurtado	Box 205 Holman, NM 87723
Leisa OLIVAS	Leisa OLIVAS	P.O. Box 134 Holman, NM 87723
Eddie Vigil	Eddie Vigil	P.O. Box 213 Holman, NM 87723
Rickard Olmos	Rickard Olmos	P.O. Box 118 Holman, NM 87723
Lillian Martinez	Lillian Martinez	P.O. Box 164 Holman, NM 87723
Gilbert Quintan		PO Box 51 Holman, NM 87723

Elderly / Handicap

DOCKET NO 1367246
ITEM NO 27
PAGE 4

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Jose B. Trujillo	Jose B. Trujillo	P.O. Box 74 Holman, NM 87723
ARMIN ELBRING	Armin O. Elbring	PO Box 90 Holman, NM 87723
GREG ELBRING	Greg Elbring	PO Box 67 Holman, NM 87723
Toby Lovato	Toby Lovato	PO Box 67 Holman, NM 87723
John Youngblood	John Youngblood	P.O. Box 246 Holman, NM 87723
BENITO J. MAES	Benito J. Maes	P.O. Box 203 Holman, NM 87723
Jose A Medina	Jose A Medina	P.O. Box 25 Holman, NM 87723
Juanita	Juanita Romero	P.O. Box 245 Holman, NM 87723
Fenton L Bagley	Fenton L Bagley	Rural Box 1 Holman, NM 87723
PATRICK MTZ	Patrick Mtz	Holman, NM 87723
H - Early Vigil	Early Vigil	P.O. Box 34 Holman, NM 87723
Pacierno Trujillo		P.O. Box 134 Holman, NM 87723
Onzile Trujillo		" " " Holman, NM 87723
Juan J Archuleta		P.O. Box 8 Holman, NM 87723
Sophia M Archuleta		" " " " Holman, NM 87723
Septimo J Olivas		P.O. 201 Holman, NM 87723
Lupita H Olivas		87723

Mr. Lawrence James, District Manager
4949 E. Van Buren St
Phoenix, AZ 85026

We, the citizens and customers of Holman Post Office, OUR Post Office, hereby protest any change in the present status of OUR post office.

It is our strongly held desire to retain OUR post office at its present status, operated by a postmaster and career postal employees.

The Holman Post Office, OUR Post Office, has been in continuous service for 117 years. The town name was changed to that of the first postmaster, Charles Holman, and this town is very proud of our history.

Holman is a self-sustaining community with a complete demographic from babies to great grandparents, with an elementary school for the children of young families. This community has a Volunteer Fire department, it has two churches and a convent, it has 3 Water Associations and several small businesses. Holman is not a bedroom community, nor a retirement community, but a thriving local community, and OUR Post Office is an important center of community communications and contact.

The building and grounds of OUR Post Office are in very good shape, the building is modern and well maintained, and to just abandon it seems ridiculous and wasteful to this community, especially when other facilities in the Mora Valley are in far worse shape.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also aware of the documented abuse possible through a contract mail station. Our community members have many concerns over the possibilities for vandalism and theft.

This community does not feel that the recent death of Postmaster Dolly Gallegos should be seized upon as a convenient pretext for depriving this community of OUR Post Office. Lack of a Postmaster does not reflect a lack of need by the community.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We feel that your proposed actions are based mostly on the convenient absence of a postmaster, rather than all of the many aspects that should be carefully considered.

With blessings in these difficult times,
Customers of OUR Holman Post office

Submitted to USPS representative at the meeting held on Tuesday, April 19, 2011

Print Name	Signature	Address
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DAVID KUEHL	<i>David Kuehl</i>	P.O. Box 6 Holman, NM 87723
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Quasimot Sanchez	<i>Quasimot Sanchez</i>	P.O. Box 146 Holman, NM 87723
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Mary T. Sanchez	<i>Mary T. Sanchez</i>	P.O. Box 146 Holman, NM 87723
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John H Padilla	<i>John H Padilla</i>	P.O. Box 183 Holman, NM 87723
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Sophia Archuleta	<i>Sophia Archuleta</i>	P.O. Box 8 Holman, NM 87723
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JAMES MONTOGA	<i>James Montoya</i>	P.O. Box 274 Holman, NM 87723
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Peter Padilla	<i>Peter Padilla</i>	P.O. Box 83 Holman, NM 87723
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Tom Youngblood	<i>Tom Youngblood</i>	P.O. Box 246 Holman, NM 87723
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Tom Youngblood	<i>Tom Youngblood</i>	Box 276 Holman, NM 87723
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John Youngblood	<i>John Youngblood</i>	P.O. Box 246 Holman, NM 87723
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Susie Maestas	<i>Susie Maestas</i>	P.O. Box 132 Holman, NM 87723
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Moses Maestas	<i>Moses Maestas</i>	P.O. Box 132 Holman, NM 87723
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Mary T. Martinez	<i>Mary T. Martinez</i>	P.O. Box 62 Holman, NM 87723
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Josef Lopez Tafuya	<i>Josef Lopez Tafuya</i>	P.O. Box 62 Holman, NM 87723
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Valerie Quiñonez	<i>Valerie Quiñonez</i>	P.O. Box 83 Holman, NM 87723
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Eva Martinez	<i>Eva Martinez</i>	P.O. Box 11 Holman, NM 87723
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Print Name Signature Address

Juanita Romero Juanita Romero P.O. Box 245 Holman, NM 87723

Joseph Tofoy Joseph Tofoy P.O. Box 1 Holman, NM 87723

Jerónimo Cruz Jerónimo Cruz P.O. Box 196 Holman, NM 87723

José p. de MARTÍNEZ Joseph M P.O. Box 1 Holman, NM 87723

Donna Maynes Donna Maynes P.O. Box 14 Holman, NM 87723

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Theresa Clucas Theresa Clucas Holman P.O. Box 125-87723 Holman, NM 87723

Frank Heyba Frank Heyba P.O. Box 135 Holman, NM 87723 87723




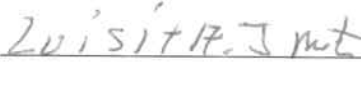



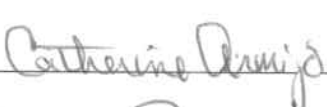

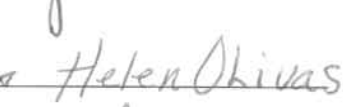






Peter Lucca Peter Lucca P.O. Box 36 Holman, NM 87723

Print Name	Signature	Address
JR SHELLEY RAINS	[Signature]	POB 145 Holman, NM 87723
Mrs. Jena Henson	[Signature]	P.O. Box 155 Holman, NM 87723
JACK A RAINS	[Signature]	PO Box 145 Holman, NM 87723
PASTOR		
HARRY HENSON	[Signature]	PO Box 155 Holman, NM 87723
Dale Schmier	DALE SCHMIER	P.O. Box 242 Holman, NM 87723
Yancy Kintner	[Signature]	PO Box 51 Holman, NM 87723
[Signature]	[Signature]	2 Holman, NM 87723
Ruth Valencia	Ruth Valencia	Box 42 Holman, NM 87723
Josephine Taboy	Josephine Taboy	P.O. Box 1 Holman, NM 87723
Gilbert Valencia	Gilbert Valencia	P.O. Box 225 Holman, NM 87723
Juanita B. Onesto	Juanita B. Onesto	HC 34 Box 64 Holman, NM 87723
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Alfonso Romero	Alfonso Romero	Box 86 Holman, NM 87723
PAM	[Signature]	PO Box 213 Holman, NM 87723
INER Abeyta	[Signature]	Box 99 Holman, NM 87723
Randan Regensburg	[Signature]	Box 95 Holman, NM 87723

Print Name	Signature	Address
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Kenneth Martinez	<i>Kenneth Martinez</i>	Holman, NM 87723
Lillian Sanchez	<i>Lillian Sanchez</i>	P.O. 142 Holman, NM 87723
Idean Villa	<i>Idean Villa</i>	P.O. 125 Holman, NM 87723
Adam Campos	<i>Adam Campos</i>	P.O. 125 Holman, NM 87723
Sara Thompson	<i>Sara Thompson</i>	P.O. Box 125 Holman, NM 87723
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Sophia M Archuleta	<i>Sophia M Archuleta</i>	P.O. Box 8 Holman, NM 87723
Joan M. Macetas	<i>Joan M. Macetas</i>	P.O. Box ²⁴⁹ 49 Holman, NM 87723

Print Name	Signature	Address
Lorraine Vigil	Lorraine Vigil	123 Holman, NM 87723
Joseph Vigil	Joseph Vigil	125 Holman, NM 87723
Jessica Gutierrez	Jessica Gutierrez	123 Holman, NM 87723
Carlos Aspillero	Carlos Aspillero	124 Holman, NM 87723
Rosie Lucero	Rosie Lucero	36 Holman, NM 87723
Peter Lucero	Peter Lucero	36 Holman, NM 87723
Victoria Lucero	Victoria Lucero	36 Holman, NM 87723
Loretta Lucero	Loretta Lucero	36 Holman, NM 87723
Sr. Mary Peter Pas	Sr. Mary Peter Pas	3 Holman, NM 87723
Sr. Maryam Caritas	Sr. Maryam Caritas Sparks	3 Holman, NM 87723
Sr. Mary Joy Bernklau	Sr. Mary Joy Bernklau	3 Holman, NM 87723
Sr. Mary Shields	Sr. Mary Shields	3 Holman, NM 87723
Sr. Denise Miller	Sr. Denise Miller	3 Holman, NM 87723
Sr. Mary Karen Cheng	Sr. Mary Karen Cheng	3 Holman, NM 87723
Sr. Ma. Inmaculada Concepcion	Sr. Inmaculada Concepcion	3 Holman, NM 87723
Jo Salt	Jo Salt	HC 34 Box 6 Holman, NM 87723

Print Name	Signature	Address
Arthur J Romero	Arthur J. Romero	P.O. Box 12 Holman, NM 87723
Michelle Duran	Michelle Duran	P.O. Box 245 Holman, NM 87723
Joe Coleman	Joe Coleman	P.O. Box 121 Holman, NM 87723
Rebekah Albert	Rebekah Albert	P.O. Box 63 Holman, NM 87723
Daniel Escutia	Javier	P.O. Box 63 Holman, NM 87723
Vicki L. HARVEY		P.O. Box 187 Holman, NM 87723
Lillian Martinez	Lillian Martinez	P.O. Box 164 Holman, NM 87723
Jose M Cruz	Jon M Cruz	P.O. Box 5 Holman, NM 87723
Mary H Cruz	Mary H Cruz	P.O. Box 5 Holman, NM 87723
Nick Cruz	NICK CRUZ	FA Holman, NM 87723
Marie Lovato	Marie Lovato	P.O. Box 103 Holman, NM 87723
Rudy Lovato	Rudy Lovato	P.O. Box 103 Holman, NM 87723
Kristen Duran	Kristen Duran	P.O. Box 103 Holman, NM 87723
Rudy Lovato Jr	Rudy Lovato	Box 103 Holman, NM 87723
Gilbert Salas		
Dilbert Salas		Box 2 Holman, NM 87723
Upper Holman Water Assoc	Upper Holman Water Assoc	Box 214 Holman, NM 87723

Print Name	Signature	Address
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Sara B. Hurtado		P.O. Box 144 Holman, NM 87723
Patrick J. Mts		P.O. Box 151 Holman, NM 87723
Luis J. Mts		P.O. Box 151 Holman, NM 87723
Joan J. Mts		P.O. Box 151 Holman, NM 87723
Anthony J. Mts		P.O. Box 151 Holman, NM 87723
Eloisa G. Olivas		P.O. Box 134 Holman, NM 87723
Catherine Armijo		P.O. Box 134 Holman, NM 87723
Jolie Baca		P.O. Box 134 Holman, NM 87723
Helen Olivas		P.O. Box 82 Holman, NM 87723
Julian Olivas		P.O. Box 82 Holman, NM 87723
Connie Guinn		P.O. Box 4 Holman, NM 87723
William Guinn		P.O. Box 4 Holman, NM 87723
Deanna Sanchez		P.O. Box 4 Holman, NM 87723
Esperanza Baca		P.O. Box 4 Holman, NM 87723
Don Adams		P.O. Box 64 Holman, NM 87723

Print Name	Signature	Address
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Polene L. Aberto	[Signature]	P.O. Box 185 Holman, NM 87723
Sara L. Hurtado	[Signature]	P.O. Box 205 Holman, NM 87723
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Tranquilina Hurtado	[Signature]	P.O. Box 158 Holman, NM 87723
Beatrice Hurtado	[Signature]	P.O. Box 158 Holman, NM 87723
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Francisco Hurtado	[Signature]	P.O. Box 154 Holman, NM 87723
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John Gilson	[Signature]	P.O. Box 460 Holman, NM 87723
Doris Martinez	[Signature]	P.O. Box 134 Holman, NM 87723
Frank Leyba	[Signature]	P.O. Box 54 Holman, NM 87723
Tara Sanchez	[Signature]	P.O. Box 82 Holman, NM 87723

Print Name	Signature	Address
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Richard Olivas	Richard Olivas	PO Box 118 Holman, NM 87723
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Connie Cruz	Connie Cruz	PO Box 94 Holman, NM 87723
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Michelle Cruz	Michelle Cruz	PO Box 224 Holman, NM 87723
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Florence Trujillo	Florence Trujillo	PO Box 176 Holman, NM 87723
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Veronica Romero	Veronica Romero	PO Box 89 Holman, NM 87723
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Ana N. Ramez	Ana N. Ramez	PO Box 87 Holman, NM 87723
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Amos Romero	Ana N. Ramez	PO Box 38 Holman, NM 87723
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Pat Sanchez	Pat Sanchez	PO Box 50 Holman, NM 87723
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Louie Bunt	Louie Bunt	Box 243 Holman, NM 87723
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Cirilo Quintana	Cirilo Quintana	PO Box 5 Holman, NM 87723
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Mark Ruiz	Mark Ruiz	PO Box 202 Holman, NM 87723
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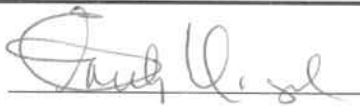

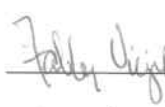


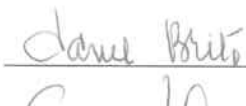



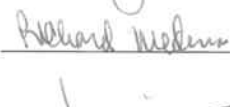


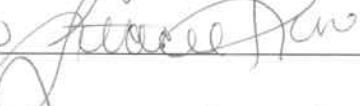
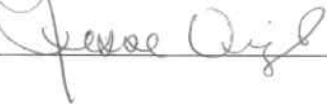
Florence Romero	Florence Romero	PO Box 57 Holman, NM 87723
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Manuel Martinez	Manuel Martinez	PO Box 163 Holman, NM 87723
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Patricia Martinez	Patricia Martinez	PO Box 62 Holman, NM 87723
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Victoria Valencia	Victoria Valencia	PO Box 163 Holman, NM 87723
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		Holman, NM 87723
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Print Name	Signature	Address
Emily Vigil		P.O. Box 34 Holman, NM 87723
Phillip Vigil		P.O. Box 34 Holman, NM 87723
Janiela Vigil		P.O. Box 162 Holman, NM 87723
Stacy Vigil		P.O. Box 162 Holman, NM 87723
Amy Brito		P.O. Box 162 Holman, NM 87723
Daniel Brito		P.O. Box 162 Holman, NM 87723
Agua Negra		P.O. Box ¹⁹³ 162 Holman, NM 87723
Jory Medina		Holman, NM 87723
Gloria Medina		P.O. B 255 Holman, NM 87723
Richard Medina		P.O. B 255 Holman, NM 87723
David Medina		P.O. B 255 Holman, NM 87723
Celia Suazo		P.O. Holman, NM 87723
Stacie Romero		P.O. Box 24 Holman, NM 87723
Jesse Vigil		P.O. Box 25 Holman, NM 87723
		Holman, NM 87723
		Holman, NM 87723


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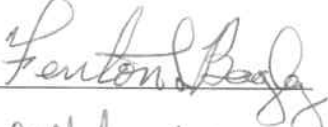
Print Name	Signature	Address
Teresa Powell	Teresa Powell	P.O. Box 131 Holman, NM 87723
Adolfo Olivas	Adolfo Olivas	P.O. Box 131 Holman, NM 87723
Susan Johnson	[Signature]	P.O. Box 60 Holman, NM 87723
GEORGE ABERTA	George Aberta	P.O. Box 99 Holman, NM 87723
Rene R. Arellano	[Signature]	P.O. Box 116 Holman, NM 87723
		Holman, NM 87723
		Holman, NM 87723
		Holman, NM 87723
		Holman, NM 87723
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Print Name	Signature	Address
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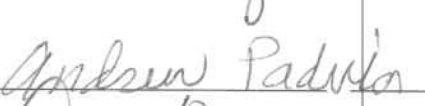
Bentrice Sosa		P.O. Box 93 Holman, NM 87723
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Jacob Sosa		P.O. Box 93 Holman, NM 87723
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Bianca Sosa		P.O. Box 93 Holman, NM 87723
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Fenton L Bagley		Rural Box 1 Holman, NM 87723
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Gilbert H. Cruz		Box 68 Holman, NM 87723
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Andrew Padilla		Box 141 Holman, NM 87723
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Anita C. Lovato		Box 190 Holman, NM 87723
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Jake Lovato		Box 190 Holman, NM 87723
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LORINDA MANUEL		Box 157 Holman, NM 87723
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Cora Mayanna		P.O. Box 215 Holman, NM 87723
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DANIEL SZPAKOWSKI		P.O. Box 215 Holman, NM 87723
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Joquin Maestas-Manuel		P.O. Box 157 Holman, NM 87723
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Print Name	Signature	Address
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Lisalie Regensberg	<i>Lisalie Regensberg</i>	PO BOX 95 Holman, NM 87723
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Jeff Regensberg	<i>Jeff Regensberg</i>	PO BOX 95 Holman, NM 87723
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Felix R Arellano	<i>Felix R Arellano</i>	PO Box 81 Holman, NM 87723
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ALEX ARELLANO	<i>Alex Arellano</i>	PO Box 81 Holman, NM 87723
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RITA D SANCHEZ	<i>Rita Sanchez</i>	PO BOX 116 Holman, NM 87723
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Michael Smith	<i>Michael Smith</i>	PO Box 116 Holman, NM 87723
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Paul Neil Smith	<i>Paul Neil Smith</i>	PO Box 9 Holman, NM 87723
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Sanjay Smith	<i>Sanjay Smith</i>	PO Box 9 Holman, NM 87723
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Tuesday, April 26, 2011

The Honorable Tom Udall
United States Senate
110 Hart Senate Office Bldg
Washington, DC 20510

Dear Senator Udall,

We are writing as constituents and members of the community of Holman in the Mora valley, to ask for your help. The US Post Office is considering closing the Holman Post Office, for the reason that we do not have a Postmaster following the death of our dearly loved Postmaster last year in an auto accident.

This is not an allowable reason under current Post Office Regulations, and so we are planning to appeal it on those grounds. We would appreciate your help with our effort – our Post Office plays a very important role in this community.

The Post Office held a public meeting to answer questions last week – the events leading up to this meeting and then events at the meeting were pretty tawdry, and failed totally to meet the standards for public meetings under Federal or State Rules. Your representative, Anna Rael DeLay, was there, and I am sure she can fill you and your staff in on what did, and did not happen. We have a video of the whole event, and KRQE also has the same video of the same event from their own camera.

The meeting was originally set for 11:00 AM at the Holman Post Office on Tuesday April 19th, a choice of time calculated for minimum attendance. When people called the number on the letter we were given to ask for a better time so that they could attend, the reply to each from the office of Yasmin Montano was rude and unhelpful. Against the regulations of their own organization, they told our community members that they could not and would not change it.

After her office was contacted by a representative of NAPUS then it was changed within 10 minutes, to 5:30 at the Mora Post Office. As a meeting place it fails to qualify – no bathrooms, no seating, no heating and no PA system.

When about 100 community members showed up, Alberta Ellis of the Las Vegas Post Office moved the meeting outside, whence we all had to stand in a chill breeze, with many people unable to hear questions or answers, and our elderly and disabled being forced to stand and get chilled. Many left because they could not handle the conditions. Our State representative Thomas Garcia called Ms. Ellis out very eloquently on the

conditions and the totally inappropriate way things were being handled, and she simply blew him off. It was an amazing thing to watch, a display of arrogance and bad manners that was impressive. And you do not just have to take my word for it – we have it on video tape and will give a copy to Anna Rael DeLay on request. Anna was at the meeting, and looked very chilled when we spoke to her afterwards.

We have since been told by people who had to deal with Ms. Ellis in Las Vegas that she was on her very best behavior. We feel that the verb "postal" is well merited by some in the United States Post Office.

At 6:30 precisely Alberta Ellis told us that she was done, the meeting was over, and that was that. Dismissed!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

So, the members of this community are feeling thoroughly screwed over, and we feel very strongly that such arrogant bad behavior should not be allowed. The Post Office is a Federal institution, and the Postmaster General is a cabinet position, and so we feel that this matter should be very appropriately put into your hands, as our representative to the US congress. We are asking you to investigate and fight for us, the people who trusted you to represent our interests. We have a website for our campaign www.moravalley.com. You may find it of interest.

Sincerely

Shelley Rains

Jack Rains

PO Box 145, Holman, NM 87723 Phone : 575-387-6301

Mabel Medina

Evangelina Maestas

Senator Tom Udall
120 South Federal Place
Suite 302
Santa Fe, NM 87501

Rev. Larry Henson,
P.O. Box 155
Holman, NM 8772

April 26th, 2011

Honorable Senator Udall, I am a resident of Holman New Mexico, recently we received notice that the U. S. Postal Service was beginning the process to close the Holman Post Office. The primary reason they gave for the closure was that the Holman Post Office no longer had a Postmaster. It is a sad commentary by our Postal Service to use the tragic death of our Postmaster, Dolly Gallegos, as a reason for denying the residents of Holman a proper Postal Facility. Dolly Gallegos had served faithfully in that position since January 8, 1994 until her death last August and had been a Postal employee since 1979.

A public meeting was scheduled to get input from the residents of Holman. At first the meeting was to be held in the middle of the day at the Holman Post Office which would have prevented many people from attending because of work, not only would many people not be able to attend but the Holman Post Office is too small for such a meeting. After the Postal Service received many complaints about the time and place of the meeting it was moved to the Mora Post Office later in the day, April 19th, at 5:30 PM. The Postal Service sent Alberta Ellis acting Post Office Operations manager to conduct the public meeting. Alberta Ellis was totally unprepared for the large number of people who came to the meeting, and after it was evident that there were too many people and that the Post Office layout was not appropriate for such a meeting she moved everyone to the parking lot instead of rescheduling another meeting at an appropriate location. I have several concerns about the way in which the meeting was conducted and with the closing of the Holman Post Office.

Let me address the meeting first:

Alberta Ellis showed no regard for welfare of the people attending this "PUBLIC" meeting even though it was evident that many of them were elderly and some were disabled.

There was no proper seating and everyone had to stand outside in the cold wind. Alberta Ellis made no provision for any type of public address system so many of the people could not hear anything that was being said.

The sign in sheet that Alberta Ellis first put out was taken up with the promise that those who came later would be able to sign, that sign in sheet was never put back out so we don't know how many people actually attended.

During the meeting when Alberta Ellis was ask why she was not writing down the questions she responded that she had a very good memory and that **she could remember everything that was said.** Leading me to believe that she wasn't interested in what our concerns were anyway.

When ask on several occasions if she would schedule another meeting at a better location she completely ignored those request.

Alberta Ellis discouraged those attending the "PUBLIC" meeting to write to their Public Representatives, saying that she had no knowledge that such letters would have any impact on the closure process.

After the meeting I spoke with some of the employees of other Post Offices in the area and ask them why they were so silent during the meeting and I was told that Alberta Ellis had contacted them and told them that they could come to the meeting but to keep their mouth shut. Senator is this how those who have been put into authority by our Government are to act? Please check into this.

Senator Udall I could go on with many more infractions that Alberta Ellis perpetuated on the good folks of Holman but I don't feel it is necessary, when you check into this matter you will get all the details. Senator I feel that Alberta Ellis owes the citizens of Holman a public apology. As our elected representative I feel you should insist that she give it.

Now concerning the closing of the Holman New Mexico Post Office:

This Post Office has been in operation for well over one hundred years, in fact the Township of Holman was named after Charles Holman the first Postmaster. Since it has been in operation so long it is a vital part of our community. This is a remote community located many miles from any major city, because of this we depend on our Post Office more than those folks who may live closer to larger cities. Much of our shopping is done through catalogues and the internet, because of that the Holman Post Office is a "destination site" rather than an "origination site". That fact needs to be considered when determining the revenue of this Post Office, let me explain. When I order a product from a supplier I am charged postage for that package to be sent to me, even though the Holman Post Office does not get the revenue it still comes from a citizen of Holman.

I have a business in this community many times I depend on the Post Office for Express Mail because a customer may need some part "NOW", if I have to go through the process of getting a notice in a roadside box, then going to another Post Office the next day I will very likely lose that customer.

My wife is disabled and receives much of her medication through the Post Office, she is unable to drive long distances and needs a "LOCAL" Post office. Senator Udall these are but a few of the reasons I oppose the closing of our local Holman Post office, I am but one of many in the community who feel the same way, they each have their own needs for a local Post Office. Will you use whatever means you have at your disposal to help your constituents stop this closure?

I understand the Postal Service is not directly funded by the U.S. Government but rather by the revenues it generates, should that be changed? Can we go on as a nation and spend over a Billion dollars in just over three weeks supporting Libyan rebels and not care for the basic needs of our own citizens? Senator Udall you are our elected voice, please use it on our behalf.

Respectfully,
Rev. Larry Henson
For information go to www.moravalley.com

BEN RAY LUJAN
3rd District, New Mexico

WASHINGTON OFFICE
330 CANNON HOUSE OFFICE BUILDING
WASHINGTON, D.C. 20515
PHONE: 202-225-6190
FAX: 202-225-1528

SANTA FE OFFICE
811 SAINT MICHAEL'S DRIVE SUITE 104
SANTA FE, NM 87505
PHONE: 505-984-8950
FAX: 505-986-5047



Congress of the United States
House of Representatives
Washington, DC 20515

June 01, 2011

Mico Milanovic
USPS Government Relations Representative
475 L'Enfant Plaza SW
Room 10802
Washington, DC 20260-3500

RE: Holman Post Office in Mora County, New Mexico

Dear Mr. Milanovic:

It has been brought to my attention that the Holman Post Office located in Mora County, New Mexico is scheduled to close. I am writing this letter to get more information to address my constituents' concerns, to ask the United State Postal Service (USPS) to continue to engage the public regarding this closure, and to ask that you consider all alternatives before closing the Holman Post Office.

It is my understanding that USPS is going through a process to close post offices that do not currently have a Postmaster. I would like to know more information about this process; more specifically, when this process began and how many post offices in New Mexico will be affected by this decision.

I received many complaints from my constituents on the lack of public input regarding this post office closure. In addition, I understand there was only one meeting held to discuss the possible closure and that it was minimally advertised to the public. I appreciate the efforts of the USPS to inform and gather input from its customers regarding the closure; however, such public meetings should be held in an environment to encourage full public participation.

Many elderly and disabled individuals attended the meeting and stated that they could not hear what was being discussed and had to stand long periods of time in cold weather. Because of the circumstances of this public meeting, I would like to ask the USPS to hold additional public meetings to fully explain the closure in a location favorable to full public participation.

The residents of this community already have very limited access to many resources, like the internet, and the proposal to close the Holman Post Office will further limit the community's access to important basic services. While I understand that the USPS is working toward efficiency and cost-saving measures, I also know that rural areas are disproportionately affected when a closure occurs and that it creates a significant impact on a small community like Holman.

DOCKET NO

ITEM NO

PAGE

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28
6

COMMITTEE ON NATURAL RESOURCES

SUBCOMMITTEES ON
INDIAN AND ALASKA NATIVE AFFAIRS
WATER AND POWER

COMMITTEE ON SCIENCE AND TECHNOLOGY

SUBCOMMITTEES ON
ENERGY AND ENVIRONMENT
TECHNOLOGY AND INNOVATION



TUCUMCARI OFFICE
404 W. RT. 66 BLVD.
TUCUMCARI, NM 88401
PHONE: 575-461-3029
FAX: 575-461-3192

GALLUP OFFICE
110 WEST AZTEC AVE
GALLUP, NM 87301
PHONE: 505-863-0552
FAX: 505-863-0678

RIO RANCHO OFFICE
3200 CIVIC CENTER CIRCLE NE
SUITE 330
RIO RANCHO, NM 87144
PHONE: 505-994-0499
FAX: 505-994-0550

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FARMINGTON OFFICE
800 MUNICIPAL DRIVE
FARMINGTON, NM 87401
PHONE: 505-324-1005
FAX: 505-324-1026

LAS VEGAS OFFICE
P.O. Box 1368
LAS VEGAS, NM 87701
PHONE: 505-454-3036
FAX: 505-454-3265

In addition to considering further public participation, I would like clarification on the following questions:

1. Where will people be able to receive their mail?
2. Where will mail services, like parcel service, be administered?
3. Will this closure affect delivery of mail to residents in this area?
4. Is there a contact person my constituents can call who is prepared to answer questions they may have?

Thank you for your attention in this matter, and again I urge you to fully consider the feedback of my constituents while making these decisions.

Sincerely,


Ben Ray Lujan
Member of Congress

Gleason, Michelle M - Albuquerque, NM

DOCKET NO 136724687723
 ITEM NO 28
 PAGE 8

From: Montano, Yasmin - Albuquerque, NM
Sent: Wednesday, July 06, 2011 5:50 PM
To: Abalos, Ronald C - Phoenix, AZ; Glenn, Jacqueline D - Phoenix, AZ; Ohman, Kenneth P - Phoenix, AZ; Hass, Peter A - Phoenix, AZ; McCoy, Brian - Phoenix, AZ
Cc: Gleason, Michelle M - Albuquerque, NM
Subject: RE: Congressional Inquiry re: Holman AZ

Here are the response to the questions listed below:

- Holman currently is a full service Post Office which provides retail and PO Box service.
- Each customer was sent a questionnaire to their PO Box for the April 19, 2011 community meeting.
- The posting went up in Holman on May 9, 2011 and should come down on July 10, 2011.
- The second meeting will be held at the Mora Independent School Gym on July 20, 2011, from 5:30 pm to 6:30 pm. (They will allow the post office personnel to come in early and stay longer than 6:30pm if needed.)
- The second meeting is being posted and announcement is in the lobby area for customers to pick up.
- HCR will deliver to the neighborhood cluster boxes assigned to each customer at Holman. The administrating office will be Las Vegas.
- Retail services will be available at the Cleveland Post Office which is 3.3 miles away
- There is no street delivery in Holman, NM. Currently mail delivery is through PO Boxes and if Holman is discontinued, delivery will be via neighborhood cluster boxes.
- Customers are encouraged to share their concerns and question via the mail to Michele Gleason, 500 Marquette Ave NW Suite 904, Albuquerque, NM 87102-9992

se let me know if you need additional information.

Yasmin

From: Glenn, Jacqueline D - Phoenix, AZ
Sent: Wednesday, June 15, 2011 8:46 AM
To: Abalos, Ronald C - Phoenix, AZ; Ohman, Kenneth P - Phoenix, AZ; Hass, Peter A - Phoenix, AZ
Cc: James, Lawrence K - Phoenix, AZ
Subject: FW: Congressional Inquiry re: Holman AZ

Please see additional questions regarding Holman below from Gov't Relations Analyst Lauren Suls who is responding to an inquiry from Congressman Ben Ray Lujan.

From: Suls, Lauren A - Washington, DC
Sent: Wednesday, June 15, 2011 7:13 AM
To: Glenn, Jacqueline D - Phoenix, AZ
Subject: RE: Congressional Inquiry re: Holman AZ

iks Jacqueline for the information. Much appreciated. I do need some clarification and have some additional questions.

- What services does Holman currently provide - retail, PO box service, rural/city delivery, etc?

- Was a questionnaire given to the customers? - if so, when and how was it made available (in the lobby, delivered to PO Boxes, etc)

- I notice the CSDC system states that the proposed posting date is 5/9/11. Has the posting gone up at Holman? If so, what date did it go up and when is it scheduled to come down?

- Re: the second meeting - has any decision been made regarding the location, date, and time of the meeting? If not, how will Holman's customers be notified of the meeting - notification/posting at the Holman Post Office, letter delivered to PO Box holders, to those with street delivery etc?

- question #1 - if district/local officials opt to do street delivery by carrier from another city or PO box delivery at an existing nearby office - do you know what office will be handling each of those things? If they opt to do contract PO box delivery - can you please clarify what that means? Is that referring to the new Village Post Office program, possibly a CPU, or does it mean delivery to a cluster box by a contractor (like a highway contract route) or something else entirely?

- Re: question #2 - if Holman is closed, what office would handle retail services?

- Re: question #3 - based on the information below, does this mean residents currently do not receive street delivery? If yes, what type of delivery do they currently receive (PO boxes at Holman, cluster boxes at another location or on a carrier route out of another office, etc)?

- Re: question #4 - it would probably be best just to provide one contact name for customers to call. Would Mike Sarter be the best option? If so, what phone number can we provide (the number in Outlook is not his current number and the number provided in the CSDC system has voicemail with another employee's name on it)? Or if you think someone else would be more appropriate, please provide their name and phone number?

Thanks,

Lauren

DOCKET NO 136724688723
ITEM NO 28
PAGE 9

From: Glenn, Jacqueline D - Phoenix, AZ
Sent: Tuesday, June 14, 2011 7:01 PM
To: Suls, Lauren A - Washington, DC
Subject: FW: Congressional Inquiry re: Holman AZ

Good afternoon-

We have provided the following response to Mico:

We are planning a 2nd public meeting.

1. We have not determined the mail delivery if we proceed with the discontinuance. The options include street delivery by carrier from another city, contract po box delivery, po box delivery at an existing office nearby.
2. Yes, with street delivery we would delivery parcels like we do on all other delivery routes nationally.
3. If we do street delivery they will be affected by receiving the mail when the mail carrier arrives at the delivery point. If a contract box delivery is established there would be no impact.
4. Ken Ohman has been in contact personally with several residents from Holman. They can contact him or Yasmin or Mike Sarter. Until a decision is made and we have another public meeting we won't have all the answers.

Thank you,

Jacqueline Glenn

Manager, Consumer & Industry Contact AZ District

(Phone) 602.223.3544 (Fax) 602.223.3638

Committed to providing "Excellent" service.

As our customer, your privacy is important to us. Please see our privacy policy at usps.com.

From: Kern Jr, Steve F - Phoenix, AZ
Sent: Tuesday, June 14, 2011 12:55 PM
To: Glenn, Jacqueline D - Phoenix, AZ
Subject: FW: Congressional Inquiry re: Holman AZ

From: Sarter, Mike - Litchfield Park, AZ
Sent: Tuesday, June 14, 2011 12:03 PM

Docket No. A2012-18

7/13/2011

Holman, NM 000401

To: Kern Jr, Steve F - Phoenix, AZ
Subject: FW: Congressional Inquiry re: Holman AZ

DOCKET NO 136724687723
 ITEM NO 28
 PAGE 10

From: Suls, Lauren A - Washington, DC
Sent: Friday, June 10, 2011 1:20 PM
To: Sarter, Mike - Litchfield Park, AZ
Subject: Congressional Inquiry re: Holman AZ

Mr. Sarter,

Government Relations has received an inquiry from Congressman Ben Ray Lujan in regards to the Holman AZ Post Office. Please see the attachment for more information. He is requesting/asking the following:

1. For the USPS to hold additional public meetings to fully explain the closure in a location favorable to full public participation
2. Where will people be able to receive their mail?
3. Where will mail services, like parcel service, be administered?
4. Will this closure affect delivery of mail to residents in this area?
5. Is there a contact person my constituents can call who is prepared to answer questions they may have? (name/phone number)

I will be writing the response to Congressman Lujan. Can you please address the questions above?

In regards to the community input issues - I realize that a meeting has already been held (according to CSDC - looks like it was on 4/19/11), but as seen in the letter, there were concerns about that meeting.

- Can you provide background re: the meeting and his concerns as expressed in the letter?
- Was a questionnaire sent out? If so, when? Who was it delivered directly to? Was it made available in any other way (the lobby for instance)?
- People will also be able to comment during the posting period - did that get put up on 5/9/11 as stated in CSDC? When does that 60 day period end exactly?

This information and anything else you feel may be helpful in responding to this request is greatly appreciated and requested by Wednesday, June 15. If you have any concerns in meeting this request, please contact me at (202) 268-8485.

Thanks in advance for your assistance.

Lauren

Lauren Suls
 Government Relations Analyst
 U. S. Postal Service
Lauren.A.Suls@usps.gov
 (202) 268-8485

Proposal Checklist

Section I

Y
X
X
X
Y
X
N/A
Y
Y
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Y
X
X
N/A
Y
X

Section II

X
X
N
N
Y
N
Y
N/A
Y
Y
DOWN
N

Section III

Y

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-11, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	33,168
\$	11,111
\$	2,500
\$	46,779
-	7381
\$	39,398

A one-time expense of \$ 10,000 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: [Signature]

Investigative Coordinator

Date

4-27-2011

Reviewed and Certified By: [Signature]

District PO Review Coordinator

Date

4-27-2011



04/21/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the HOLMAN Post Office
Docket No. 1367246

This is to advise you that on 05/09/2011, I will post for public comment a proposal to close the HOLMAN Post Office in Mora,
Congressional District No. 3rd.

If you have any questions, please call ANDY LETTERHOS District Review Coordinator at (505) 346-8651.

MATTHEW LOPEZ
District Manager
ALBUQUERQUE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



DOCKET NO 1367246
ITEM NO _____
PAGE 31

April 27, 2011

OFFICER-IN-CHARGE/POSTMASTER
Holman, New Mexico

HOLMAN Proposal
Docket No. 1367246

Please post the enclosed proposal to close the Holman Post Office in the lobby. The proposal must be posted in a prominent place from 05/09/2011 through close of business on 07/10/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at 505-346-8533

Michelle M Gleason
Post Office Review Coordinator
Albuquerque District

Enclosures: Proposal
Invitation for Comments
Comment Forms
Official Record



DOCKET NO. 1367246
ITEM NO. _____
PAGE 31A

April 27, 2011

OFFICER-IN-CHARGE/POSTMASTER
Las Vegas, New Mexico

HOLMAN Proposal
Docket No. 1367246

Please post the enclosed proposal to close the Holman Post Office in the lobby. The proposal must be posted in a prominent place from 05/09/2011 through close of business on 07/10/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

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At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at 505-346-8533


Michelle M Gleason
Post Office Review Coordinator
Albuquerque District

Enclosures: Proposal
Invitation for Comments
Comment Forms
Official Record



DOCKET NO. 1367246
ITEM NO. _____
PAGE 31B

April 27, 2011

OFFICER-IN-CHARGE/POSTMASTER
Cleveland, New Mexico

HOLMAN Proposal
Docket No. 1367246

Please post the enclosed proposal to close the Holman Post Office in the lobby. The proposal must be posted in a prominent place from 05/09/2011 through close of business on 07/10/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at 505-346-8533

Michelle M Gleason
Post Office Review Coordinator
Albuquerque District

Enclosures: Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/09/2011

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE**

To the customers of the Holman Post Office:

The Postal Service is considering the close of the Holman Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/09/2011 through 07/10/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.


Copies of the proposal and optional comment forms are available upon request at the Holman Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ANDY LETTERHOS
500 MARQUETTE NW SUITE 900
ALBUQUERQUE, NM 87102-9999

For more information, you may call ANDY LETTERHOS at (505) 346-8651 or write to the above address.

Thank you for your assistance.



YASMIN MONTANO
500 MARQUETTE NW SUITE 900
ALBUQUERQUE, NM 87102-9999

DOCKET NO 1367246
ITEM NO _____
PAGE 33

Date of Posting: 05/09/2011

Posting Round Date:

Date of Removal: 07/10/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Holman, NM Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Las Vegas Post Office, located 37 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster passed away on August 26, 2010. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Effective and regular service may be provided by a highway contract route administered out of the Las Vegas Post Office to CBUs erected in Holman.

The Holman Post Office, an EAS-11 level, provides service from 08:00 to 12:30 and 13:00 to 16:30 Monday - Friday, 09:00 to 12:00 Saturday and lobby hours of 08:30 to 16:30 on Monday - Friday and 09:00 to 12:00 on Saturday to 156 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 56 transaction(s) accounting for 56 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$26,880 (70 revenue units) in FY 2008; \$25,213 (66 revenue units) in FY 2009; and \$25,510 (67 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 19, 2011, representatives from the Postal Service were available at Mora Post Office to answer questions and provide information to customers. 116 customer(s) attended the meeting.

On April 05, 2011, 161 questionnaires were distributed to delivery customers of the Holman Post Office. Questionnaires were also available over the counter for retail customers at the Holman Post Office. 88 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 57 unfavorable, and 25 expressed no opinion.

A petition supporting the retention of the Holman Post Office was received on April 19, 2011, with 167 signatures. If this proposal is implemented, delivery and retail services will be provided by the Las Vegas Post Office, an EAS-21 level office. Window service hours at the Las Vegas Post Office are from 08:00 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 2152 post office boxes available.

Retail service is also available at the Cleveland Post Office an EAS-13 level office, located three miles away. Window service hours at Cleveland Post Office are from 07:30 to 16:00, Monday through Friday and 09:00 to 12:00 on Saturday. There are 406 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery to CBUs.

Response: The customer expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers.
2. **Concern:** Customer expressed a concern about package delivery to CBUs.

Response: The customer expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.
3. **Concern:** Customer expressed a concern about the inability to weigh and rate letters and packages

Response: The customer expressed a concern about the inability to weigh and rate letters and packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

4. **Concern:** Customer expressed a concern about the inability to weigh and rate packages.
- Response:** The customer expressed a concern about the inability to weigh and rate packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. For greater convenience you can weigh, rate and apply postage yourself by using 'Click n Ship' at USPS.COM
5. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the PostOffice.
- Response:** It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.
6. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery
- Response:** The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
7. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.
- Response:** The Postal Service is there to assist customers at all it facilities.
8. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. They like people
- Response:** The Postal Service is there to assist customers at all it facilities.
9. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.
10. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.
11. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. Also, in most cases customers can drive right up to the CBUs to retrieve their mail.
12. **Concern:** Customers were concerned about mail security and parcel pick up.
- Response:** The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.
13. **Concern:** Customers were concerned about mail security. Holman, NM 000412

Response:

The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

14. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

15. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

16. **Concern:**

Customers were concerned about obtaining services from the carrier and delivery of large packages.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. **Holman, NM 000413**

such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

17. **Concern:**

Customers were concerned about obtaining services from the carrier and delivery of sensitive packages.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your sensitive parcels at the Post Office designated for pick up in your area.

18. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

19. **Concern:**

Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism and the disabled getting their mail.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize. In most cases the disabled can drive right up to the CBUs to retrieve their mail.

20. **Concern:**

Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize.

21. **Concern:**

Customers were concerned about vandalism of their mail box.

Response:

CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.

22. **Concern:**

You expressed concern about carriers delivering on a county road.

Response:

A HCR carrier will deliver mail to CBUs erected in Holman.

23. **Concern:**

You expressed concern about having to walk 325 feet in bad weather to get your mail.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

24. **Concern:**

You expressed concern about package delivery to CBUs and mail delivery to your rural road.

Response:

HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers. CBUs will be erect in Holman for box customers to receive their mail in. The carrier will not have to drive off their line of travel.

25. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

26. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. If you prefer to go to the post office, the nearest one is just 3.3 miles away.

27. **Concern:**

You were concerned about senior citizens and the disabled. You also showed concern about vandalism to CBUs.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

28. **Concern:**

You were concerned about senior citizens. You also showed concern about vandalism to CBUs.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.

29. **Concern:**

You were concerned customers would miss the special attention and assistance provided by the personnel at the Holman Post Office. You also showed concern for senior citizens picking up mail from CBUs.

Response:

The Postal Service is there to assist customers at all its facilities. Customers may also choose to receive their mail at the Cleveland Post Office instead of the CBUs.

30. **Concern:**

You were concerned that delivery by a carrier would be more of a challenge.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

31. **Concern:**

You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

32. **Concern:**

You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe.

Response:

CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.

33. **Concern:**

Customers asked why their post office was being discontinued while others were retained.

Response:

The customer asked why the Holman post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

34. **Concern:**

Customers expressed concern for loss of community identity.

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

35. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

36. **Concern:**

Customers questioned the economic savings of the proposed discontinuance.

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Some advantages of the proposal are:

1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Holman is an unincorporated community located in Mora County. The community is administered politically by a Mora County Commission. Police protection is provided by the Mora County Sheriffs Department. Fire protection is provided by the CHET Volunteer Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Mora Colfax Headstart, Grace Bible Baptist Church, Solt Sisters Nazareth Formation Center, CHET Volunteer Fire Department, Freedom Machine and Gunworks, Holman Landscaping, Sofia's Plumbing, Mora Valley Real Estate, Sierra Blanca Outfitters, Arco Iris Web Design, Agua Negra Musica, Teresa's Tamales, J.J. Exacavation, Agua Negra Wayer Association, Upper Holman Water Association, Flat Mountain Marketing, South Holman MDWCA, Joan's Choke Cherry Jelly, Jaco Outfitters and 3 home based businesses. Although many customers noted on their questionnaires that there are no businesses in Holman. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Holman Post Office will be available at the Las Vegas Post Office. Government forms normally provided by the Post Office will also be available at the Las Vegas Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed a concern about the loss of the community bulletin board at the PostOffice. |
| Response: | It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school. |
| 2. Concern: | Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. |
| Response: | The Postal Service is there to assist customers at all it facilities. |
| 3. Concern: | Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. |
| Response: | The Postal Service is there to assist customers at all it facilities. Also customers may drive right up to CBUs to retrieve their mail. |
| 4. Concern: | No Concern |
| Response: | |
| 5. Concern: | No Concern |
| Response: | Thank you for your thoughts on Dolly. |

6. **Concern:**

You expressed a concern about the loss of the community bulletin board at the PostOffice. You also stated you would miss the special attention and assistance provided by the personnel at the Holman Post Office.

Response:

It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school. Also the Postal Service is there to assist customers at all it facilities.

7. **Concern:**

Customers did not think the recent death of the Postmaster should be a reason to discontinue their post office. Customers wanted to change the name to the Dolly Gallegos Building and keep it open for 3 years when she would have retired.

Response:

It is not up to the Postal Service to change the name of a post office. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster passed away on August 26, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,398 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Rental Costs, Excluding Utilities	<u>+ \$ 2,500</u>
Total Annual Costs	\$ 46,779
Less Annual Cost of Replacement Service	<u>- \$ 7,381</u>
Total Annual Savings	<u>\$ 39,398</u>

A one-time expense of \$ 10000 will be incurred for installation of CBUs and 0 parcel locker(s).

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Holman, NM Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Las Vegas Post Office, located 37 miles away. Service may be provided to cluster box units (CBUs).

The postmaster passed away on August 26, 2010. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by highway contract route service.

The Holman Post Office provided delivery service to no customers and 156 PO Box customers. The daily retail window transactions averaged 56. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$39,398 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Holman Post Office, Cleveland Post Office and Las Vegas Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.


YASMIN MONTANO
Manager, Post Office Operations

05/09/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



July 2011

OFFICER IN CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/10/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

A handwritten signature in cursive script that reads "Michelle Gleason".

Michelle Gleason
(A) Post Office Review Coordinator
500 Marquette Ave NW Ste 900
Albuquerque, NM, 87102-9993

DOCKET NO 136724687723
ITEM NO 36
PAGE 1

Date of Posting: 05/09/2011

Posting Round Date:

Date of Removal: 07/10/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

DOCKET NO 1367246-87723
ITEM NO 36
PAGE 2

Date of Posting: 05/09/2011

Posting Round Date:



Date of Removal: 07/10/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

DOCKET NO 136724687723
ITEM NO 36
PAGE 3

Date of Posting: 05/09/2011

Posting Round Date:

MAY 7

Date of Removal: 07/10/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

Date of Posting: 05/09/2011

CKET NO 1367246-87723
ITEM NO 32 Date of Removal: 07/10/2011
PAGE 4



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Holman Post Office:

The Postal Service is considering the close of the Holman Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/09/2011 through 07/10/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Holman Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ANDY LETTERHOS
500 MARQUETTE NW SUITE 900
ALBUQUERQUE, NM 87102-9999

For more information, you may call ANDY LETTERHOS at (505) 346-8651 or write to the above address.

Thank you for your assistance.

YASMIN MONTANO
500 MARQUETTE NW SUITE 900
ALBUQUERQUE, NM 87102-9999

Docket: 1367246-87723
Item Nbr: 36
Page Nbr: 5

DOCKET NO 1367246 87723
ITEM NO 36
PAGE 5
Date of Removal: 07/10/2011

Date of Posting: 05/09/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Holman Post Office:

The Postal Service is considering the closure of the Holman Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/09/2011 through 07/10/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Holman Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ANDY LETTERIOS
500 MARQUETTE NW SUITE 900
ALBUQUERQUE, NM 87102-9999

For more information, you may call ANDY LETTERIOS at (505) 346-8151 or write to the above address.

Thank you for your assistance.

YASMIN MONTANO
500 MARQUETTE NW SUITE 900
ALBUQUERQUE, NM 87102-9999

Date of Posting 05/09/2011

Date of Removal 07/10/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Holman Post Office:

The Postal Service is considering the close of the Holman Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/09/2011 through 07/10/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Holman Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ANDY LETTERHOS
500 MARQUETTE NW SUITE 900
ALBUQUERQUE NM 87102-9999

For more information, you may call ANDY LETTERHOS at (505) 346-8651 or write to the above address.

Thank you for your assistance.


YASMIN MONTANO
500 MARQUETTE NW SUITE 900
ALBUQUERQUE, NM 87102-9999



DOCKET NO 1367246-87723
ITEM NO 37
PAGE 1

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

July 10, 2011

Postal Customers of the Holman Post Office:

The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Holman Post Office, which was posted May 9, 2011 through July 10, 2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Holman Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, D.C.

Yasmin Montano
Manager, Post Office Operations
500 Marquette Ave NW Ste 900
Albuquerque, NM, 87102-9993



08/08/2011

LUPITA H OLIVAS
P O BOX 201
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
mail will be delayed due to weather (who will remove snow from the boxes)? A lot of elderly can not afford to wait an extra day for their checks to arrive. Having the Post Office guarantees that their checks will be on time.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
This Post Office is a way for people in the community to pass on information, catchup on life. It is a nice social place for the elderly, who do not have very much contact with the community, to find out what is going on in the community and with their neighbors.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
This community was named after the first Post Master. It has been here for over 100 years it is truly a landmark and has a lot of history. Closing the Post Office takes away the landmark and the history will be lost.

Lupita H. Olivas
Name of Postal Customer

Lupita H. Olivas
Signature of Postal Customer

P.O. Box 201
Mailing Address

Holman, NM 87723
City, State, and ZIP Code

05-18-11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
Being elder I rely on the post office to receive medication and to visit with other people in the community. The boxes will delay my medication and the foundation of our community will dwindle away. Boxes are an eyesore and are not as secure as the Postal Service would like us to believe. They will be vandalized and written all over within days of them being put up.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Community unity will disappear. The Post Office is a centralized place where we, as a community can socialize even if brief. Our elderly would have the hardship of trying to pick up their own packages and trying to not hit the boxes when getting mail. The Post Office is the safest place for them to receive and drop their mail.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Closing the post office takes away our ability to decide where we want to do our postal business. Our post office is a vital part of our community. The people of Holman have always supported its Post Office and love the history it has in the community. Driving to another Post Office, no matter the distance, is not an option we all have. There are other means of fixing the Postal Systems Budget.

Name of Postal Customer

Antonio J. Olivas

Signature of Postal Customer

Antonio J. Olivas

Mailing Address

P.O. Box 201

City, State, and ZIP Code

Holman, NM

Date

04-18-11



08/08/2011

FABIOLA VIGIL
P O BOX 162
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You may receive information and access to all mailing supplies at the Cleveland Post Office located 3.3 miles away.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
unfavorable - mail safe at P.O. Better than roadside box. Better access of postal packages pick up, or to mail out.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Rural AREA - PO a landmark for information, access to mail supplies, postage, postal boxes, envelopes
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *Safety and Reliability of confidential information necessary for daily operation of a community. Consideration of gasoline Prices and the effect this additional expense measured by residents. unfortunate that Postmaster passed away - now we lose post office as well.*

Fabiola Vigil
Name of Postal Customer

Fabiola Vigil
Signature of Postal Customer

PO Box 162
Mailing Address

Holman, New Mexico 87723
City, State, and ZIP Code

May 9, 2011
Date



08/08/2011

SYRIA ROMERO
P O BOX 13
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

DOCKET NO. 1367246 87723
ITEM NO. 38
PAGE 4A

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I have had service in this Post Office since I remember, my parents got their mail in Holman, and ever since, I kept on doing my business here.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I always get my stamps and money orders in this (Holman P.O.) and will never change. Everything is convenient in this P.O. for me.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It will be very hard for me to go somewhere else to get stamps mail my letters. I hope will have our P.O. forever.

Syria Romero

Name of Postal Customer

Signature of Postal Customer

P.O. Box 12

Mailing Address

Holman, N.M. 87723

City, State, and ZIP Code

5-17-11

Date



08/08/2011

EDWARD ARAGON

HCR 64 BOX 2B
MORA, NM 87732

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
The postal rates continue to increase and the service decreases. This would be another example of a service being reduced. The postal service is a government entity and should provide the service, regardless of the expense.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *The post office is also a social meeting place. It is still a great means of communication. Our elderly look forward to getting mail and speaking with their neighbors.*
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *Jobs are so important to our area. An active post office is a vibrant entity. If the building is vacated, it will become a dilapidated and vandalized building. "Please" don't let this happen.*

Name of Postal Customer

Edward Aragón

Signature of Postal Customer

Edward Aragón

Mailing Address

HCR 64 Box 2B

City, State, and ZIP Code

Mora, NM 87732

May 11, 2011

Date



08/08/2011

LILLIAN MARTINEZ

P O BOX 164
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland Post Office located 3.3 miles away and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
*Theres a lot of disabled + elderly here in Holman, N.M.
That need help from the Post master -
Im disabled myself.*
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
*If you close the Post Office here in Holman
it could affect all people who get their
Mail here.*
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
*It will effect all people. The Post Office
here in Holman been here for years -
We all need the Post Office here in Holman -*

Lillian Martinez

Name of Postal Customer

Lillian Martinez

Signature of Postal Customer

P.O. Box 164

Mailing Address

Holman, N.M. 87723-0164

City, State, and ZIP Code

5-18-11

Date



08/08/2011

EMILY VIGIL

P O BOX 34
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit located in Holman.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN 71A Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

unfavorable due to the fact that not everyone in the area owns a computer - ^{to order stamps etc} handicapped require special assistance from postmaster

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

unfavorable - a landmark in a very rural community -

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *as stated above handicapped w/ special needs that a postmaster in my area can & will deliver. Rural Rt mail difficult to access.*

Emily Vigil
Name of Postal Customer

[Signature]
Signature of Postal Customer

P.O. Box 34
Mailing Address

Holman, N.M. 87423
City, State, and ZIP Code

5/9/11
Date



08/08/2011

STACY VIGIL
P O BOX 162
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You may request that your medications be kept at the Cleveland post office for pick up rather than put in the CBUs in Holman

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script that reads "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

DOCKET NO 1367246 87723
ITEM NO 38
PAGE 8A of the HOLMAN

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
*Receipt of medications at postoffice sometimes cannot pickup same day
But confident that all medications are safe and accessible
to others.*
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
*would require additional
travel no consideration given to the fact that all has an increase in
cost including gasoline.*
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
*Some place
to post important notices to customers - information distributed
by postoffice process, increase in postage / postal rates.*

Ally Vigil
Name of Postal Customer

[Signature]
Signature of Postal Customer

P.O. Box 162
Mailing Address

Holman NM 87723
City, State, and ZIP Code

5/13/11
Date



08/08/2011

JOHN YOUNGBLOOD
P O BOX 246
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed. Also CBU's will be located in a safe and convenient place for customers to retrieve their mail.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

NO favorable. NO. METAL BOX will be
serve you in the snow - old people
will endanger their selves - who is going come

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

METAL BOX will NEVER replace
the services of a P.O. stamps
money, order, Flat Rate Boxes,

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

How CAN the MORA post office 87732
STAFF shortage - handle the gap -

John Youngblood

Name of Postal Customer

PO Box 246

Mailing Address

Holman NM 87723

City, State, and ZIP Code

John Youngblood
Signature of Postal Customer

5/17/11

Date



08/08/2011

EDWARD & BARBARA COSSIN
P O BOX 56
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- CBUs will be erected in a safe and convenient place in Holman for customers to receive their mail.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

DOCKET NO. 136724687723
ITEM NO. 38

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN 10A Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Bad feelings from the Public having to drive far enough now as it is each way

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Same as above & having to drive 14 miles each way on rough roads causing damage to my truck and the same for all of us

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We need this Post office to stay open to receive our mail, only to find an empty mail box numerous times

Name of Postal Customer

Edward Barbara Cassin

Signature of Postal Customer

Mailing Address

P.O. Box 56 56 Saxon Rd Holman

City, State, and ZIP Code

Holman, N.M. 87723

Date

5/10/11



08/08/2011

AMY VIGIL-BRITO
P O BOX 162
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit. Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
Several elderly and handicapped individuals reside in the area and mail/packages readily accessible to these more unfortunate. The respect and attention provided by postal employees.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Landmark in the rural area - where folks are informed of important issues including rate increase by postal services
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Access to postal material necessary to complete daily chores, pick up postal packages, including medications that require safe keeping...

Amy Vigil-Brito

Name of Postal Customer

Amy Vigil-Brito

Signature of Postal Customer

PO Box 162

Mailing Address

Holman NM 87723

City, State, and ZIP Code

5/12/11

Date



08/08/2011

ROBERT VIGIL
P O BOX 143
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit located in Holman.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ. 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
It would be ~~inconvenient~~ inconvenient for me because I mail things regularly, however, if the post office closes, I will have an extra trip into town whereas I don't go that often, due to being disabled.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Some elderly/disabled receive medication through the postal service, and having the post office further from their homes is going to cause problems for them.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
When deciding whether or not to adopt the proposal, I hope consideration is taken to mind of the elderly and disabled, as well as the community of Holman.

Robert Vigil

Name of Postal Customer

Robert J. Vigil

Signature of Postal Customer

P.O. BOX 143

Mailing Address

Holman, NM 87723

City, State, and ZIP Code

5.12.11

Date



08/08/2011

ROGER VIGIL

P O BOX 211
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Delayed delivery, lost Mail because of Address change. No Mail delivery due to snow or vandalized Boxes. (Who will clear the snow so mail will be delivered?) Waiting for carrier (in bad weather) to due business or wait for parcels or accountable mail.
No personal contact.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The Post Office is our only business in town and taking it away is like ripping the heart out of our community. Our elderly and disabled citizen depend on the services provided and have no money or transportation to go to a different PO.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The effect will be devastating to this rural community. We have no other place to meet and greet and find out about important things that are happening in our community. The Postal Service said we could put our bulleting board at the fire department. It is a volunteer Fire Department and therefore never open. We need our Post Office so our community will stay alive.

Roger Vigil
Name of Postal Customer

Roger Vigil
Signature of Postal Customer

P.O. Box 211
Mailing Address

Holman, N.M. 87723
City, State, and ZIP Code

5/17/11
Date



08/08/2011

ANGELA M MEDINA
P O BOX 58
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the mailbox installation and maintenance. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a great link to what is going on in the community. The Cleveland Post Office is also a link to the community since it is located just 3.3 miles away.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN
Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
1) Rural area, snow, rain who is to maintain boxes out side or does an elder have to carry shovels to get mail
2) IF checks stolen from boxes who will be responsible and how long to get money back.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
This post office is a great link to what is going on in the community
Hardship for all
Would be an eye sore to see metal boxes on side of road rather than beauty
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
① Distance of other post offices - Cleveland is 2 miles from main Post office
② More cost effective to have PMR's than employees with benefits - ③ Early retirement

Angela M Medina

Name of Postal Customer

Signature of Postal Customer

P.O. Box 58
Mailing Address

Holman NM 87723
City, State, and ZIP Code

5/10/14
Date



08/08/2011

ALEX MEDINA

P O BOX 25
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
Mail will not be ready for pickup at the same time. Each day due to weather, etc. Snow may cause a big problem. Large parcels will be delayed, they need to be redelivered the next day. Have to wait in all weather for the carrier to arrive to do business, which will even delay mail service more.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Elderly and disabled people will lose contact to the outside world. They don't have no money or transportation to travel daily to the next post office. They can not stand outside waiting for the carrier to arrive. Lost of Post Office would be devastating.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
If the Postal Service is going to close our post office, this rural town of Holman will die. Maybe the Postal Service should consider at least keeping this post office open part time.

Alex Medina
Name of Postal Customer

Alex Medina
Signature of Postal Customer

P.O. Box 25
Mailing Address

Holman NM 87723
City, State, and ZIP Code

5-18-2011
Date



08/08/2011

DORCAS GLORIA E MEDINA
P O BOX 255
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
- I have a disability that will affect me and how I will get my mail. I will no longer be able to get to my mail box outside. I cannot walk on airtax grounds. Most of all during bad weather. This a huge loss of my independence and social connections to community. I will miss that a lot. Fear of vandalism.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
- Another loss of a part of our culture in other states you do not get the personal connection as we do here with our postmaster and employees. They take time to teach the younger generation how to best utilize postal services. Interaction - good morning - Can I help you - sympathy.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please consider why P.O. started anyway. To serve the people. P.O. has been around for so long. Public information on community boards or notices on door. My grandmother was postmaster 30+ years very spiritual for me.

Name of Postal Customer

DORCAS Gloria E. Medina

Signature of Postal Customer

Mailing Address

P.O. 255

City, State, and ZIP Code

Holman N.M. 87723

Date

During the time grandmother was postmaster she was personal friend to postmaster General. What a personal connection to this small community bring Holman N.M. to Washington D.C.

Comment on disappointed
Community Meeting

DOCKET NO

136824687723

ITEM NO

38

PAGE

1103

Complete disregard for persons
with disabilities problem surely was
in violation of disability law.

Also person conducting meeting
found it necessary to share with the
community and surrounding area's
employment history on our present
postal employee with very negative
complaints. NOT NECESSARY! As
she informed us that she will not be
our postmaster anyway.



08/08/2011

MARIA S SENA
P O BOX 102
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- CBUs will be erected in a safe and convenient place in Holman for customer to receive their mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The building in Holman is a postal owned modular and can be relocated to another site

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
I do not want to have to go to a box in the weather to get my mail. It will also get mail but it is dangerous for elderly people to be out there by the road when there is snow.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
I believe it will have an unfavorable effect on our community. Some people don't get out often and it gives them an opportunity to socialize and read the Bulletin board helps them informed.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Why did the U.S. Postal Service waste all the money to build the post office only to shut them down a few years later. This is a waste of our Taxpayers money.
Maria S. Sera
Name of Postal Customer Signature of Postal Customer
P.O. Box 102
Mailing Address
Holman NM 87723 *5-15-11*
City, State, and ZIP Code Date



08/08/2011

CESARE CIRILLO

P O BOX 328
MORA, NM 87732

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
IN RURAL AREA'S SUCH AS THIS, ESPECIALLY WHEN TRAVEL HAS BECOME SO EXPENSIVE THERE IS A SPECIAL NEED FOR THE RURAL POST OFFICES SUCH AS THIS.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
MANY INHABITANTS HERE ARE ON VERY, VERY LIMITED INCOMES, IN ADDITION, MANY ARE ELDERLY AND CLOSURE OF THIS OFFICE WOULD IMPACT THESE OLDER CITIZENS WITH A SEVERE BURDEN.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
AT A TIME WHEN MANY SERVICES HAVE BECOME AUTOMATED AND IMPERSONAL, I LOOK FORWARD TO THE PERSONAL TOUCH I RECEIVE FROM OUR LOCAL P.O.'S. I RECENTLY RECEIVED SUCH PERSONAL SERVICE ON A MIS-ROUTED PACKAGE. PLEASE DO NOT DESTROY THAT PERSONAL ONE-ON-ONE SERVICE WE RECEIVE AT THIS OFFICE. THANK YOU.

Name of Postal Customer

CESARE CIRILLO

Signature of Postal Customer

[Signature]

Mailing Address

P.O. BOX 328

City, State, and ZIP Code

MORA, NM 87732

Date

5/24/11



08/08/2011

DAVID & BARBARA KUEHL

P O BOX 6
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Courteous and helpful retail service is also provided by personnel at the Cleveland or Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ. 85026-9998

Optional Comment Form

DOCKET NO. 1367246 87723
ITEM NO. 38
PAGE 19A
of the HOLMAN

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Unfavorable by all means. esp. in terms of convenience & service. Having this little Post Office here will definitely not break the Postal Service's bank.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Unfavorable, since a couple small businesses do business through the Post Office here in Holman.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Our little Community has had this great service here for over the hundred years, why fix something that is such a good for everyone?

Barbara L. Kuehl
Signature of Postal Customer

Name of Postal Customer

David & Barbara Kuehl

Mailing Address

P.O. Box 6 Holman, New Mex. 87723

Date

5/18/11

City, State, and ZIP Code



DOCKET NO 136724687723
ITEM NO 38
PAGE 193

04/26/2011

DAVID & BARBARA KUEHL

P O BOX 6
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Holman Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The Postal Service is there to assist customers at all its facilities. Customers may also choose to receive their mail at the Cleveland Post Office instead of the CBU.

If it is determined that a discontinuance of the Holman Post Office should be pursued, a formal proposal will be posted in the Las Vegas Post Office, Cleveland Post Office and Holman Post Office at a later date. If you have additional questions or comments, please feel free to contact Andy Letterhos at (505) 346-8651.

Sincerely,


Yasmin Montano
Manager, Post Office Operations
500 Marquette NW Suite 900
Albuquerque, NM, 87102-9999

4/28/11

RECEIVED
MAY 06 2011
ALBUQUERQUE DISTRICT
POST OFFICE OPERATIONS

Dear Mr. Montano,

Thank you for your response to my letter; however I am still in protest of this post office closure, and would like to add my name to the record.

On Friday April 19th when one of your people Alberta Ellis met with us @ The Mesa Post Office few of us were able to voice our concerns. The meeting was held outside in the cold & windy. We asked Mrs Ellis to move it to the library.

in other place where we would be warm
& there would be better lighting, because
hard to hear. Our request was
Miss Ellis said it was a matter of serving
for the U.S. Postal Service. Closing one post
office or a thousand will not only be costly
but will inconvenience many of our residents
in Holman. What of the building? It's monstrous
just to let it stand to be razed, etc.
All I know is that if we ran our
affairs the way you all do. It'd be lining
under a bridge. Incredible waste!

It's a shame if the Post Office closes,
but I prefer as many of our neighbors
that we be merged w/ another Post-
Office rather than have those monstrous
post office boxes on the side of the
road.

I'm sure your job is on the line
as well, if they intend to trim down,
I vote for trimming down the government
which spends our money like drunken
sailors. Keep the Fabulous Change
& leave us alone don't fit, what isn't
broken!

Thank you again,
We must pray.
Barbara Fiehl / Holman



08/08/2011

JERONIMO A CRUZ

P O BOX 196
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

DOCKET NO. 1367246 87723
ITEM NO. of the HOLMAN 38
PAGE 20A

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Mail will not be available for pickup at the same time every day due to road and weather conditions. What happens in the winter???? What happens when the unit is vandalized. We may not have delivery for weeks. I would say your proposal has a big effect on all of us.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Many elderly and disabled people depend on our Post Office and the help they get there. They have no means to go to a different Post Office. Money is tight or no transportation. Without our Post Office this community is going to die. The effect of your proposal again is very devastating to our rural town.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If you adopt this proposal you condemn our town to die. Also our valley is very beautiful and who wants to look at a bunch of vandalized or graffiti metal boxes on the side of the highway. Our Post Office is our only way to communicate with each other and post imported notices messages.

Jerónimo A Cruz
Name of Postal Customer

[Signature]
Signature of Postal Customer

P.O. Box 196
Mailing Address

Holman, NM
City, State, and ZIP Code

87723

05-24-11
Date



08/08/2011

P LOVATO

P O BOX 153
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland Post Office located 3.3 miles away and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I do not believe in the safety of outside boxes, no services available in my town. Loss of personell who care & render assistance to neighbors.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Unfavorable Impact on elders, disabled & others who rely on the inter-personal contact of Human communication & kindness of P.O. staff.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

[Signature]
Name of Postal Customer

[Signature]
Signature of Postal Customer

Box 153
Mailing Address

Holman, NM
City, State, and ZIP Code

5/20/11
Date



08/08/2011

JO SALTER

HC 34 BOX 6
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland and Mora Post Office and from the carrier. Special assistance will be provided as needed. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

DOCKET NO. 136724687723
ITEM NO. 38
PAGE 22A

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The Holman Post Office is the center of our community. We receive the personal touch from the postal worker, we catch up on the news of the area, do our business, meet friends + neighbors at the P.O. It is the hub of the town. It is Holman.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Lots of dogs in the area keep people from using mail boxes.

Op Salter

Name of Postal Customer

Signature of Postal Customer

HC 34 Box 6

Mailing Address

Holman, NM 87723

City, State, and ZIP Code

5/20/11

Date



08/08/2011

JOSE B SANCHEZ
P O BOX 61
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Customer will receive mail in CBUs erected in Holman and can send mail from the Cleveland or Mora Post Office and the carrier.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
I receive my Medical Supply from V.A. and other Important Mail.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
All Community people receive and send important mail
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
It helps the economy of the Area

Jose B. Sanchez
Name of Postal Customer

Jose B. Sanchez
Signature of Postal Customer

P.O. Box 61 Holman N.M. 87723
Mailing Address

City, State, and ZIP Code

05-20-11
Date



08/08/2011

MARCO & DENISE OTTOSEN

P O BOX 181
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
Its nice to have some one at the post office to help with questions on how to mail your letters, packages ect... We live 6 miles from the post office its nice to have our mail easy to get to. And we need to get packages from the post office.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
IF we have to go to another post office its out of our way. there will be more traffic at the other post office
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

<u>Marco Ottosen & Denise Ottosen</u>	<u>Denise Ottosen</u>
Name of Postal Customer	Signature of Postal Customer
<u>PO Box 181</u>	
Mailing Address	
<u>Holman NM 87723</u>	<u>5/20/11</u>
City, State, and ZIP Code	Date



08/08/2011

NANCY FREEMAN
P O BOX 156
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about mailbox vandalism. This is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
I am concerned about vandalism to postal units or boxes that would be installed on Highway 121 to replace our current service. I don't think our mail would be secure.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Today our Holman Post Office is a light, clean, dependable - hours place that is a resource, landmark, meeting opportunity for all of us. I feel bad for older patrons, some with disabilities or limited transportation who count on the Holman facility.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
I question whether switching to another delivery system will save the government any money in the long-run. I think it will further reduce our use of the postal service.

Nancy Freeman

Name of Postal Customer

P.O. Box 156

Mailing Address

HOLMAN, NM 87723

City, State, and ZIP Code

Nancy Freeman

Signature of Postal Customer

May 24, 2011

Date



08/08/2011

BEN MEDINA
P O BOX 227
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script that reads "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Very unfavorable. I have a small mail order business and I depend on my mail being delivered the same time every day in a secure location. I do not have the time to wait for the carrier to show up to mail my stuff. I also travel over 6 miles to the main highway and going to an other office would be well over 20 miles round trip. Who has money for that?

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very unfavorable. We will loose our only way to communicate with each other and loose touch. It is the only business we have and loosing even 2 jobs has an impact on the community. If you close our Post Office our town will turn into a ghost town.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I believe the Postal Service should consider the fact that this Post Office has been in this community since day one. The town was named after the first Postmaster. How much money can they real save by closing our little office. Our Post Office is very clean and well maintain it would be a shame to desert it. Many of our residents are elderly or disabled and dependent on this office.

Ben Medina

Name of Postal Customer

Ben Medina

Signature of Postal Customer

PO Box 227

Mailing Address

Holman, NM 87723

City, State, and ZIP Code

5-21-11

Date



08/08/2011

LOUISE ROSS
P O BOX 182
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You may request that your medications be kept at the Cleveland post office for pick up rather than put in the CBUs in Holman. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
- Unfavorable !!! I receive medication which I need in a timely manner. I believe having my mail on the side of the road is no ~~ga~~ guarantee for timely or safe delivery. What if the carrier miss boxes my mail and I will not receive it at all ?

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The Postal Service proposal will have a very negative effect on this community. Our little Post Office is the heart of our community and our only place to find out what is going on. If you take this away from us our rural community has nothing left to offer and therefore will slowly die.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I am elderly and I live on a fixed income and I can not effort to travel to the next Post Office I also think that a bunch of metal boxes on the highway are unsafe and are a big eyesore.

Louise Ross
Name of Postal Customer

Louise Ross
Signature of Postal Customer

PO Box 182
Mailing Address

Holman NM 87723
City, State, and ZIP Code

5-25-11
Date



08/08/2011

MATIAS MAESTAS

P O BOX 129
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
My mailing address & box number have been established for many years. I want my mail to be secure
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *For one the Holman post office is an information center by persons that need information about the area & give directions. The town would eventually lose its identity.*
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Consider its geographic location and the population that use the facility

Matias Maestas
Name of Postal Customer

Matias Maestas
Signature of Postal Customer

P.O. Box 129
Mailing Address

Holman NM 87723
City, State, and ZIP Code

5/25/11
Date



08/08/2011

SUSIE MAESTAS
P O BOX 132
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- * You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Unfavorable!!!! The weather will impact the delivery of the mail, especially during the winter month. Like many elderly I depend on my check and medication to be there on time. Vandalism is an other worry. Also due to the change of address my mail may get lost or delayed.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Unfavorable!!!!!! Not only is this Post Office a landmark to our community it is also our information center. Our little rural town has not much to offer and taking our Post Office will have a very negative effect on all of us. During these hart times it is very difficult to do business outside our community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I wonder if in the long run this decision will safe money for the USPS. I believe many of us will use alternate mailing services. UPS delivers to our door. Waiting for the mail carrier in bad weather to receive a parcel or do business does not sound very good to me. Please reconsider your proposal to close our Post Office. We as taxpayer have a right to our Post Office.

Susie Maestas

Name of Postal Customer

Susie Maestas

Signature of Postal Customer

PO Box 132

Mailing Address

Holman N. Mex

City, State, and ZIP Code

6-2-11

Date



08/08/2011

HOLMAN CUSTOMER

HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I believe my mail would not be safe in a mail box by the side of the road. How can our mail be delivered on time especially in bad weather, and bad road conditions. Last mailer delayed due to address change.

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I believe the effect on this community would be devastating. Our Postoffice is the center of our community. If it is taken away our town will die. Many elderly and disabled citizens depend on our postoffice. They can not afford to travel to the next postoffice, we already travel anywhere.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

5 to 12 miles. If the Postal Service goes through with the proposal our town will see our Postoffice has been a land mark for over a hundred years. It is the one place where you meet your neighbors and exchange news good or bad! Please consider keeping it open!

Name of Postal Customer

Signature of Postal Customer

Mailing Address

Holman NM 87723

City, State, and ZIP Code

Date



08/08/2011

JAMES MONTJOYA
P O BOX 274
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that you look forward to the interaction with others at the post office. The Cleveland Post Office will also provide a link to the community since it is located just 3.3 miles away.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Not in favor!!! I am elderly and I need my medication and check to be delivered on time. Also our winters are long and what happens when the roads are unsafe to travel. Will we still receive our mail on a daily basis? Who will clean in front of those Boxes? Hope you do not expect us to do so!!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Not in favor!!! Again I am elderly and have hard time getting around and I look forward to the daily interaction with other community members at the Post Office. We also have our bulletin board with local news and happenings in the Post Office. Please do not take our Post Office away. It is the center of our community without it there is nothing left.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Before you adopt the proposal you should consider that this Office has been in place since 1894, 117 years of great history. Our town is named after the Post Office. Maybe the Postal Service could find a different way to save money. Like many other citizen from Holman I am on a fixed income and I can not afford driving to a different Office.

JAMES MONTGOMERY
Name of Postal Customer

James Montgomery
Signature of Postal Customer

P.O. BOX 274
Mailing Address

Holman, New Mexico
City, State, and ZIP Code

6/2/11
Date



08/08/2011

RENE ASHTARA

P O BOX 113
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that since the people of your community paid taxes the Post Office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I - and many in our community - need A local post office to receive medication & other very important necessities by the postal service. It would be A hardship not to have a local post office - especially for elderly & sick people who cannot drive far from home.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would be an extreme inconvenience for both myself And everyone in our community to not have a local post office where I may buy STAMPS & read the community announcements - particularly due to the fact that elderly people need to have a post office close to home.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I have been faithfully paying my state & federal taxes my whole life And I feel sad that my government is letting me down; I will be communicating w/my representatives if the P.O. is closed.

Rene Ashtara

Name of Postal Customer

Rene Ashtara

Signature of Postal Customer

P.O. BOX 113

Mailing Address

Holman, NM 87723

City, State, and ZIP Code

5/22/2011

Date



08/08/2011

SUSAN FLORENCE

P O BOX 57
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Customers should also report mailbox vandalism to the county sheriff.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script that reads "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I am concerned about the safety of the mail, Highway 121 is a rural Hwy where vandalism can easily happen. On time delivery would be a great concern.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very unfavorable. Our only business in town. Many of us have limited transportation. Getting to a different P.O. would be hard on us. The Post Office is the center and heart of Holman. Please do not take it from us.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The History of Holman revolves around our Post office. This office is very well maintained, very clean and bright. It would be a shame to take it away. There has to be other ways to save money.

Name of Postal Customer

Susan Florence

Signature of Postal Customer

Susan Florence

Mailing Address

PO Box 57 Holman NM 87723

City, State, and ZIP Code

5-31-11

Date



08/08/2011

MAXIMILIAN ERDELY

P O BOX 113
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I would miss the service provided by the Holman postmistress/postmaster and the comfort of getting my mail and parcels in a warm environment and out of the weather, rain, snow or blizzard -

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

furthermore I appreciate the fact that I can mail, buy postage and send parcels out of my Holman post office -

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It would be a hardship for me and many in my community to have to travel elsewhere for their service. I'm 66 years old and it is hard for me to get around -

Maximilian Erdeby
Name of Postal Customer

M. A. Erdeby
Signature of Postal Customer

PO Box 113
Mailing Address

Holman NM 87723
City, State, and ZIP Code

5.22.11
Date



08/08/2011

GILBERT VALENCIA

P O BOX 225
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations. The courteous employee who previously worked at Holman is now at the Mora Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink that reads "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

WHEN I GO TO ANOTHER POST OFFICE THEY ARE NOT
NICE AND I HAVE A LONG WAIT. WHY ARE YOU CLOSING
THE NICEST POST OFFICE?

Milbert Valencia
Name of Postal Customer

Milbert Valencia
Signature of Postal Customer

P.O. Box 225
Mailing Address

Holman New mex 87723
City, State, and ZIP Code

5-14-11
Date



08/08/2011

ELSIE GALLEGOS
P O BOX 246
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland Post Office located just 3.3 miles.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I am concerned about on time delivery to these units. How can the mail be delivered in a timely manner every day when the weather plays a big roll. How about in the winter when the roads are unsafe to travel? Will we still be getting our mail at the same time every day? I depend on my medication and my check to be there on time.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The closure of our Post Office will have a very negative effect on our community as it is the center of it. And also the only business we have here in Holman. I believe our rural town will shrivel up and die. We can not afford to loose any more jobs!!!!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I believe the \$ 39000 the Postal Service will save by closing our Post Office will not have a great impact of the debt they have. But it will be devastating to our citizen. Lots of us are elderly and disabled and we need our Post Office to be there not miles down the road. I also do not believe it is that easy to do business with a carrier on the side of the highway especially during the winter month when road conditions slow down the travel of the mail. Our Post Office has been in service for more than a hundred years and it is a landmark to this community. We also use it to communicate and stay in touch with each.

Name of Postal Customer Elsie Gallegos

Signature of Postal Customer

Mailing Address

P.O. Box 246
Holman N. m. 87723
City, State, and ZIP Code

6/1/11
Date



08/08/2011

JACK A RAINS

P O BOX 145
87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Incoming/delivery mail is part of the evaluation when an office is being studied. All aspects of the post office (distribution/delivery/dispatch/revenue) are all entered as part of the study.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Today I had to mail one of the triangular priority mail packages. Because of the irregular shape and insurance, there was no alternative to my physical presence at a Post Office! The further I need to go, the more difficult.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office report on closing Holman P.O. suggested Las Vegas (36 miles away). This brings up the question, "Is that the long term plan, to close all post offices in Mohave County?" P.S. UPS will pick it up at my door.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It seems to me that the evaluation system needs to be revised. Now, sales get full credit for the revenue. The distribution and delivery system are seen as overhead, not part and parcel

JACK A RAINS

Name of Postal Customer

Signature of Postal Customer

P.O. Box 145

Mailing Address

HOLMAN, NM 87723

City, State, and ZIP Code

24 May 2011

Date

of the system. These rural post offices are the delivery end of ~~the~~ more, much more, than they originate but are still an essential piece of the system.



08/08/2011

GILBERT QUINTANA

P O BOX 51
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Retail services are also provided at the Cleveland or Mora Post Office. Both offices are also safe and professionally run

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The effect would be difficult to us as we live on a County road off of NM 518. At least now to we go to a safe, professionally run post office.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

When you look at other cost that go up from shutting a post office both financial and personal. We would use more gas and loose contacts with our friends and neighbors.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We need to be creative in the way we do business. The postal service can look at other ways to make money without current security and still provide postal service.
Gilbert Anderson

Signature of Postal Customer

Name of Postal Customer

PO Box 51

Mailing Address

Holman, NM 87723

City, State, and ZIP Code

6/9/11

Date



08/08/2011

RUBEN L MAYNES

P O BOX 14
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Senoir citizens can pick up their mail at the CBUs that will be erected in a safe and convenient place. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

mail delayed
boxes ugly
hard to get
packages
money orders
just to name
a few

Unfavorable - We moved here Feb. 09. The P.M. Dolly was one of the first people we met in the community. She befriended us right away and made us feel welcomed. We have lived other places and never has the P.O. been so enjoyable or friendly. The OIC now is the same. The community enjoys her. ~~she~~ The unity of our community will be lost.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Unfavorable - Boxes on the side of the road are ugly. We have a nice P.O. (very well taken care of). No Bulletin Board, no communicating with people in the community. The P.O. is a place where the people pass on information.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Consider the elderly and how hard it would be for them to get packages from the side of the road. The delay of their checks would mean harder times for them, most are on a fixed income. By now USPS should see that we love our Post office.

Ruben L. Maynes

Name of Postal Customer

Signature of Postal Customer

P.O. Box 14

Mailing Address

Holman, NM 87723

City, State, and ZIP Code

5-27-11

Date



08/08/2011

DONNA L MAYNES
P O BOX 14
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Cleveland and Mora Post Office. The courteous employee who worked in Holman is now in Mora.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuation of the Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
No more personal contact. I enjoy going to the Post Office. Talking to people in the community and reading the bulletin board is how I find out what is going on in the area. I have been to the Mora P.O. it is not as friendly and there you are just a box # or customer. In Holman the OIC makes you feel like a person. The loss of this P.O. would hurt this community.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Unfavorable - We have a lot of elderly in the community that enjoy going to the P.O. They use the Holman P.O. and a lot of times need help with their packages or even help addressing an envelop. Closing the P.O. the elderly will loss the personal touch/care given by Postal Employees.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
They should consider the history the P.O. has in Holman, after all if weren't for the P.O. the community would not have a name. The P.O. gives the community history.

Donna L Maynes
Name of Postal Customer

Donna L Maynes
Signature of Postal Customer

P.O. Box 14
Mailing Address

Holman, NM 87723
City, State, and ZIP Code

6-3-11
Date



08/08/2011

JUANITA B MAESTAS

HC 34 BOX 64
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about package delivery and pickup. Carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport. If the parcel is too large or heat sensitive a slip will be left for the customer to pick it up at the nearest post office. You were also concerned with vandalism of the CBUs. This is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should also report mailbox vandalism to the county sheriff.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
I Personally Cannot see any favorable effects the proposal would have on our Postal Services, especially when it comes to Probable Vandalism on The mail boxes and also the delivery of packages, such as medicines and other of real importance.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Our Community holds Our Post Office as a very important part of it. we consider it as a Community Service that not only serves our postal needs but also as a place to see our neighbors and keep up with current events.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
While we don't have a Postmaster at this time (not because of choice) Our current employees are very dedicated and are serving the community in a very responsible manner. we are grateful.

Juanita B Maestas

Name of Postal Customer

Juanita B. Maestas

Signature of Postal Customer

He 34 BOX 64

Mailing Address

Holman, NM 87723

City, State, and ZIP Code

6-1-11

Date



08/08/2011

JUANITA ROMERO
P O BOX 245
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The building in Holman is a postal owned modular and can be relocated to another site

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores", with a stylized flourish at the end.

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
The P.O. is a safe place for packages, medicine, and our checks. We receive our medications at the P.O. and sometimes they come express. Now will a mail carrier delivering to boxes make sure we get our meds on time? This is unacceptable we depend on the P.O. to provide timely delivery of our packages not a slip letting us know we have a package.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Unfavorable - The building will become a burden on the community. Right now it is taken care of but when or if it is closed, who will maintain it? Those boxes on the side of the road are ugly and will be vandalized - lived in this area long enough to know that this will happen.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
The history of the community comes from the Post Office. It is the oldest in the area. It is also the best one in the area. The employees in that office really take care of its customers. The bulletin board is important to this community and socializing with others in the community is important to many of us elderly. Our P.O. is very much needed. Please think of the elderly when making this decision.

Name of Postal Customer

Juanita Romero

Signature of Postal Customer

Juanita Romero

Mailing Address

P.O. Box 245 - Holman, N.M. 87723

Date

6-10-11

City, State, and ZIP Code



08/08/2011

GEOGE ABEYTA

P O BOX 99
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place to exchange information etc. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Not in favor!!! In a rural community like this there is the possibility of vandalism. How can the mail be delivered at the same time every day? What happens when a unit is vandalized. Do we have to go to pick up our mail at a different Post Office? How about in the winter when the roads are full of snow?

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our community has not much to offer but the Post Office which is the center of all. Taking it away would make this town die. We all love our little Post Office and use it every day. We exchange information etc. there. It is a great community service and it should not be taken away from the folks of Holman.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

By switching to a different delivery service the Postal service is only going to save \$ 39000. (Stated in the proposal) How many small offices have to be closed to save 1 billion? How about saving on the top!!!!!! Leave our Post Office alone and let our community stay alive. By the way if you go through with this proposal I will switch to UPS they deliver to my door.

George Abeyta
Name of Postal Customer

Signature of Postal Customer

P.O. Box 99
Mailing Address

Holman, New Mexico 87723
City, State, and ZIP Code

6-18-2011
Date

RECEIVED

JUN 28 2011

ALBQ. DISTRICT
POST OFFICE OPERATIONS
Holman, NM 000516



08/08/2011

VICKI L HARVEY
P O BOX 187
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is not just a place of business but your community center. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away. Residents may continue to meet informally, socialize, and share information at the other residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Your proposal will have a great effect on the delivery of the mail. Due to road and weather conditions the mail will not be delivered at the same time every day. I depend on my check to be there on time. Our winters are rough out here, so what happens to the mail then. Will we have to wait for someone from Las Vegas to come and clear the snow? I sure hope you do not expect us to do that!!!!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

If you close our Post Office we will loose contact to all other community members and the happenings in our town. It is not only a place of business it is our community center and I believe that if it is taken away or town will be left to die. Thanks a lot!!!!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The whole history of Holman revolves around the Post Office. This Office was established in the 1800's and the first Postmaster Charles Holman renamed our town after his name. How can you take this away from us. We are very proud of our history. What is next? Will Holman vanish from the map?

Vicki L Hawley
Name of Postal Customer

Vicki L Hawley
Signature of Postal Customer

PO Box 187
Mailing Address

Holman NM 87723
City, State, and ZIP Code

6-20-11
Date

Our community is very pretty and putting these metal boxes(which surely will be vandalized) on the side of the road will take away from the beauty of our neighborhood. Please reconsider your proposal. Save money somewhere else. Like with the Postmaster General!!!! His salary is way to high. With those savings you can keep the Holman Post Office going.



08/08/2011

LIVORIO E VIGIL SR
P O BOX 213
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Very unfavorable !!!!! How can the Postal Service guarantee us the same service on the street as they have inside a Post Office. Mail will not run the same time every day due to weather etc. Our mail will be lost due to change of address. I had the same address for as long as I can remember.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Your proposal is not in favor of the community in Holman. Our Post Office has been the center of this town for hundreds of years how can you take this away. For us elderly this is the only contact to the outside world. Our Postal people look out for us they make sure we are ok. Those units will not care about us.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

By taking our Post Office away you will force more people into using other options to do their business (internet, UPS, FedEx). If you go through with this proposal I will only use the USPS if I really have to. How can I trust the USPS if they do not even care what happens to our community. By closing our office our town will die. Please reconsider your proposal. Holman deserves to have their own little Post Office.

Livocio E. Vigil Sr
Name of Postal Customer

[Signature]
Signature of Postal Customer

P.O. BOX 213
Mailing Address

Holman New Mexico 87723
City, State, and ZIP Code

6/11/11
Date



08/08/2011

SHELLEY RAINS

P O BOX 145
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed. Also a community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. The social aspect can be preserved as residents may continue to meet informally, socialize, and share information at the other residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
Stuff, I suppose, will arrive and leave mostly timely. But special stuff - no call from our friendly postmaster - just a note in the box to some who knows where to pick it up. Most people in the city go to the PO only if they really have to. I love going to my PO, but I will not give up my business.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This community was named after the first postmaster Charles Holman. The Post Office is the hub of the community - where neighbors meet and chat. That social aspect simply goes away with boxes - another thread in the fabric of rural America snipped.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
The real expenses for the Post Office are retirement & medical costs, and salaries in the cities. Closing the rural post offices seems like a quick & easy solution, but it alienates the most loyal customers & encourages them to switch to online bill pay etc whenever possible.

Name of Postal Customer

SHELLY RAINS

Signature of Postal Customer

S. Rains

Mailing Address

P.O. Box 145, HOLMAN, NM 87723.

6/14/11

City, State, and ZIP Code

Date

Online business does not provide a friendly face, an enquiry about the family, news of a death in the community. People provide this - and the people are being pushed out. Like jobs shipped overseas - where one is employed, who will be paying taxes and buying services. → SFFMIFR



08/08/2011

JOSE B GRINE

P O BOX 22
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very secure. Customers should report mailbox vandalism to the county sheriff. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in blue ink that reads "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
Unfavorable - Mail delivery and package delivery will be delayed. Making money orders and sending out packages would no longer be an option. We use the Holman P.O. on a regular basis and do not want to drive to Cleveland or Mora. The boxes on the side of the road (regardless of what the P.O. says) are NOT secure.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Unfavorable - The bulletin board provides us with information we need. The P.O. gives us a place to talk with our neighbors and provides us with the best service of any other P.O. in the area.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
At what point does the P.O. realize that the little communities support its P.O. Close by Holman and doesn't even save enough to keep people employed. The need for our P.O. is great and the people in this community love the History it gives the community.

Jose B. Luna
Name of Postal Customer

PO BOX 22 Holman
Mailing Address

City, State, and ZIP Code

Jose B. Luna
Signature of Postal Customer

6/13/2011
Date



08/08/2011

EDDIE VIGIL

P O BOX 213
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place that provides daily interactions with people in the community. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

Optional Comment Form

DOCKET NO 1367246-87723
ITEM NO of the HOLMAN 38
PAGE 48A

Following are comments I wish to make concerning the proposed discontinuance of
Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
Unfavorable - Delayed mail will be a guarantee. Also, vandalism on the boxes. People hitting them with cars also. Weather will keep a lot of people from getting their mail. The P.O. is the Best place for us to receive our mail! No Pluses can come from these boxes.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
This P.O. office provides daily interactions with people in the community. Really don't care that there are other P.O.s in the area I have always done business with the Holman P.O. and feel that it should be my choice not the USPS where I do my postal business.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Closing this Post Office will not save the USPS money in the long run many of us will use other means of shipping our stuff and more internet use. The Post office is cutting its own neck by closing this community service. If I remember correctly this was suppose to be a community service not a profitable organization seems like that has been forgotten.

Name of Postal Customer

Eddie Vigil

Mailing Address

P.O. Box 213 Holman NM 87723

City, State, and ZIP Code

Signature of Postal Customer

Eddie Vigil

6-10-11

Date



08/08/2011

ISAAC TAFOYA

P O BOX 115
HOLMAN, NM 87723

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Holman Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- CBUs will be erected in a safe and convenient place for customers to retrieve their mail

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mike Sarter at (602) 225-3185.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael Flores".

Michael Flores
Manager, Post Office Operations
4949 E Van Buren St
Phoenix, AZ, 85026-9998

DOCKET NO 136724687723
ITEM NO 38
PAGE 49A

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HOLMAN Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Convenience & Safety

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

ISMAEL TAYOYA

Name of Postal Customer

Signature of Postal Customer

P.O. Box 115

Mailing Address

Holman N. Mex

City, State, and ZIP Code

5/19/11

Date



Date of Posting: 09/26/2011

Date of Removal: 10/28/2011



FINAL DETERMINATION TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

Date of Posting: 09/26/2011



Date of Removal: 10/28/2011



FINAL DETERMINATION TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
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DOCKET NUMBER 1367246 - 87723

Date of Posting: 09/26/2011



Date of Removal: 10/28/2011

FINAL DETERMINATION TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



DOCKET NUMBER 1367246 - 87723



A. Office

Name: HOLMAN State: NM Zip Code: 87723
Area: WESTERN District: ARIZONA PFC
Congressional District: 3rd County: Mora
EAS Grade: 11 Finance Number: 344074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Mike Sarter
Title: ARIZONA PFC Post Office Review Coordinator
Tele No: (602) 225-3185

Date: 08/08/2011
Fax No: (602) 225-3393

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	49
Favorable comments	0
Unfavorable comments	49
No opinion expressed	0
Total comments returned	49

Postal Concerns

The following postal concerns were expressed

1. **Concern (UnFavorable):**
Customer expressed a concern about hours that the carrier serves the community.
Response:
Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.
2. **Concern (UnFavorable):**
Customer expressed a concern about irregular hours that the carrier route would serves the community.
Response:
Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office.
3. **Concern (UnFavorable):**
Customer expressed a concern about irregular hours that the HCR route serves the community.
Response:
Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.
4. **Concern (UnFavorable):**
Customer expressed a concern about irregular hours that the HCR route serves the community.
Response:
Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office.
5. **Concern (UnFavorable):**
Customer expressed a concern about mailbox vandalism.
Response:
This is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
6. **Concern (UnFavorable):**
Customer expressed a concern about package delivery and pickup.
Response:
Carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. If the parcel is to large or heat sensitive a slip will be left for the customer to pick it up at the nearest post office. You were also concerned with vandalism of the CBUs. This is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should also report mailbox vandalism to the county sheriff.
7. **Concern (UnFavorable):**
Customer expressed a concern about the hours that the carrier serves the community.
Response:
Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that you look forward to the interaction with others at the post office. The Cleveland Post Office will also provide a link to the community since it is located just 3.3 miles away.
8. **Concern (UnFavorable):**
Customer expressed a concern about the hours that the carrier serves the community.
Response:
Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Customers should also report mailbox vandalism to the county sheriff.
9. **Concern (UnFavorable):**
Customer expressed a concern about the hours that the carrier serves the community.
Response:
Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland Post Office located just 3.3 miles.
10. **Concern (UnFavorable):**
Customers expressed concern for those customers with disabilities who are not able to go to another Post Office to pick up their mail.
Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit located in Holman.
11. **Concern (UnFavorable):**
Customers expressed concern for those customers with disabilities who are not able to go to another Post Office to pick up their mail.

- Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit. Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office.
12. **Concern (UnFavorable):**
Customers expressed concern that postal employees at other Post Office's are not nice.
- Response:**
Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations. The courteous employee who previously worked at Holman is now at the Mora Post Office.
13. **Concern (UnFavorable):**
Customers felt inclement weather and poor road conditions might impede delivery.
- Response:**
Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
14. **Concern (UnFavorable):**
Customers felt the cost of postage was increasing while service was decreasing.
- Response:**
The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
15. **Concern (UnFavorable):**
Customers inquired about mailbox installation and maintenance.
- Response:**
Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a great link to what is going on in the community. The Cleveland Post Office is also a link to the community since it is located just 3.3 miles away.
16. **Concern (UnFavorable):**
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office and the loss of the social aspect the post office provides
- Response:**
Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed. Also a community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. The social aspect can be preserved as residents may continue to meet informally, socialize, and share information at the other residences in town.
17. **Concern (UnFavorable):**
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:**
Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed. Also CBUs will be located in a safe and convenient place for customers to retrieve their mail.
18. **Concern (UnFavorable):**
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:**
Courteous and helpful service will be provided by personnel at the Cleveland and Mora Post Office and from the carrier. Special assistance will be provided as needed. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
19. **Concern (UnFavorable):**
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:**
Courteous and helpful service will be provided by personnel at the Cleveland and Mora Post Office. The courteous employee who worked in Holman is now in Mora.
20. **Concern (UnFavorable):**
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:**
Courteous and helpful service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed.
21. **Concern (UnFavorable):**
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:**
Courteous and helpful service will be provided by personnel at the Cleveland Post Office located 3.3 miles away and from the carrier. Special assistance will be provided as needed.
22. **Concern (UnFavorable):**
Customers were concerned about having to travel to another Post Office for service.
- Response:**
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
23. **Concern (UnFavorable):**
You stated all community people receive and send important mail
- Response:**
Customer will receive mail in CBUs erected in Holman and can send mail from the Cleveland or Mora Post Office and the carrier.
24. **Concern (UnFavorable):**
You stated bad weather would make it dangerous for senior citizens to get their mail on the road and customers would no longer be able to socialize with each other. You also thought the Postal Service wasted money building Post Offices just to close them.
- Response:**
CBUs will be erected in a safe and convenient place in Holman for customer to receive their mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The building in Holman is a postal owned modular and can be relocated to another site.
25. **Concern (UnFavorable):**
You stated that medications were safe and inaccessible to others when kept at the post office.

- Response:
 You may request that your medications be kept at the Cleveland post office for pick up rather than put in the CBUs in Holman
26. Concern (UnFavorable):
 You stated that now you go to a safe, professionally run Post Office.
- Response:
 Retail services are also provided at the Cleveland or Mora Post Office. Both offices are also safe and professionally run
27. Concern (UnFavorable):
 You stated that the post office was a landmark for information and was access to mail supplies, postage, postal boxes and envelopes
- Response:
 You may receive information and access to all mailing supplies at the Cleveland Post Office located 3.3 miles away.
28. Concern (UnFavorable):
 You stated you have to drive far enough now to get your mail so you don't want the post office to close.
- Response:
 CBUs will be erected in a safe and convenient place in Holman for customers to receive their mail.
29. Concern (UnFavorable):
 You stated you would miss the convenience of doing business at the Holman Post Office.
- Response:
 Courteous and helpful retail service is also provided by personnel at the Cleveland or Mora Post Office.
30. Concern (UnFavorable):
 You were concern about delayed mail, senior citizens picking up their mail on the side of the road and the loss of a gathering place to pass on information.
- Response:
 Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Senoir citizens can pick-up their mail at the CBUs that will be erected in a safe and convenient place. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
31. Concern (UnFavorable):
 You were concerned about delivery times, roads in winter and the loss of a place you consider a community center.
- Response:
 Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is not just a place of business but your community center. The Cleveland Post Office is also a place to exchange information etc, since it is located just 3.3 miles away. Residents may continue to meet informally, socialize, and share information at the other residences in town.
32. Concern (UnFavorable):
 You were concerned about delivery times, vandalism, roads in winter and the loss of a place to exchange information.
- Response:
 Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place to exchange information etc. The Cleveland Post Office is also a place to exchange information etc, since it is located just 3.3 miles away.
33. Concern (UnFavorable):
 You were concerned about delivery times, vandalism, the weather and the loss of daily interactions with people in the community.
- Response:
 Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place that provides daily interactions with people in the community. The Cleveland Post Office is also a place to exchange information etc, since it is located just 3.3 miles away.
34. Concern (UnFavorable):
 You were concerned aout mail delivery at the same time everyday
- Response:
 Camers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times.
35. Concern (UnFavorable):
 You were concerned that the building would be a burden on the community if the Post Office was closed
- Response:
 The building in Holman is a postal owned modular and can be relocated to another site
36. Concern (UnFavorable):
 You were concerned that the delivery end of the evaluation system was being overlooked
- Response:
 Incoming/delivery mail is part of the evalution when an office is being studied. All aspects of the post office (distribution/delivery/dispatch/revenue) are all entered as part of the study.
37. Concern (UnFavorable):
 You were concerned that your medications would not be safe and delivered timely. Also that the Post Office is the heart of the community and a place to find out what is going on.
- Response:
 You may request that your medications be kept at the Cleveland post office for pick up rather than put in the CBUs in Holman. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
38. Concern (UnFavorable):
 You were concerned with convenience and safety.
- Response:
 CBUs will be erected in a safe and convenient place for customers to retrieve their mail
39. Concern (UnFavorable):
 You were concerned with delivery times, cluster box units not being secure and sending out packages or buying money orders.
- Response:
 Camers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather

conditions often effect delivery times, vandalism is a problem that is experienced in many communities. USPS are high security units making them very secure. Customers should report mailbox vandalism to the county sheriff. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (Unfavorable):
Customers expressed concern for loss of community identity.
Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2. Concern (Unfavorable):
Customers felt the Post Office should remain open since they paid taxes.
Response:
The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
3. Concern (Unfavorable):
Customers were concerned about the loss of a gathering place and an information center.
Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 04/27/2011																								
2. Post Office Name HOLMAN		3. State and ZIP + 4 Code NM, 87723-1001																										
4. District, Customer Service ARIZONA PFC	5. Area, Customer Service WESTERN	6. County MORA	7. Congressional District 3rd																									
8. Reason for Proposal to Discontinue The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Effective and regular service may be provided by a highway contract route administered out of the Las Vegas Post Office to CBUs erected in Holman.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: passed away Occupied 08/26/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-11 Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:00 to 12:30 and 13:00 to 16:30 Sat 09:00 to 12:00 Total Window Hours Per Week a. Lobby Time M-F 08:30 to 16:30 Sat 09:00 to 12:00 43.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 156 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 156 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 55.70		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>293</td><td>44</td></tr> <tr><td>b. Newspaper</td><td>97</td><td>1</td></tr> <tr><td>c. Parcel</td><td>9</td><td>5</td></tr> <tr><td>d. Other</td><td>0</td><td>0</td></tr> <tr><td>e. Total</td><td>399</td><td>50</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	293	44	b. Newspaper	97	1	c. Parcel	9	5	d. Other	0	0	e. Total	399	50	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	293	44																										
b. Newspaper	97	1																										
c. Parcel	9	5																										
d. Other	0	0																										
e. Total	399	50																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 26,880 \$ 25,213 \$ 25,510	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.5% of b.) \$11,111																								
15a. Quarters																												
<input checked="" type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 05/31/2015 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 15b. Explain: This property is postal owned. The land it is on is leased.																												
17. Schools, Churches and Organization in Service Area: No: 4 Mora Coffax Headstart, Grace Bible Baptist Church, Solt Sisters Nazareth Formation Center, CHET Volunteer Fire Department		19. Administrative/Emanating Office (Proposed): Name LAS VEGAS EAS Level 21 Miles Away 37.0 Window Service Hours: M-F 08:00 to 17:00 SAT 09:00 to 12:00 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 2152																										
18. Businesses in Service Area: No: 15 Freedom Machine and Gunworks, Holman Landscaping, Sofia's Plumbing, Mora Valley Real Estate, Sierra Blanca Outfitters, Arco Iris Web Design, Agua Negra Musica, Teresa's Tamales, J.J. Excavation, Agua Negra Wayer Association, Upper Holman Water Association, Flat Mountain Marketing, South Holman MDWCA, Joan's Choke Cherry Jelly, Jaco Outfitters and 3 home based businesses. Although many customers noted on their questionnaires that there are no businesses in Holman.		20. Nearest Post Office (if different from above): Name CLEVELAND EAS Level 13 Miles Away 3.3 Window Service Hours: M-F 07:30 to 16:00 SAT 09:00 to 12:00 Lobby Hours: M-F 07:30 to 16:00 SAT 09:00 to 12:00 PO Boxes Available: 406																										
21. Prepared by																												
Printed Name and Title MICHELLE GLEASON		Signature MICHELLE GLEASON		Telephone No. AC () (602) 225-3185																								
PO Discontinuance Coordinator Name MIKE SARTER		Telephone No. AC () (602) 225-3185		Location PHOENIX, AZ																								

PS Form 4920, June 1993



08/17/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
HOLMAN
Docket Number 1367246 - 87723

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

LAWRENCE JAMES
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: HOLMAN, NM, 87723-1001
EAS Level: 11
District: ARIZONA PFC
County: MORA
Congressional District: 3rd
Proposal: ☒ Close ☐ Consolidate
Reason For Proposed: passed away
Alternate Service Proposed: Highway Contract Route Service
Customers Affected:
Post Office Box: 156
General Delivery: 0
Rural Route: 0
Highway Contract Route (HCR): 0
City Route: 0
Intermediate Rural: 0
Intermediate HCR: 0
Total number of customers: 156

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
08/26/2010	Postmaster vacancy occurred. Reason: passed away
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
03/16/2011	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 161 Number Returned: 102
04/05/2011	Analysis: Favorable 6 Unfavorable 71 No Opinion 25
04/19/2011	Petition received. Number of signatures: 222
	Concerns expressed: The sanctity of the mail and the inconvenience regarding delivery and sending of the mail, purchasing money orders as well as vandalism and theft
06/04/2011	Congressional inquiry received: Yes
	Concerns expressed: Lack of public input regarding this closure, asked for additional meeting. Residents in area have very limited resources
04/27/2011	Proposal and checklist sent to district for review.
04/21/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
04/27/2011	Proposal and invitation for comments posted and round-dated.
08/01/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis: Favorable 0 Unfavorable 49 No Opinion 0 49
None	Premature PRC appeal received.
	Concerns expressed:
04/27/2011	Updated PS Form 4920 completed (if necessary).
08/19/2011	Certification of the official record.
08/19/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
08/23/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
09/07/2011	Record returned as not warranted.
09/26/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
10/19/2011	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

MIKE SARTER
Name/Title
MIKE SARTER
District Post Office Review Coordinator

(602) 225-3185
Telephone Number
(602) 225-3185
Telephone Number



08/19/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Holman Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Mike Sarter, Post Office Review Coordinator, at (602) 225-3185 or Michael Flores Manager Post Office Operations.

LAWRENCE JAMES
DISTRICT MANAGER
4949 E VAN BUREN ST
PHOENIX, AZ 85026-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1367246.pdf>)

Headquarters acknowledgment of receipt of official record (optional)

Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the HOLMAN was received by 08/23/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 09/26/2011

Date of Removal: 10/28/2011

FINAL DETERMINATION TO CLOSE
THE HOLMAN, NM POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1367246 - 87723

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Holman, NM Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Las Vegas Post Office, located 37 miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster passed away on August 26, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The office became vacant when the postmaster passed away. Post Office workload has declined. Revenue had an average 3 year growth of -2.8%. Effective and regular service may be provided by a highway contract route administered out of the Las Vegas Post Office to CBUs erected in Holman.

The Holman Post Office, an EAS-11 level, provides service from 08:00 to 12:30 and 13:00 to 16:30 Monday - Friday, 09:00 to 12:00 Saturday and lobby hours of 08:30 to 16:30 on Monday - Friday and 09:00 to 12:00 on Saturday to 156 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 56 transaction(s) accounting for 56 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$26,880 (70 revenue units) in FY 2008; \$25,213 (66 revenue units) in FY 2009; and \$25,510 (67 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 19, 2011, representatives from the Postal Service were available at Mora Post Office to answer questions and provide information to customers. 116 customer(s) attended the meeting.

On April 05, 2011, 161 questionnaires were distributed to delivery customers of the Holman Post Office. Questionnaires were also available over the counter for retail customers at the Holman Post Office. 102 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 71 unfavorable, and 25 expressed no opinion.

One congressional inquiry was received on June 04, 2011.

A petition supporting the retention of the Holman Post Office was received on April 19, 2011, with 222 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Las Vegas Post Office, an EAS-21 level office. Window service hours at the Las Vegas Post Office are from 08:00 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 2152 post office boxes available.

Retail service is also available at the Cleveland Post Office an EAS-13 level office, located three miles away. Window service hours at Cleveland Post Office are from 07:30 to 16:00, Monday through Friday and 09:00 to 12:00 on Saturday. There are 406 post office boxes available for rent.

The proposal to close the Holman Post Office was posted with an invitation for comment at the Holman Post Office, Cleveland Post Office and Las Vegas Post Office from May 09, 2011 to July 10, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about mailbox vandalism.

Response: This is a problem that is experienced in many communities. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers should report mailbox vandalism to the county sheriff.
2. **Concern:** Customer expressed a concern about package delivery to CBUs.

Response: The customer expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers.
3. **Concern:** Customer expressed a concern about package delivery to CBUs.

Response: The customer expressed a concern about package delivery and pickup. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

4. **Concern:** Customer expressed a concern about the inability to weigh and rate letters and packages
Response: The customer expressed a concern about the inability to weigh and rate letters and packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
5. **Concern:** Customer expressed a concern about the inability to weigh and rate packages.
Response: The customer expressed a concern about the inability to weigh and rate packages. The carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. For greater convenience you can weigh, rate and apply postage yourself by using 'Click n Ship' at USPS.COM
6. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the PostOffice.
Response: It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school.
7. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery
Response: The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
8. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office.
Response: The Postal Service is there to assist customers at all it facilities.
9. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. They like people
Response: The Postal Service is there to assist customers at all it facilities.
10. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response: Courteous and helpful service will be provided by personnel at the Cleveland or Mora Post Office. Special assistance will be provided as needed.
11. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response: Courteous and helpful service will be provided by personnel at the Cleveland Post Office and from the carrier. Special assistance will be provided as needed.
12. **Concern:** Customers were concerned about having to travel to another Post Office for service.
Response: Retail services are also available at the Mora Post Office where you already receive your mail
13. **Concern:** Customers were concerned about mail security
Response: The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.
14. **Concern:** Customers were concerned about mail security
Response: The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.
15. **Concern:** Customers were concerned about mail security

- Response:** The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. Also, in most cases customers can drive right up to the CBUs to retrieve their mail.
16. **Concern:** Customers were concerned about mail security and parcel pick up.
- Response:** The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.
17. **Concern:** Customers were concerned about mail security.
- Response:** CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.
18. **Concern:** Customers were concerned about mail security.
- Response:** The customer expressed a concern about the security of mail. CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.
19. **Concern:** Customers were concerned about obtaining services from the carrier
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
20. **Concern:** Customers were concerned about obtaining services from the carrier
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
21. **Concern:** Customers were concerned about obtaining services from the carrier and delivery of large packages.
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to

pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area.

22. **Concern:** Customers were concerned about obtaining services from the carrier and delivery of sensitive packages.
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your sensitive parcels at the Post Office designated for pick up in your area.
23. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.
24. **Concern:** Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism and the disabled getting their mail.
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize. In most cases the disabled can drive right up to the CBUs to retrieve their mail.
25. **Concern:** Customers were concerned about obtaining services from the carrier. You were also concerned with vandalism.
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms and Priority packaging are available for customer convenience. CBUs are high security locked mailboxes. This type is very hard to vandalize.

26. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Centralized Box Units. Customers do not have to make a special trip to the Post Office for service.
27. **Concern:** Customers were concerned about vandalism of their mail box.
- Response:** CBUs are high security locked mailboxes. This type is very hard to vandalize. Customers can also pick up their mail 24 hours a day when delivered to CBUs, which they currently can not do.
28. **Concern:** You expressed concern about carriers delivering on a county road.
- Response:** A HCR carrier will deliver mail to CBUs erected in Holman.
29. **Concern:** You expressed concern about having to walk 325 feet in bad weather to get your mail.
- Response:** CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.
30. **Concern:** You expressed concern about package delivery to CBUs and mail delivery to your rural road.
- Response:** HCR carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver to a parcel locker in the CBU. You may also pick up your parcel at the Post Office designated for pick up in your area. You can inform the carrier you do not want packages left in the parcel lockers. CBUs will be erect in Holman for box customers to receive their mail in. The carrier will not have to drive off their line of travel.
31. **Concern:** You stated it was not business practical to receive mail in a cluster box unit and Mora office was rude.
- Response:** Many businesses receive their mail in CBUs. Post office boxes are also available at the Cleveland Post Office located 3.3 miles away. Friendly customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.
32. **Concern:** You stated it wouldn't feel safe to have delivery off the highway.
- Response:** CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail
33. **Concern:** You stated you will not patronize the Mora Post Office because they are rude.
- Response:** Customer service is being provided at the Mora Post Office by the employee who also works at the Holamn Post Office
34. **Concern:** You stated you would not use the Mora Post Office. There was no customer service there.
- Response:** Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office
35. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
36. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. If you prefer to go to the post office, the nearest one is just 3.3 miles away.
37. **Concern:** You were concerned about receiving retail services on your schedule and not the carriers. Also that the personnel at the Mora Post Office are horrible

- Response:** Retail services are also available at the Mora or Cleveland Post Offices. Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.
38. **Concern:** You were concerned about receiving retail services on your schedule and not the carriers. Also that the personnel at the Mora Post Office are rude.
- Response:** Retail services are also available at the Mora or Cleveland (3.3 miles away) Post Offices. Customer service is being provided at the Mora Post Office by the employee who also works at the Holman Post Office.
39. **Concern:** You were concerned about senior citizens and the disabled. You also showed concern about vandalism to CBUs.
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.
40. **Concern:** You were concerned about senior citizens. You also showed concern about vandalism to CBUs.
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. CBUs are high security locked mailboxes. This type is very hard to vandalize.
41. **Concern:** You were concerned customers would miss the special attention and assistance provided by the personnel at the Holman Post Office. You also showed concern for senior citizens picking up mail from CBUs.
- Response:** The Postal Service is there to assist customers at all its facilities. Customers may also choose to receive their mail at the Cleveland Post Office instead of the CBUs.
42. **Concern:** You were concerned that delivery by a carrier would be more of a challenge.
- Response:** CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.
43. **Concern:** You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe.
- Response:** CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.
44. **Concern:** You were concerned that delivery to a CBU by a carrier would be inconvenient and unsafe.
- Response:** CBUs would be erected in an area that would be safe and convenient for all customers to pick up their mail.
45. **Concern:** Customer expressed a concern about hours that the carrier serves the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.
46. **Concern:** Customer expressed a concern about irregular hours that the carrier route would serve the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office.
47. **Concern:** Customer expressed a concern about irregular hours that the HCR route serves the community.

- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland and Mora Post Office.
48. **Concern:** Customer expressed a concern about irregular hours that the HCR route serves the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office.
49. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** Carriers will deliver packages that fit in your mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. If the parcel is to large or heat sensitive a slip will be left for the customer to pick it up at the nearest post office. You were also concerned with vandalism of the CBUs. This is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should also report mailbox vandalism to the county sheriff.
50. **Concern:** Customer expressed a concern about the hours that the carrier serves the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that you look forward to the interaction with others at the post office. The Cleveland Post Office will also provide a link to the community since it is located just 3.3 miles away.
51. **Concern:** Customer expressed a concern about the hours that the carrier serves the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland or Mora Post Office. Customers should also report mailbox vandalism to the county sheriff.
52. **Concern:** Customer expressed a concern about the hours that the carrier serves the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Cleveland Post Office located just 3.3 miles.
53. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to another Post Office to pick up their mail.
- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit located in Holman.
54. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to another Post Office to pick up their mail.
- Response:** Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a cluster box unit. Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office.
55. **Concern:** Customers expressed concern that postal employees at other Post Office's are not nice.

- Response:** Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations. The courteous employee who previously worked at Holman is now at the Mora Post Office.
56. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery.
- Response:** Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
57. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.
- Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
58. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a great link to what is going on in the community. The Cleveland Post Office is also a link to the community since it is located just 3.3 miles away.
59. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office and the loss of the social aspect the post office provides
- Response:** Courteous and helpful retail service will be provided by personnel at the Cleveland or Mora Post Office and from the carrier. Special assistance will be provided as needed. Also a community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. The social aspect can be preserved as residents may continue to meet informally, socialize, and share information at the other residences in town.
60. **Concern:** You stated all community people receive and send important mail
- Response:** Customer will receive mail in CBUs erected in Holman and can send mail from the Cleveland or Mora Post Office and the carrier.
61. **Concern:** You stated bad weather would make it dangerous for senior citizens to get their mail on the road and customers would no longer be able to socialize with each other. You also thought the Postal Service wasted money building Post Offices just to close them.
- Response:** CBUs will be erected in a safe and convenient place in Holman for customer to receive their mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. The building in Holman is a postal owned modular and can be relocated to another site
62. **Concern:** You stated that medications were safe and inaccessible to others when kept at the post office.
- Response:** The customer may request that your medications be kept at the Cleveland post office for pick up rather than put in the CBUs in Holman
63. **Concern:** You stated that now you go to a safe, professionally run Post Office.
- Response:** Retail services are also provided at the Cleveland or Mora Post Office. Both offices are also safe and professionally run
64. **Concern:** You stated that the post office was a landmark for information and was access to mail supplies, postage, postal boxes and envelopes
- Response:** The customer may receive information and access to all mailing supplies at the Cleveland Post Office located 3.3 miles away.

65. **Concern:** You stated you have to drive far enough now to get your mail so you don't want the post office to close.
- Response:** CBUs will be erected in a safe and convenient place in Holman for customers to receive their mail.
66. **Concern:** You stated you would miss the convenience of doing business at the Holman Post Office.
- Response:** Courteous and helpful retail service is also provided by personnel at the Cleveland or Mora Post Office.
67. **Concern:** You were concern about delayed mail, senior citizens picking up their mail on the side of the road and the loss of a gathering place to pass on information.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Senoir citizens can pick up their mail at the CBUs that will be erected in a safe and convenient place. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
68. **Concern:** You were concerned about delivery times, roads in winter and the loss of a place you consider a community center.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is not just a place of business but your community center. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away. Residents may continue to meet informally, socialize, and share information at the other residences in town.
69. **Concern:** You were concerned about delivery times, vandalism, roads in winter and the loss of a place to exchange information.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place to exchange information etc. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away.
70. **Concern:** You were concerned about delivery times, vandalism, the weather and the loss of daily interactions with people in the community.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBUs are high security units making them very resistant to vandalism. Customers should report mailbox vandalism to the county sheriff. Cluster box units are also maintained by the Postal Service at no expense to customers. The roads are maintained and cleared of snow by the highway department. You also stated that the post office is a place that provides daily interactions with people in the community. The Cleveland Post Office is also a place to exchange information etc. since it is located just 3.3 miles away.
71. **Concern:** You were concerned aout mail delivery at the same time everyday
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times.
72. **Concern:** You were concerned that the building would be a burden on the community if the Post Office was closed
- Response:** The building in Holman is a postal owned modular and can be relocated to another site
73. **Concern:** You were concerned that the delivery end of the evaluation system was being overlooked
- Response:** Incoming/delivery mail is part of the evalution when an office is being studied. All aspects of the post office (distribution/delivery/dispatch/revenue) are all entered as part of the study.

74. **Concern:** You were concerned that your medications would not be safe and delivered timely. Also that the Post Office is the heart of the community and a place to find out what is going on.
- Response:** The customer may request that your medications be kept at the Cleveland post office for pick up rather than put in the CBU's in Holman. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
75. **Concern:** You were concerned with convenience and safety.
- Response:** CBU's will be erected in a safe and convenient place for customers to retrieve their mail
76. **Concern:** You were concerned with delivery times, cluster box units not being secure and sending out packages or buying money orders.
- Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. Vandalism is a problem that is experienced in many communities. CBU's are high security units making them very secure. Customers should report mailbox vandalism to the county sheriff. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
77. **Concern:** If we end up with cluster boxes with parcel lockers attached to them, do I have to accept my packages in the cluster box or can I arrange for my oversized packages to be kept at the nearest post office for pick up?
- Response:** Yes, you can establish a process where all packages that do not fit in the letter box be held at the post office for pick up rather than being placed in the parcel locker attached to the letter boxes.
78. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** The customer asked why the Holman post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
79. **Concern:** Customers expressed concern for loss of community identity
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
80. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
- Response:** The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
81. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
82. **Concern:** Even though we may not generate a lot of revenue, we order a lot of products by mail. Does that revenue factor into the formula?

- Response:** The USPS recognizes that most, if not all, rural post office customers receive more mail than they generate; however when we discuss revenue we only include revenue generated at the post office under review. In fact, we pay equal if not more attention to "earned workload" which is how long it takes to sell and deliver that package. As an example, the earned workload for selling one stamp is basically the same as for a coil of 100 stamps. The one stamp earns 44 cents while the coil earns 44 dollars. One of our indicators is to identify those offices that earn less than two hours a day of earned workload.
83. **Concern:** I don't like delivery by street boxes whether they are individual boxes affixed to a post or a cluster box with multiple locked boxes. Vandalism will be a problem and my experience in cluster box delivery in Santa Fe tells me that carriers don't take the time to deliver accurately.
- Response:** I apologize for the poor service you received in Santa Fe; however the process to place mail in a PO Box or cluster box is the same. Our expectation is that the individual responsible for placing mail in either box, whether carrier or clerk, deliver the mail accurately. Although we deliver to millions of mailboxes placed on a post around the country every day, we understand that the threat of vandalism may increase. That is why we will consider centralized locked cluster boxes that are significantly more difficult to break in to and allow a customer to not feel compelled to pick up their mail everyday.
84. **Concern:** I hear that delivery employees are not efficient and are getting paid OT for work others are doing timely.
- Response:** We do have two delivery craft positions that are paid differently. Rural carriers are paid based upon "earned workload". City carriers are paid by the hour. I can understand why the perception could be that one carrier might work faster than the other; however we do reviews of both to ensure that the Postal Service receives a full day's work for a full day's pay.
85. **Concern:** If you can't deliver a mailpiece to me and leave a notice for pick up, where will I go to pick up that mail?
- Response:** It will normally be at the post office responsible for delivery.
86. **Concern:** Is it being discussed to having a national tax to keep post offices open?
- Response:** That is how the Post Office Department operated for more than 100 years. The price of a letter was three cents for years because when the Post Office Department needed more money they went to the Treasury Department for the difference. Once the United States Postal Service was established in the 1970's, our mandate was to break even and operate like a business. If we needed more revenues we raised prices to make up the difference. Taxpayers no longer pay for postal operations. I am not aware of any specific discussions regarding the Postal Service being funded once again by taxpayers.
87. **Concern:** Isn't it more efficient to deliver to one place than a bunch of cluster boxes?
- Response:** Yes it is. Cluster box delivery requires more gas to be used adding to the cost. However, you must keep in mind that there is a cost of the building housing the PO Boxes as well as other affiliated costs like utilities, etc. Those costs will generally outweigh an increase in gas expenses.
88. **Concern:** Right now you are talking about closing Holman and having us go to the Cleveland Post Office. What stops you from closing Cleveland next year and making us drive even further for retail services in the years to come? The Las Vegas Post Office is too far away and nobody likes their service. We love our local post office and have been supporting it for dozens of years.
- Response:** We love to hear customers tell us they love their post office. That's the way it should be. The USPS understands and accepts our responsibility towards Universal Service where everyone is entitled to one free form of delivery and access to retail services. Unfortunately, due to dramatic revenue losses we are being forced to more aggressively consider closing some post offices and stations where we can continue to provide Universal Service just not at the current post office. If the postmaster at the Cleveland Post Office leaves the position, we will conduct a similar review; however that does not mean we will automatically try to close the office.
89. **Concern:** Will you consider a part time post office?
- Response:** Yes, we can and we will. Another option is to establish a Village Post Office which allows for stamp and flat rate package services to be sold.
90. **Concern:** You tell us we are being reviewed because our postmaster position is vacant. We lost a postmaster, not a town.

Response: First of all, this decision is not final. In fact, nobody in this room will be making the final decision. That will be done at the corporate level in Washington DC. At the time of this meeting, only post offices with vacant postmaster positions were being reviewed. Since that time, the rules have been modified and the USPS is now looking at all post offices for possible review whether the postmaster position is staffed or not.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Holman is an unincorporated community located in MORA County. The community is administered politically by a Mora County Commission. Police protection is provided by the Mora County Sheriffs Department. Fire protection is provided by the CHET Volunteer Fire Department. The community is comprised of Retirees, commuters and self employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Mora Colfax Headstart, Grace Bible Baptist Church, Solt Sisters Nazareth Formation Center, CHET Volunteer Fire Department, Freedom Machine and Gunworks, Holman Landscaping, Sofia's Plumbing, Mora Valley Real Estate, Sierra Blanca Outfitters, Arco Iris Web Design, Agua Negra Musica, Teresa's Tamales, J.J. Exacavation, Agua Negra Wayer Association, Upper Holman Water Association, Flat Mountain Marketing, South Holman MDWCA, Joan's Choke Cherry Jelly, Jaco Outfitters and 3 home based businesses. Although many customers noted on their questionnaires that there are no businesses in Holman. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Holman Post Office will be available at the Las Vegas Post Office. Government forms normally provided by the Post Office will also be available at the Las Vegas Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed a concern about the loss of the community bulletin board at the PostOffice. |
| Response: | It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school. |
| 2. Concern: | Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. |
| Response: | The Postal Service is there to assist customers at all it facilities. |
| 3. Concern: | Customers said they would miss the special attention and assistance provided by the personnel at the Holman Post Office. |
| Response: | The Postal Service is there to assist customers at all it facilities. Also customers may drive right up to CBUs to retrieve their mail. |

4. **Concern:** You expressed a concern about the loss of the community bulletin board at the PostOffice. You also stated you would miss the special attention and assistance provided by the personnel at the Holman Post Office.
- Response:** It was suggested that the public bulletin board be relocated to the volunteer fire department or the Headstart school. Also the Postal Service is there to assist customers at all it facilities.
5. **Concern:** Customers expressed concern for loss of community identity.
- Response:** A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
6. **Concern:** Customers felt the Post Office should remain open since they paid taxes.
- Response:** The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
7. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
- Response:** Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
8. **Concern:** Customers did not think the recent death of the Postmaster should be a reason to discontinue their post office. Customers wanted to change the name to the Dolly Gallegos Building and keep it open for 3 years when she would have retired.
- Response:** It is not up to the Postal Service to change the name of a post office. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
9. **Concern:** Per Pamela Garcia of Congressman Lujan's office.....I have listed the concerns expressed by the community and will share them with the Congressman. He recognizes the financial situation the USPS is currently in and appreciates that a second community meeting was held to answer questions and listen to the community.
- Response:** Thank you. We appreciate his interest.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster passed away on August 26, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,398 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 2,500</u>
Total Annual Costs	\$ 46,779
Less Annual Cost of Replacement Service	<u>- \$ 7,381</u>
Total Annual Savings	<u>\$ 39,398</u>

A one-time expense of \$ 10000 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Holman, NM Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Las Vegas Post Office, located 37 miles away. Service will be provided to cluster box units (CBUs).

The postmaster passed away on August 26, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by highway contract route service.

The Holman Post Office provided delivery and retail service to 156 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 56. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$39,398 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Holman Post Office, Cleveland Post Office and Las Vegas Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Holman Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Holman Post Office, Cleveland Post Office and Las Vegas Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

09/11/2011

Date



09/26/2011

OFFICER-IN-CHARGE/POSTMASTER
Holman Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Holman Post Office Final Determination
Docket No. 1367246 - 87723

Please post in the lobby the enclosed final determination to close the Holman Post Office. The final determination must be posted in a prominent place from 09/26/2011 through close of business on 10/28/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/29/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (602) 225-3185.

Sincerely,

MIKE SARTER
POST OFFICE REVIEW COORDINATOR
4949 E VAN BUREN ST
PHOENIX, AZ 85026-9998

Enclosures:
Final Determination Official Record